

Programs for Seniors/Disabled

To help prevent disconnects due to misplaced or forgotten bills, NV Energy offers a third-party notification service. We notify the party you indicate (a friend, relative or agency) when your service may be turned off because of nonpayment of a bill. The third party is under no obligation to pay the bill but can provide you with a friendly reminder to help you avoid any inconvenience. If you are interested in this service, please call our Customer Service department in southern Nevada at (702) 402-5555 or (775) 834-4444 in northern Nevada.

If there is a permanent resident living in your home who is seriously ill, disabled, or 62 years of age or older, please contact us in southern Nevada at (702) 402-5555 or in northern Nevada at (775) 834-4444 to update your account information.



It's Almost Like Supervising The Repair. Almost.

Providing reliable energy is a top priority for NV Energy. With MyAccount, you can report an outage, follow repair updates and receive estimated restoration times from any device. Although outages don't happen often, MyAccount is there to keep you out of the dark if they do. Sign up for MyAccount today at nvenergy.com.



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Little things Can Make a Big Difference in Your Energy Bill.

Save big with our simple tips. Like setting your water heater's temperature to 120 degrees – hot enough to remove tough stains, but cool enough to keep your costs from rising. Access more tips and helpful efficiency programs at nvenergy.com/savemyway.



We're putting all of our energy into your energy.

Solar Heating Incentives from NV Energy's RenewableGenerations

NV Energy offers incentives to help offset the cost to install solar water and solar space heating systems. Take advantage of the sun's abundant energy to heat your home or for your hot water needs. Solar space heating incentives are only available for customers in NV Energy's natural gas service territory. Offsetting the energy used by a conventional water heater, furnace or boiler will result in increased energy efficiency and lower heating bills.



Contact us to learn more about the programs and if you qualify.

Call Toll Free at 1-866-786-3823 or visit our website at nvenergy.com/solarheating

Green Cross Program (Life Support Equipment)

If you or a permanent member of your household depends on electrically operated medical equipment that is in use 24 hours a day, please let us know at (702) 402-5555 or (775) 834-4444 so we are aware of the situation in the event of a power outage.



For NV Energy Commercial Customers Only

Cut operating costs with the Sure Bet Commercial Incentive Program. Energy bills are one of the most controllable expenses for most businesses. NV Energy wants to help you lower your bills and use energy more wisely. The Sure Bet program offers technical assistance and cash incentives to help you install energy efficient equipment in your business or office.

Contact the NV Energy Sure Bet Program at 1-800-342-6335, surebet@nvenergy.com or visit nvenergy.com/surebet