



Our Future in the Sun

**Learn about
Renewable Energy at
NVEnergy.com**

For Your Safety

Prevent Carbon Monoxide Poisoning

Carbon monoxide is a silent killer. Assure that fuel-burning appliances are installed, maintained, and used properly and safely. This includes having an annual inspection of heating and venting equipment by a qualified contractor prior to the heating season, and the use of a carbon monoxide alarm that meets current standards.



To prevent carbon monoxide from forming, make sure your furnace has adequate ventilation and do not use the furnace closet for storage. Ensure that any space heaters are used properly, installed by a qualified professional, and maintained correctly. This includes keeping gasoline, flammable liquids, and other combustible materials away from appliances and other sources of ignition.

It is important to be aware of the symptoms of carbon monoxide poisoning. Symptoms can occur immediately or more gradually after long-term exposure. Common symptoms include: dizziness, confusion, shortness of breath, nausea, headaches and fainting.

If you have these symptoms after being in an enclosed area, get fresh air immediately and go to a hospital emergency department or call 911. Be sure to tell your doctor or the emergency responders that you may have carbon monoxide poisoning.

Green Cross Program

Aid for those on Life Support

If you or a household member rely on electrically operated medical equipment 24 hours a day, call the number on your bill. A customer service representative will enroll you in our Green Cross Program. Once registered, you will receive advance notification of scheduled electric outages for service maintenance. In the event of an unexpected power outage; we will take the steps necessary to restore power as quickly as possible.



No Cost Tips for Business Owners

Here are a few simple steps that don't cost a thing and can potentially save you 10-25 percent on your monthly energy bill.

- Keep the thermostat at 78-80 degrees when people are in the building, 85 degrees at night and on weekends during the cooling season. In the heating season, keep the temperature at 68 degrees when people occupy the building, 55-60 degrees at night and on weekends.
- Turn down the water heater to 120 degrees.
- Make sure outdoor lighting is turned off during the day.
- Don't use screen savers - they prevent CPUs and monitors from going into power-saver mode.
- Make sure equipment is turned off overnight and weekends. Use the energy saving feature on printers, monitors, copiers, and computers if the option is available.
- Make double-sided copies whenever possible.
- To save energy, keep exterior and freight doors closed as much as possible.



Catch A Break

The American Recovery and Reinvestment Act may give you a tax break for certain energy efficient home improvements and electric vehicles. Here's what you can do to get a 30 percent tax credit of up to \$1,500. Add insulation, energy efficient exterior windows, doors, or skylights, or heating and cooling systems. You also get a 30 percent tax break with no dollar limit for alternative energy equipment like solar water heaters, geothermal heat pumps, and small wind turbines. To spruce up your driveway or garage, you could get a tax credit for buying certain electric vehicles.

See how you can make your home more green and save some green in the process. For details visit www.irs.gov/recovery.

Third Party Notification of Termination Notices

To help prevent disconnects due to misplaced or forgotten electric bills, NV Energy offers a third party notification service. We notify the party you indicate (a friend, relative or agency) when your electric service may be in jeopardy because of a nonpayment of a bill. The third party is under no obligation to pay the bill but can provide you with a friendly reminder to help you avoid any

inconvenience. Please call our customer service number listed on your bill if you are interested in this service.



Prepare Your Home for Winter

Northern Nevada customers, did you know you can save energy this winter by replacing your gas furnace? You could make your home more comfortable, energy-efficient, and you also might qualify for a cash rebate.

Certain restrictions apply. Visit NVEnergy.com/conservation, email hvacprogram@NVEnergy.com, or call (866) 588-6363 for more details.

This offer is for northern Nevada customers only.

More Questions?

For more information visit:
NVEnergy.com

For Customer Service:

Northern Nevada

Call (775) 834-4444

or toll free (800) 962-0399

Para Español llame al

(775) 834-4700

Southern Nevada

Call (702) 402-5555

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