



Get Ready for the Summer

We have energy conservation tips, rebates, MyAccount tools and more to lower your energy usage during peak temperatures. Find new ideas at nvenergy.com.

Connect with NV Energy



Improve Your Energy Bill

As temperatures rise you can use energy wisely and save 10 – 25 percent on your bill by following a few simple steps.

- Set thermostats to at least 78 degrees.
- Cover windows during the afternoon heat.
- Caulk windows and weather-strip doors. Keep the outside air out and the inside air in.
- Install and use ceiling fans only when occupying the room.
- Maximize cooled air by minimizing oven use and installing CFLs or LEDs in high use fixtures.



Energy savings depend upon many factors. The costs contained in this article are based on estimates for a typical 1,800 sq. ft. home. Your actual savings in the cost of energy may be less than the estimates provided here if your house is a different size or if your energy usage is different from those assumed.

Visit nvenergy.com for more home energy savings tips.



Safety First

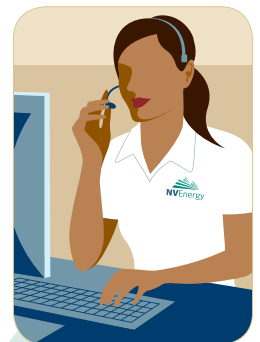
During and after an outage, 'Safety First' is

NV Energy's highest priority. Stay away from downed power lines, flooded areas, and debris. Treat all fallen wires and anything touching them as though they are energized. Immediately report an outage to NV Energy, see the More Questions section for a complete phone listing under 'To Report an Outage' of this insert.



Seniors in Our Community

NV Energy is concerned about our elderly and vulnerable customers. If there is a permanent resident living in your home who is seriously ill, disabled or age 62 or older, please call Customer Service so we can update your account information.



Call 702.402.5555 in the south, or in the north call 775.834.4444 or toll free at 800.962.0399.

Prepare for Hot August Days

Get ready for rising temperatures with energy efficient systems to lower your bill.

POOL PUMP REBATES*

An inefficient pool pump can be a real drain on your energy bill. Invest today in a variable speed pool pump through NV Energy's pool pump rebate program and save up to 80 percent on energy costs associated with pool operation.



To find a participating retailer and learn more about qualifying for a \$200 instant rebate, visit nvenergy.com/poolpumps or call 702.402.1111.

A/C REBATES*

Cool off with summer energy savings with NV Energy's CheckMe!® Plus AC Rebate Program, which provides instant rebates for tune ups, duct sealing, replacements and other air conditioning related energy efficiency measures. Not only does AC maintenance help prolong the life of current units, address leakage issues and increase overall system efficiency, it can potentially save customers up to 12 percent off associated energy costs.



Visit nvenergy.com/AC to select a participating contractor and schedule an appointment.

NEW SOLAR SPACE HEATING **

In northern Nevada, customers will spend hundreds of dollars annually in heating costs. Solar space heating systems are an effective and excellent way to reduce your energy bills. It works alongside your current heating system to use the sun's energy to reduce your energy consumption. Incentives from NV Energy for northern natural gas customers are now available to help reduce the overall upfront cost to install solar space heating system.

Visit the nvenergy.com/solarheat to learn more.

** Southern Nevada customers only. ** Northern Nevada customers only*

Correction

In the April issue an incorrect 800 number was listed for Call Before You Dig. The correct number is 800.227.2600. We apologize for any inconvenience this may have caused our customers.



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**Our offices will
be closed on
Monday, May 27
in observance of
the Memorial Day
holiday.**

More Questions

For more information visit:
nvenergy.com

For Customer Service:
Northern Nevada
Call 775.834.4444
or toll free 800.962.0399
Para Español llame al
775.834.4700

Southern Nevada
Call 702.402.5555
Para Español llame al
702.402.5554

To Report an Outage

To report an outage outside of the
Reno and Carson City area,
call 800.962.0399
Reno and Carson City residents,
call 775.834.4100

Southern Nevada
To report an outage, call
702.402.2900

