

DEAR NEIGHBOR:

We've sent you this information because you live near natural gas or propane pipelines. Where are these pipelines located? Transmission pipeline location information is available through www.npms.phmsa.dot.gov and is oftentimes indicated by pipeline markers. Distribution pipeline location information can be found by using the Call Before You Dig program (see below) or by contacting NV Energy at (775) 834-4444.

By following the simple instructions and tips found here, we can enjoy all the benefits of natural gas/propane secure in the knowledge that it's perfectly safe. Save this pamphlet in a handy place in case it's ever needed. If you're a landlord or property owner with tenants, please share this information.

HOW TO HANDLE A GAS LEAK INDOORS

Natural gas/propane is colorless and odorless. Before gas goes into the distribution system, a substance called mercaptan is added, which provides a strong sulfur-like odor and warns us of gas leaks. If you experience a gas leak indoors, remember the following safety tips:

- Evacuate everyone from the area.
- Call NV Energy (from a phone outside the leak area) at (775) 834-4100 or call 911.



- Do not use a phone of any kind or any electronic device at the site that operates on batteries.
- Do not light matches, candles or smoking materials.
- Do not turn on or turn off any electrical switch or appliance.
- Do not start a vehicle in a garage or near a gas leak; nor should you operate a garage door opener.

If you know where your gas appliance valve or your gas meter valve is located, you might consider turning it off by hand, with a pipe wrench or other appropriate tool. Once you turn it off, don't attempt to turn it back on. Call NV Energy. If the leaking gas ignites, don't try to put out the flames. Call 911 and then call NV Energy.

HOW TO HANDLE A GAS LEAK OUTDOORS

You may someday encounter a leak from a gas pipeline outdoors. You would recognize the "rotten eggs" odor, or you may hear a blowing or hissing sound near the pipeline.

Pipelines are designed, constructed and tested under rigid specifications set by the U.S. Department of Transportation. A high safety margin is built into the pipe, which is made of flexible, corrosion-resistant polyethylene or high-strength coated steel that allows it to withstand the stress caused by floods, earthquakes or landslides. NV Energy personnel constantly monitor the company's transmission pipelines, service lines and distribution mains to ensure reliable and safe operation.

Despite all these safeguards, pipeline leaks sometimes do occur. Should you detect an outdoor leak, leave the area immediately and call NV Energy at (775) 834-4100.

CALL BEFORE YOU DIG

A homeowner or contractor digging into a pipe is the most common cause of a gas pipeline rupture. Nevada law says you must "Call Before You Dig" at least two business days before the dig is scheduled. Call the new 811 number or the old number at (800) 227-2600, both calls are free.

While this service is free, you are required to outline or mark, in white, in advance, the intended area of excavation. An NV Energy representative will come out to the site of your dig and field mark the path of the utility's underground facilities on your property. You can access additional information along these lines by going to www.usanorth.org.

Should an excavator or contractor damage an NV Energy main or service line they must immediately report the situation to NV Energy.

In the event the damage results in a gas leak which may endanger life or cause serious bodily harm or damage to property they must immediately call 911 and report the situation to emergency service personnel.

Residents, excavators and land developers must contact the Land Operations Department at NV Energy at (775) 834-4260 if there are any questions about the pipeline right-of-way (ROW) especially if property improvements or excavations are planned that might impact the ROW.

For the sake of safety (and by law) certain land uses are generally prohibited concerning the pipeline. Among them:

- Construction of fence posts, poles, structures, overhanging roofs and balconies, garden sheds and concrete slabs over (or in close proximity to) a gas pipeline.
- Wells or other boreholes.
- Pile driving or blasting.
- Storage of flammable materials, equipment, bulk goods and vehicles.
- Dumping or burning waste or scrap lumber.
- Unauthorized roadways.
- Pulling loads across or along the ROW.
- Cutting down trees.

This information can add significantly to your safety and enjoyment of all the advantages provided by efficient, clean-burning natural gas and propane. Direct any questions or requests for gas safety training to NV Energy's gas safety consultant at (775) 834-7702 or visit www.nvenergy.com/safety/.

You also can go to these websites for still more information on gas safety:
www.call811.com/
<http://opsweb.phmsa.dot.gov/pipelineforum/>
or call: Public Utilities Commission of Nevada
(800) 992-0900 or (775) 684-6101.



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NATURAL GAS/ PROPANE SAFETY



**POR FAVOR VEA EL LADO
REVERSO PARA ESPAÑOL**



