



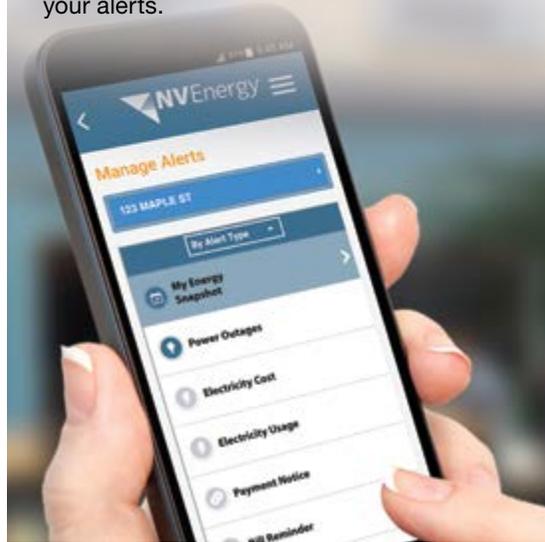
Summer Safety

Water and electricity don't mix, so it doesn't hurt to ensure that extra precautions are taken around the pool this summer to avoid injuries. All outdoor outlets should be covered to keep them dry, and all pool electrical equipment (including cleaning equipment) should be grounded. If you're unsure about the state of your equipment, consider hiring an electrician to inspect your pool, spa or hot tub for compliance with local and national electrical codes.

Source: Electrical Safety Foundation International

Did You Know...?

MyAccount allows you to manage the alerts you receive and how you receive them. You can opt in for weekly usage summaries, outage notifications, cost and usage alerts, and more. Log on to MyAccount to manage your alerts.



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Coming Soon

We know you're busy – that's why NV Energy is creating an enhanced, more personalized web experience to make it easier for you to manage your account and sign up for money saving services. Coming soon are more convenient self-service options, upgraded outage information and notifications and much more. Plus, the full experience will be available from any mobile device, so you can take care of business even if you're on the go. Look for the new nvenergy.com coming soon.



Notice of General Consumer Sessions

Customers of Nevada Power Company and Sierra Pacific Power Company d/b/a NV Energy are invited to a General Consumer Session conducted by the Public Utilities Commission of Nevada (PUCN). Customers are given an opportunity to appear at the PUCN offices and be heard on any topic concerning a public utility regulated by the PUCN. Public comments may be limited to three (3) minutes per speaker at the discretion of the Commission.

If within 15 minutes after the start of the Consumer Session no member of the public has appeared to participate or comment, the Consumer Session may be adjourned at the discretion of the Commission.

The sessions will be held:

SOUTHERN NEVADA

Tuesday, September 12, at 6 p.m.
Public Utilities Commission of Nevada, Hearing Room A
9075 West Diablo Drive, Suite 250
Las Vegas, NV 89148

NORTHERN NEVADA

Thursday, September 14, at 6 p.m.
Washoe County Commission Chambers
1001 E. 9th St., Building A
Reno, NV 89512

Representatives of the utilities and the PUCN will be available to answer questions. For details, call the PUCN in the south at (702) 486-7210 or in the north (775) 684-6101.



Special Assistance

Our Third Party Protection Plan is available to help prevent disconnects due to unpaid bills that may have been misplaced or forgotten. We will continue to mail you notification if your service is at risk of disconnection, but will also mail a notice to a person you designate. This person is not obligated to pay your bill, but can provide you with a friendly reminder to help avoid any inconvenience that a disconnection may cause. If you are interested in this service, please call Customer Service in northern Nevada at (775) 834-4444 or in southern Nevada at (702) 402-5555.

Moving Center

Moving can be stressful, but managing your utility service doesn't need to be. Our online Moving Center allows you to easily start, stop or transfer NV Energy service at your convenience. Log on to MyAccount to start, stop or move your service.

