

JANUARY 2010

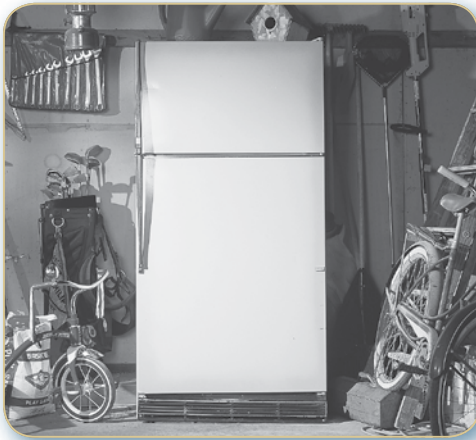


Save Energy. Save Money.

Learn more when you sign up for
MyAccount at NVEnergy.com.

See Ya Later Refrigerator

Find out how much you can save by replacing your refrigerator. Your old refrigerator uses up to four times the electricity of a new one. So, why not recycle it? You could save up to \$140 a year on your utility bills.



We'll even haul it away free of charge and give you a \$30 incentive. Plus, recycling that fridge will help reduce Nevada's carbon footprint which means a lot of leftover clean air for our future.

**Call 1-877-289-8260 or visit
NVEnergy.com/refrigerator
for a FREE pickup.**

Free Services to Help You

MyAccount offers free online services to manage your energy account, pay your bills the fastest way possible and find ways to save.

- Complete a detailed energy audit online
- See 24 months of your previous energy usage
- Get conservation tips customized to your usage for home or business
- Compare your energy usage to other homes of the same size
- Pay your bills online immediately
- Check your account status and latest payments
- See new programs and incentives that can increase your savings

Visit NVEnergy.com

*today and sign up
online for MyAccount.*



Conservation Corner

No-Cost Energy Saving Tips

- Reduce the use of hot water for washing clothes.
- Lower the thermostat setting to 55 degrees Fahrenheit when your home is empty for four hours or longer during a heating season.



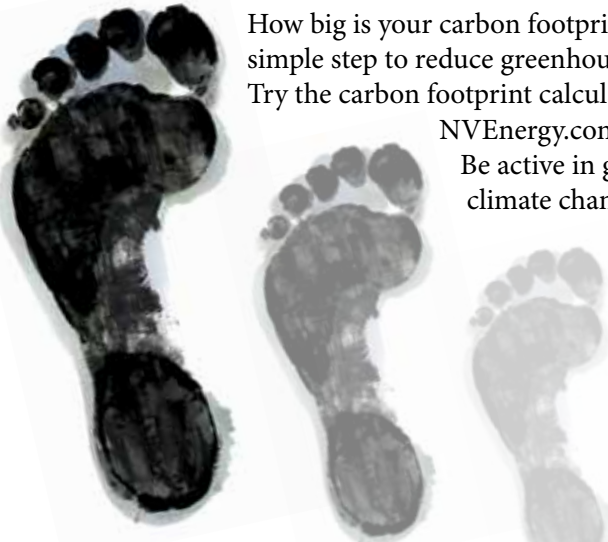
These simple steps don't cost a thing.



Visit our website
NVEnergy.com/save
for more ideas on
reducing your energy
consumption.

Calculate Your Impact

How big is your carbon footprint? Take a simple step to reduce greenhouse gases. Try the carbon footprint calculator at NVEnergy.com/footprint. Be active in global climate change.



Our offices will be closed on Friday, January 1 and Monday, January 18 in observance of New Year's Day and Martin Luther King, Jr. Day.

Budget with Equal Payment

Take charge of your finances with Equal Payment. This payment option is available only to residential customers. We'll take your average power usage from the last 12 months and divide it into equal monthly payments. You'll know in advance what your bill will be each month.

Visit NVEnergy.com for more details. Complete and print out a form and return it with your next payment.



More Questions?

For more information visit:
NVEnergy.com

For Customer Service:

Northern Nevada

Call (775) 834-4444

or toll free (800) 962-0399

Para Español llame al
(775) 834-4700

Southern Nevada

Call (702) 402-5555

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(702) 402-5554

