

**RULE NO. 1**  
**DEFINITIONS**

For the purpose of these Tariff Schedules the terms and expressions listed below shall have the meanings set forth opposite:

- Abnormal Risk: Abnormal or unusual risk, as it pertains to Rule 9, includes the risk that i) project costs will not be fully collected from project developers, and ii) new loads enabled by line extensions will be reduced or terminated – and consequently will not generate the required rate revenue to pay for the cost of the line extension over its life. Factors that may affect the above project costs and revenue recovery include but are not limited to the project developer’s or premise occupant’s business and credit risk, broader industry and technology risk, and premise re-occupancy risk.
- Account: An account is used to reference the service provided by the Utility to the Customer. An account may include more than one Meter and service at a single Premise. (N)  
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- Applicant: A person or agency requesting the Utility to supply gas service.
- Application: A written or verbal request to the Utility for gas service, as distinguished from an inquiry as to the availability or charges for such service. The Applicant assumes liability for payment of gas service in accordance with the Utility’s approved tariffs. (N)  
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- Average Month: 30 days.
- Basic Service Charge: That portion of the charge for service representing all or part of the fixed costs which remain constant regardless of the quantity of energy consumed and which can be expressed separately for billing purposes.
- Billing Period: The time interval between two consecutive meter readings that are taken for billing purposes.
- Branch Service: A service that is not connected to a gas main and has, as its source of supply, another service.
- Burner Capacity: The input capacity of a burner in BTU’s per hour as evidenced by the name plate rating.
- Commission: See “Public Utilities Commission of Nevada”.
- Company: See “Utility”.
- Connected Load: The sum of the Burner Capacities of all of a Customer’s equipment that can be turned on at the same time.

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**RULE NO. 1**  
**DEFINITIONS**  
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Connection Charge: A connection charge is for all services provided by the Utility in establishing a new service or reestablishing an old service and includes, but is not limited to, the following: preparing all forms and cards necessary for each new account, reading of meters and, if necessary, making a physical connection of the Customer's facilities to the Utility's facilities.

Cubic Foot: 1. For the purposes of measurement herein, the number of cubic feet of natural gas measured at a pressure of approximately six (6) inches water column above atmospheric pressure and without devices for correcting gas volumes for temperature and pressure variations shall be considered to be the number of cubic feet of natural gas measured under the conditions existing in a Customer's meter as and where installed.

2. Where measurement is not under these conditions, meter readings will be adjusted to a pressure base of 14.73 pounds per square inch absolute and to a temperature of 60°F

CCF: 100 Cubic Feet.

Customer: A person or persons who receives, or whose application for service has been accepted to receive, gas service from Utility; or in whose name such gas service is provided or is to be provided, as evidenced by written, electronic or verbal application for service as may be established by the person's or persons' completion of the application process as specified in the Utility's Tariff schedules. A Customer who receives Residential Service is a Residential Customer. A Customer who receives Non-Residential Service is a Non-Residential Customer.

Customer Owned Yard Line (COYL): The customer gas piping that is owned and maintained by a Customer that begins from the Point of Delivery at the Utility meter and extends underground from the meter to a dwelling or building intended for human occupancy, or to gas utilizing equipment where gas is consumed. A COYL does not include secondary customer gas piping that may exist as part of or downstream of the gas piping in the Customer's dwelling or building.

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**RULE NO. 1**  
**DEFINITIONS**  
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Date of Presentation: The date upon which a bill or notice is mailed (as postmarked) or delivered to the Customer by the Utility.

Day: Calendar Day.

Delinquent Bill: A bill for service which is not paid in full prior to issuance of the next regular billing.

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Deposit: Security provided by a Customer to ensure payment for service provided by the Utility. A Residential Customer may provide security in the form of a cash or a cash equivalent (like check, money order, credit card, debit card, or electronic funds transfer) payment only. A Non-Residential Customer may provide security in the form of a cash or a cash equivalent (like check, money order, credit card, debit card, or electronic funds transfer) payment, surety bond, or irrevocable letter of credit.

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Elderly : A person who is 62 years of age or older.

Especially Dangerous To Health : A condition or event likely to cause serious impairment to the health of a person who appears to be unable, without assistance, to manage his own resources, carry out the activities of daily living or protect himself from neglect or a hazardous situation.

Expanded Service: Service representing an increase in volume or capacity of service provided at locations previously served which generally requires modification of Utility's delivery facilities.

Guarantor: A person who assumes liability for the payment of the bill of a Residential Customer in an amount not to exceed the appropriate amount of the Deposit for the account of the Customer. A Guarantor must be a Residential Customer of the Utility with Satisfactory Credit.

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Law: A rule, or rules established and enforced by Federal, State, County, or Municipal authorities.

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**RULE NO. 1**  
**DEFINITIONS**  
**(Continued)**

Main Extension:	The length of main and its related facilities required to transport gas from the existing distribution facilities of the Utility to the point of connection with the service piping.
Master Meter:	A Utility-owned meter, located in such a manner as to record usage for more than one residential or commercial unit in which the occupant controls at least a portion of the gas usage in that unit.
Meter:	A meter and its related facilities, if necessary, such as regulators and valves.
Minimum Charge:	The minimum amount that the Customer must pay the Utility for the availability of gas service, irrespective of whether any gas is used, as specified by the applicable rate schedule.
New Service:	Service provided at locations not previously served.
Non-Residential Service:	Any service that is not Residential Service.
Parent:	Any person or entity that (a) owns, directly or indirectly, more than 50% of the ownership interest of a Customer; or (b) owns, directly or indirectly, 50% or less of the ownership interest of a Customer but exercises control over the Customer.
Permanent Service	Service which is of a permanent and established character. The use of gas may be continuous, intermittent, or seasonal in nature.
Person:	Any individual, partnership, corporation, governmental agency, or other organization operating as a single entity.
Point of Delivery:	The point where pipes owned, leased or under license by a Customer contact the Utility's pipes.
Premise:	All of the real property and apparatus of a Residential Customer or Non-Residential Customer employed in a single integrated activity operating under one name in one or more buildings and /or locations on an integral parcel of land where: (a) such buildings and/or locations are situated on a single unit of property; or (b) such buildings and/or locations are situated on two or more units of property which are immediately adjoining or adjacent, and are not divided by intervening public highways, streets, alleys, railways or waterways.

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**(Continued)**

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Public Utilities Commission    The Public Utilities Commission of Nevada (PUCN).

Regular Working Hours:        Except for legal holidays, the period from 8:00 A.M. to 5:00 P. M., Monday through Friday.

Residential Service:            Service to Customer provided for residential purposes only in a single family dwelling or building, or in an individual flat or apartment in a multiple family dwelling or building or portion thereof occupied as the home of one or more individuals.

Rule:                                A provision included in the tariff of the Utility which establishes the application of rates, charges and standards for service and is not included in a rate schedule.

Satisfactory Credit:            **For Residential Customers** Satisfactory Credit is established, maintained or reestablished upon the Customer making payments of bills for Utility service for 12 consecutive months and Provided that none of the following conditions are present:

- (1) a termination of service for non-payment of bills; or
- (2) more than one (1) returned payment; or
- (3) more than three (3) Delinquent Bills during that period.

When any one of the above conditions are not met, the Residential Customer does not have Satisfactory Credit for the purpose of establishing, maintaining or reestablishing gas service.

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**RULE NO. 1**  
**DEFINITIONS**  
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Satisfactory Credit:

**For Non-Residential Customers** Satisfactory Credit is deemed to have been established, maintained or reestablished upon Customer making payment for utility service for 24 consecutive months and provided that none of the following conditions is present:

- (1) A termination of service for non-payment of bills, a returned payment, or a Delinquent Bill within the previous 24 months; or
- 2) The Utility may require a security deposit at any time when satisfactory credit cannot be established and/or when information is disclosed regarding a material adverse change in the financial condition of the Customer or its Parent affecting the Customer's ability to pay its Utility bills or indicating an increased likelihood of default or bankruptcy. Such an event would include, but not be limited to: an event of default with respect to borrowed money by the Customer or its Parent to a third party within the previous 24 months; an opinion from the Customer's independent auditors issued within the previous 12 months expressing doubt regarding the Customer's or its Parents ability to continue as a going concern; public disclosure of significant financial losses; disclosure that the Customer or its Parent is considering filing bankruptcy; foreclosure of the Customer's or Parent's assets by secured creditors or sale of the Customer's or Parent's assets in order to fulfill secured obligations.

When any of the above conditions exist, the Non-Residential Customer does not have Satisfactory Credit for the purpose of establishing, maintaining or reestablishing gas service.

For purposes of the definition of Satisfactory Credit, borrowed money shall mean either (a) a mortgage; (b) a loan; (c) a bond; or (d) a payment obligation that is reflected on the balance sheet of the defaulting entity.

Seasonal Service:

Service to establishments which are occupied seasonally or intermittently, such as seasonal resorts, cottages or other part-time establishments.

Service Area:

Territory in which a Utility has the right to supply or make available gas service and is ready and willing to do so.

Service Line:

All pipes, valves and fittings from and including the connection at the main up to and including the stop cock on the riser or risers.

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Michael J. Carano  
Director

**RULE NO. 1**  
**DEFINITIONS**  
**(Continued)**

Single-Family Dwelling:	A house, an apartment, a flat, or any other permanent residential unit which contains cooking facilities and which is used as a permanent home by a single family.
Soft Off:	Process by which there is a discontinuance of service to a Residential dwelling with no new customer at the premises. Under this type of discontinuance the gas is not turned off at the time of the discontinuance.
Subdivision:	An area for family dwelling which may be identified by filed subdivision plans or as an area in which a group of dwellings may be constructed about the same time, either by a large scale builder or by several builders working on a coordinated basis.
Submeter:	A meter, owned, operated and maintained by a building or property owner, which is located in such a manner as to record usage to individual residential or commercial units.
Tariff Schedules:	The entire body of effective rates, charges, and rules, collectively, of the Utility, as set forth herein.
Tariff Sheet:	An individual sheet of the tariff schedules.
Temporary Service:	Service to premises, enterprises, or activities which are temporary in character, or where it is known in advance that the service will be of limited duration. Service which, in the opinion of the Utility, is for operations of a speculative character, or the permanency of which has not been established, is also considered temporary service.
Termination of Service:	The intentional cessation of service by a Utility to a Customer which has not been requested by the Customer and which occurs pursuant to the Tariff of the Utility.
Therm:	A unit of heating value equivalent to 100,000 British Thermal Units (BTU).
Timely Payment:	Unless otherwise specified, "timely payment" means the payment of a bill for service by a Customer before the date the bill is past due.
Utility:	A public Utility, as defined in NRS 704.020, which furnishes gas, such as Sierra Pacific Power Company.
Utility's Operation Convenience:	The term refers to the utilization, under certain circumstances, of facilities or practices not ordinarily employed which contribute to the overall efficiency of the Utility's operations; it does not refer to Customer convenience nor to the use of facilities or adoption of practices required to comply with applicable laws ordinances, rules or regulations, or similar requirements of public authorities.

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