



NV Energy Company Red Line Request Process

The Red Line is a sketch that NV Energy provides to its customers that is meant to give a general idea of NV Energy's underground facilities that are installed in a specific area. The Red Line is not to scale and might not identify all underground facilities.

1. With the exception of Public Works projects, customers must initiate all Red Line requests at the New Development Center (NDC).
2. The customer must complete a Red Line request form and submit it to the NDC. If NV Energy does not receive a complete form, it will be unable to provide the Red Line.
3. The customer will receive a letter from NV Energy confirming receipt of the request approximately two business days after the customer submits the request to the NDC.
4. The NDC Representative will send the Red Line to the customer within 10 business days after receiving a complete request form.

The Red Line:

1. Identifies existing NV Energy's underground distribution and transmission facilities that are on the U.E. map.
2. Is not to scale.
3. Is for information purposes only. NV Energy does not warrant that the Red Line is correct or complete and it should not be relied upon as a complete and accurate map of all NV Energy facilities. The customer must, and by requesting a Red Line agrees to, confirm all locations by having the facilities physically located by a line locate company (Call Before You Dig program) and contacting NV Energy before construction. The customer must use the Call Before You Dig program even if the Red Line indicates no NV Energy facilities are on the property. Failure to use the Call Before You Dig program may subject the customer to risk of serious injury and/or civil liability for damages caused to NV Energy facilities.

OUR VISION

Customers drive our success.

OUR MISSION

Be responsive to customer growth by performing the right service, on time, the first time.

New Development Center

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