

Life Support Equipment

If you or permanent members of your household depend on electrically-operated medical equipment 24 hours a day, please let us know by calling **(702) 402-5555** or **(775) 834-4444**. A customer service representative will send you a Green Cross enrollment packet to complete. Once enrolled, you will receive advanced notification of scheduled electric outages for service maintenance. In the event of an unexpected outage, we will take steps to restore your power as quickly as possible.



Did You Know...?

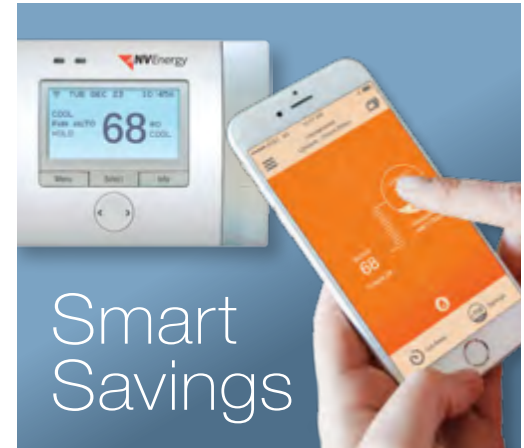
Between January and September 2016, Nevada's average energy retail price was 9% lower than the other Mountain States, nearly 45% lower than California, and 17% lower than the U.S. average.



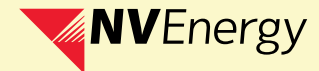
Follow Us On   YouTube



Winter 2017



At NV Energy, we're always looking for ways to make your power bills a little lighter and your pockets a little heavier. Sign up for our FREE smart thermostat and you could save up to \$100 each year on your bill by creating custom heating and cooling schedules and improving the efficiency of your HVAC system. Plus, you can control your thermostat anytime, anywhere with our mobile app. It's that easy – learn more at nvenergy.com/smartthermostat or call (855) 676-9373.



Equal Payment Plan

Plan ahead for high seasonal bills and take charge of your finances with our Equal Payment Plan. We'll take your average energy usage from the past year and divide it into equal payments so you pay the same amount every month. And, you'll still be able to see your actual usage and cost for each month.



The image features a bar chart with 12 bars representing the months of the year. Each bar has a dollar sign (\$) at the top, indicating cost. The bars are arranged in a slightly wavy pattern, with the highest bars in the middle of the year (June, July, August) and the lowest bars at the beginning and end (January, December). A horizontal line with orange squares connects the tops of the bars, representing a constant monthly payment. In the foreground, a woman with dark hair, wearing a white tank top and a black blazer, is smiling. Below the chart, there is a blue banner with white text.

Learn more and sign up for free at nvenergy.com/equalpayment

Powerful Partnership Scholarship Program

The NV Energy Foundation offers one-time scholarships of \$1,000 to high school seniors through its Powerful Partnership Scholarship Program. Recipients must plan to attend an accredited post-secondary institution, which includes colleges, universities, and trade schools. Application criteria include a minimum 3.0 GPA and involvement in community service and volunteerism. Transcripts must include first semester grades from 12th grade. Children or grandchildren of employees or officers of NV Energy may not apply.

High school seniors in public or private high schools within NV Energy's service territory should submit applications on or before March 15, 2017. Visit nvenergy.com/scholarship for complete eligibility criteria and to apply.



Plan for the Unexpected

Wind and snow can cause unexpected power outages and, because these events are uncontrollable, you should always be prepared. Find out what you need to know if your power goes out by visiting the Outage Center at nvenergy.com/outage. The Outage Center is also your best source for up-to-date information like outage locations and causes, as well as an estimated time that your power will be restored.

