



Energy Saver

A programmable thermostat is ideal if you are away from home during set periods of time throughout the week. According to the Environmental Protection Agency, through proper use of pre-programmed settings, a programmable thermostat can save you about \$180 a year in costs.

Visit nvenergy.com/save for more ideas to save energy.

Holiday Closures

Our offices will be closed in observance of the following holidays:

Wednesday, January 1, New Year's Day

Monday, January 20,
Dr. Martin Luther King, Jr. Day

Monday, February 17, Presidents' Day.

More Questions

For more information visit:
nvenergy.com

For Customer Service:

Northern Nevada
Call 775.834.4444
or toll free 800.962.0399

Para Español llame al
775.834.4700

Southern Nevada
Call 702.402.5555

Para Español llame al
702.402.5554

To Report an Outage

To report an outage outside of the
Reno and Carson City area, call
800.962.0399

Reno and Carson City residents, call
775.834.4100

Southern Nevada

To report an outage, call
702.402.2900

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Plug-In to eCycling



According to the Consumer Electronics Association (CEA), Americans now own approximately 24 electronic products per household. Electronic waste, such as old or unused computers, TVs, VCRs, and DVD players could contain materials that are potentially hazardous to the environment. Many electronics retailers offer a type of take-back program or recycling events to dispose of these items.

For more information, please read the Power Content Label enclosed in your January statement or visit nevadarecycles.nv.gov/.



Business as Usual



NV Energy's acquisition by MidAmerican Energy Holdings Company, a subsidiary of Berkshire Hathaway, is in the final stages. As we print this newsletter, several legal proceedings are still in process, including a decision by the Public Utilities Commission of Nevada on a settlement agreement between NV Energy, PUCN, Bureau of Consumer Protection and other parties.

A key highlight of this agreement is a total of \$20 million that will be credited to NV Energy retail customers within 30 days of the close of the proposed transaction.

The "One-time Acquisition Credit" will appear on your billing statement. In southern Nevada, a credit of about \$13 will be applied to single-family electric accounts. Northern Nevada households will receive about \$7 credit for single-family electric accounts and approximately \$2 credit for residential gas accounts.

Visit our website at nvenergy.com to learn more about the acquisition and the many customer service options available to help manage your energy usage.

Be Prepared

Temporary power interruptions can sometimes occur due to inclement weather or power pole accidents. We will work to restore power as soon as possible. In case of an outage, be sure to have these items handy: Flashlights, extra batteries, bottled water, manual can opener, extra blankets, battery powered or windup alarm clock.

Visit nvenergy.com/home/safety for more pointers.

Energy Advice

In the cold months, set the thermostat to 68 degrees while you're at home. At night, or when your home is unoccupied turn down your thermostats to 58 degrees.



Energy Smart Tip

Set your water heater to 120 degrees to improve the energy efficiency of your home.

