

# Green Cross

If you or a permanent member of your household depend on electrically operated medical equipment in use 24 hours a day, please call us at (702) 402-5555 or (775) 834-4444. A customer service representative will send you an enrollment packet through the mail for you to complete and return to sign up for the Green Cross program. Once enrolled, you will receive advance notification of scheduled electric outages for service maintenance. In the event of an unexpected power outage, we will take steps to restore your power as quickly as possible.



# Hey, my power went out.

There are some things we can't predict – like Mother Nature. But with NV Energy's new outage notifications, you can be alerted if outages occur. Choose text or email, so you know what's going on if turns things off. Sign up for MyAccount at [nvenergy.com/myaccount](http://nvenergy.com/myaccount).



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Summer 2015



# Seasons change but your bill doesn't have to.

Nevada has extreme heat and many of us have higher utility bills during the summer months. The Equal Payment Plan evens out your energy costs over the course of a year so your monthly payment is easier to manage. Payment amounts are adjusted if an imbalance exceeds \$100 or rates change by five percent or more.

Sign up today at [nvenergy.com/paymyway](http://nvenergy.com/paymyway) or call (702) 402 5555 or (775) 834 4444. Our customer service representatives will be happy to help you.



*We're putting all of our energy into your energy.*

# Notice of General Consumer Sessions

Customers of Nevada Power Company and Sierra Pacific Power Company d/b/a NV Energy are invited to a General Consumer Session conducted by the Public Utilities Commission of Nevada (PUCN). Customers are given an opportunity to appear and be heard on any topic concerning a public utility regulated by the Commission. Public comments may be limited to three (3) minutes per speaker at the discretion of the Commission.

If within 15 minutes after the start of the Consumer Session, no member of the public has appeared to participate or comment, the Consumer Session may be adjourned at the discretion of the Commission.

## The sessions will be held:

### Southern Nevada

Tuesday, September 22, 2015  
1 p.m. and 6 p.m.  
Hearing Room A  
Public Utilities Commission of Nevada  
9075 West Diablo, Suite 250  
Las Vegas, Nevada 89148

### Northern Nevada

Thursday, September 24, 2015  
1 p.m. and 6 p.m.  
Washoe County Commission Chambers  
1001 E. 9th Street, Building A  
Reno, Nevada 89512

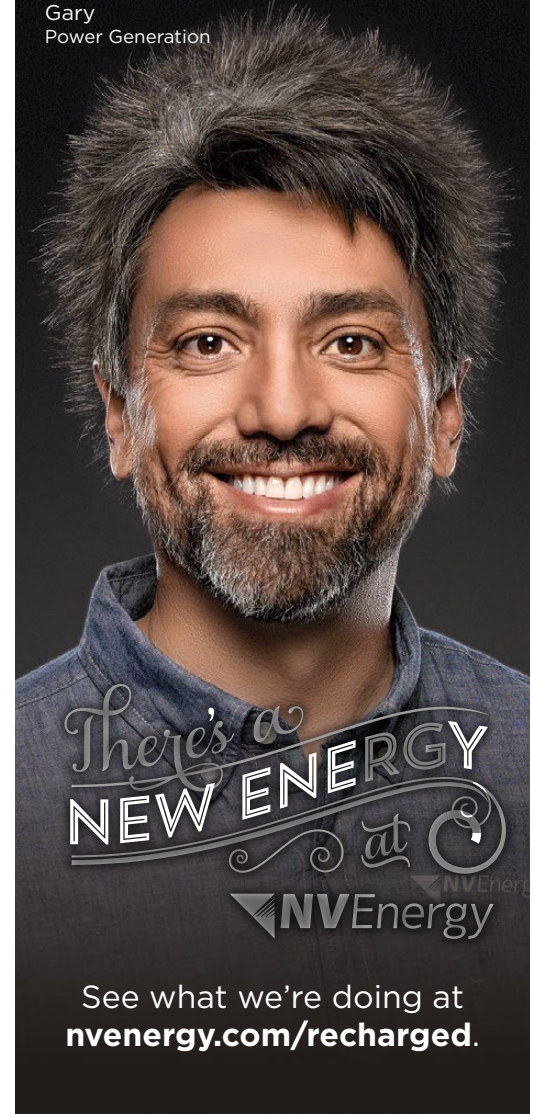
Representatives of the utilities and the PUCN will be available to answer questions. For details, in southern Nevada, call the PUCN at (702) 486-2600. In northern Nevada, call the PUCN at (775) 684-6101.

## Bright light. Big savings.

Lighting accounts for almost 12 percent of your total electric usage. That's why we're offering instant discounts to help you replace your incandescent bulbs with Energy Star-qualified LED bulbs that can save you as much as \$135 over their 20-year lifetime. You could save up to 25 percent on your electric bill with this and other simple steps. Learn more at [nvenergy.com/savemyway](http://nvenergy.com/savemyway).



Gary  
Power Generation



See what we're doing at  
[nvenergy.com/recharged](http://nvenergy.com/recharged).