



# Here Comes The Sun

**Cool tips to save on your energy bill.**  
**Visit [nvenergy.com/save](http://nvenergy.com/save).**

Connect with NV Energy   

## Think Safety First

Remind your children when they play outside — don't fly kites or balloons around power lines. Electricity can travel down the strings of kites or balloons that become tangled in power lines, and can cause fire or shock. When a Mylar balloon touches a power line or floats into substation equipment, their metallic properties cause a short circuit. This can cause a surge of electricity and lead to power outages, fires and possible injuries.

Last month, Mylar balloons caused power outages for 1,000 customers in southern Nevada. To reduce these outages and keep the lights on, keep these Energy Education Council tips in mind:

- Keep balloons tethered at all times and attached to a weight.
- When disposing of Mylar balloons, make sure to puncture them to ensure lingering helium doesn't cause them to float and

blow around if the garbage container is overturned.

- If a balloon or another toy becomes entangled in an overhead power line, don't attempt to retrieve it.

Call NV Energy at 702.402.2900 in southern Nevada or 775.834.4100 in Reno or Carson City or 800.962.0399 outside of Reno and Carson City.



Always assume power lines are live. Keep yourself, your equipment and all other items at least 10 feet away from power lines.

## Switch Off And Save

Before you go out of town, remember this simple tip. Unplug appliances or buy a power strip for home electronics and switch



off the power strip to cut all power. Many kitchen appliances or home electronics, DVDs, TVs, stereos and computers, continue to draw a small amount of energy when they are switched off. According to the Department of Energy, about 5 – 10 percent of the energy used by home electronics is consumed when appliances are in standby mode.

## Saving Money is Such a Sweet Sound in the Morning

Now every Saturday, you can get a weekly energy summary that arrives right to your email. Use it to keep track of how much energy you use and to control costs ahead of time. How sweet is that...sign up for this and other tools with MyAccount at [nvenergy.com](http://nvenergy.com).



## Dodge The Drafts

Areas that leak air into and out of your home can drain your energy dollars. The quickest money-saving action you can take is to caulk, seal, and weather strip all seams, cracks, and openings to the outside.

- Caulk and weatherstrip doors and windows that leak air.
- Look for dirty spots on your ceiling paint and carpet, which may indicate air leaks at interior wall/ceiling joists, and caulk them.
- Check your dryer vent to be sure it is not blocked. This will save energy and may prevent a fire.



### Visit [nvenergy.com/save](http://nvenergy.com/save) for more energy saving tips.

*Energy savings depend upon many factors. The costs contained in this article are based on estimates for a typical 1,800 sq. ft. home. Your actual savings in the cost of energy may be less than the estimates provided here if your house is a different size or if your energy usage is different from those assumed.*

## Fans And Chills

Circulating fans create a wind chill effect that will make you more comfortable in your home even if it's cooled by AC or natural ventilation.

If you use AC, a ceiling fan will allow you to raise the thermostat setting about 4°F with no reduction in comfort. Turn off ceiling fans when you leave a room. Fans cool people, not rooms, by creating a wind chill effect.



## Green Cross

If you or a permanent member of your household depends on electrically operated medical equipment in use 24-hours a day, please let us know at 702.402.5555 in southern Nevada or 775.834.4444 in northern Nevada so we are aware of the situation in the event of a power outage.



## For Northern Nevada Residents

### LET US FOLLOW YOUR NOSE

If you detect an odor similar to rotten eggs while you're outdoors, we can help you track it down. Warn others, leave the area immediately and call NV Energy at 775.834.4100.



*Our offices will be  
closed on  
Thursday, July 4  
in observance of  
Independence Day.*

### More Questions

For more information visit:  
[nvenergy.com](http://nvenergy.com)

For Customer Service:

**Northern Nevada**

Call 775.834.4444

or toll free 800.962.0399

Para Español llame al

775.834.4700

**Southern Nevada**

Call 702.402.5555

Para Español llame al

702.402.5554

### To Report an Outage

To report an outage outside of the

Reno and Carson City area,

call 800.962.0399

Reno and Carson City residents,

call 775.834.4100

Southern Nevada

To report an outage, call

702.402.2900

