

RULE NO. 7

INFORMATION AVAILABLE TO THE PUBLIC

A. General Information

The Utility will maintain, open for inspection at its more important commercial offices, pertinent information regarding the service rendered to the Customer, including the following:

1. Characteristics of Service

A description of service that may be furnished as set forth in Rule No. 2.

2. Rates and Rules

A copy of the tariff schedules consisting of rates, general rules of the Utility, and forms of contracts and applications applicable to the territory served from that office.

3. Reading Meters

Information about method of reading meters.

B. Energy Consumption

The Customer may request a statement of the most recent past readings of the meter or meters serving the Customer's then occupied premises for a period of not more than two years.

C. Optional Rates

When two or more rate schedules are applicable to the same class of service, the Utility is responsible for informing the Customer when he is eligible for a more beneficial rate.

D. New or Revised Rates

Should new or revised rates be established according to law, the Utility will duly notify all Customers affected by public notice or otherwise.

(Continued)

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Advice No.: 162-E

Issued By:
Joe L. Gremban
President

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(continued)

E. Change of Rate Schedule by Customer

1. Should a Customer be eligible and elect to take service under a different applicable rate schedule, the change will become effective after the regular meter reading next following the date of such request. The Utility may refuse to permit such a change unless service has been taken under the current rate schedule for a period of not less than 12 months, except such change will be permitted when an applicable new or revised rate schedule is first put into effect or the Customer's operations have so changed as to justify immediate transfer to a different schedule.
2. When service is furnished on an annual or seasonal basis, a change in schedule may be made only at the end of a regular billing period and no retroactive billings will be made.

F. Interconnection

Except as otherwise expressly provided for in a particular schedule or rule the Utility's rate schedules and rules apply only to service supplied entirely by the Utility without interconnection by paralleling or connection by means of a double-throw switch with any other source of supply.

ISSUED: June 13, 1962

EFFECTIVE: June 14, 1962

Issued By:
F. L. Fletcher
President