

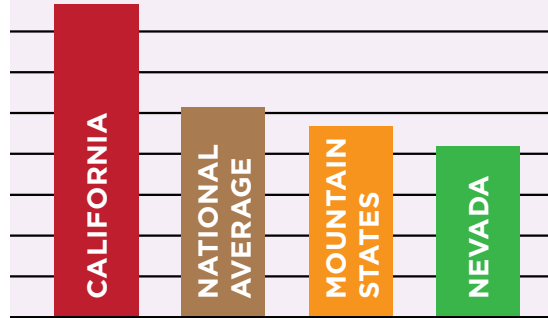
Special Assistance

Let us know if you or any permanent members of your household are dependent on electrically operated medical equipment so that you can enroll in the Green Cross program. This ensures you'll receive advance notification of scheduled electric outages for service maintenance, and will allow us to take necessary steps during an unexpected outage to restore power as quickly as possible. Call Customer Service today or visit nvenergy.com/assistance for more information.



Did You Know...?

We have worked hard to keep your rates low, fair and stable. In fact, according to the U.S. Energy Information Administration, Nevada's average retail price for all sectors was 45.5 percent lower than California, 8.8 percent lower than the other Mountain States and 17.1 percent lower than the U.S. through August 2017.



Source: eia.gov
Electricity Data Report 5.6.B

Follow Us On



nvenergy.com



Winter 2018



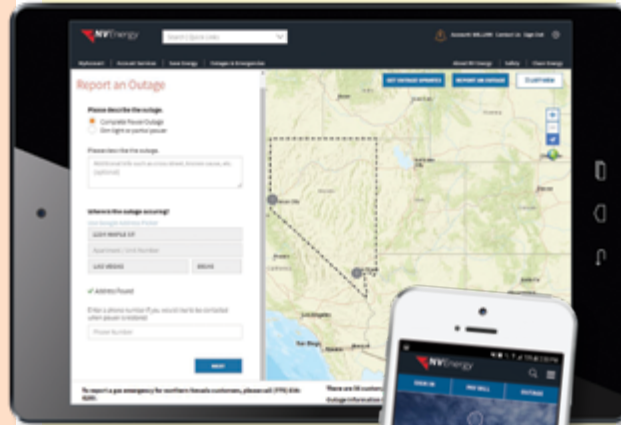
The Power of Good is Always On.

It's a new day in energy, where we make our mark by leaving less of one on our planet. Nevada has achieved the greatest reduction in carbon emissions of any state in the West, with more than 50 renewable energy projects – providing enough clean energy to power more than one million homes at once. We're all committed to leaving less of an impact on the environment and a greater impact on our community. Together, we're protecting everything we love about Nevada for many generations to come.



Always Be Prepared

As the saying goes: better safe than sorry. That's why NV Energy has partnered with Responding to Utility Emergencies (RTUE) to offer free, online training aimed at raising awareness and providing resources about electrical and natural gas safety in our communities. First responders are usually not the first on-scene, so it's important that our customers, contractors, public works staff and others are able to respond properly in the event that they must report an electrical or natural gas emergency. Learn more and register at nvenergy.com/safety.



Don't Be in the Dark

We work hard to ensure you have safe, reliable power. But, sometimes outages due to weather or other incidents do occur. Get outage information at home or on-the-go with NV Energy's outage center and outage notifications. That way you'll know what's going on if your power goes off. Visit the outage center at nvenergy.com/outage to see what's happening in your area or to report an outage, and set your notification preferences through MyAccount so we can keep you in the loop.

Make the Switch

Cut down on clutter and paper waste with Paperless Billing. We'll notify you when your monthly energy bill is available, and you can view and pay it online 24/7 from home or your mobile device. You can also view up to 24 months of past bills and payment activity online. It's a safe, secure and free service that adds to the convenience of managing your NV Energy account. Make the switch at nvenergy.com/paperless.

