

NOVEMBER 2012



Save Energy. Save Money.

**Control your energy costs.
Find ways to save with MyAccount.
Learn more at nvenergy.com**

Connect with NV Energy



Consumer Electronics

Consumer electronics can account for up to 15 percent of household energy use. If every TV, DVD or home theater system purchased in the U.S. this year met ENERGY STAR specifications, we would save approximately \$460 million annually in energy costs. NV Energy is teaming up with major retailers to help you choose the most energy efficient electronics on the market today: Best Buy, Costco Wholesale, Nationwide Marketing Group, Sam's and Wal-Mart, Sears and Target.

Look for the NV Energy and ENERGY STAR SAVE stickers to find the most energy efficient electronics models available for sale. Televisions identified with these stickers can be up to 40 percent more efficient. Desktops or LCD monitors can be up to 20 percent more efficient than models that do not meet ENERGY STAR specifications.

Learn more at nvenergy.com/energystar

We pick up your old fridge... and you pick up \$50.



Your old refrigerator uses up to four times the electricity of a new one. So, why not recycle it? You could save up to \$140 a year on your energy bill. We'll even haul it away free of charge and give you \$50.

***Call 1.877.289.8260
to schedule a pick up time.***

Track Your Energy Usage

Once you've had your smart meter for 45-60 days and you've signed up for MyAccount, you can log on and learn more about your energy usage. You can check on much energy you've used, its costs and see your projected bill for the month. This detailed feedback can help you make informed choices to help lower your bill.

Learn how to save energy and money, sign up for MyAccount at nvenergy.com. You can watch a video to learn how to use NV Energize tools at nvenergize.com/videos.



'Tis the Season



This holiday season consider a donation to the American Red Cross in the name of the people on your gift list. A gift of any size can provide relief, support and strength. Visit www.redcross.org/gifts and find out how your gift works every day during the year.



Holiday Glow

As you decorate outside and inside your home, consider light emitting diodes or LED bulbs as your holiday lighting choice. From an energy efficiency standpoint, LED bulbs use up to 90 percent less energy than an incandescent bulb to produce the same amount of light.



Programs for Seniors and Disabled

To help prevent disconnects due to misplaced or forgotten electric bills, NV Energy offers a third-party notification service. We notify the party you indicate (a friend, relative or agency) when your electric service may be turned off because of nonpayment of a bill. The third party is under no obligation to pay the bill but can provide you with a friendly reminder to help you avoid any inconvenience. If you are interested in this service, please call our Customer Service department in southern Nevada at 702.402.5555 or 775.834.4444 in northern Nevada.

If there is a permanent resident living in your home who is seriously ill, disabled, or 62 years of age or older, please contact us in southern Nevada at 702.402.5555 or in northern Nevada at 775.834.4444 to update your account information.



Our offices will be closed in observance of the following holidays:

Veterans Day Monday, November 12
Thanksgiving Thursday and Friday, November 22 and 23
Christmas Eve Monday, December 24 (Southern Nevada)
Christmas Day Tuesday, December 25
New Year's Day Tuesday, January 1, 2013

More Questions

For more information visit:
nvenergy.com

For Customer Service:
Northern Nevada
Call 775.834.4444
or toll free 800.962.0399
Para Español llame al
775.834.4700

Southern Nevada
Call 702.402.5555
Para Español llame al
702.402.5554

To Report an Outage

To report an outage outside of the Reno and Carson City area, call 800.962.0399
Reno and Carson City residents, call 775.834.4100

Southern Nevada
To report an outage, call
702.402.2900

