



Power In Your Hands

Did you know that half of your energy bill comes from heating or cooling your home? With the FREE PowerShift Smart Thermostat from NV Energy, you could save up to \$100 on your energy bill every year. The thermostat gives you the ability to create custom heating and cooling schedules, and the power to control your thermostat from your desktop computer or mobile device so you can conserve energy and save money. Learn more about other features and get your free thermostat at nvenergy.com/powershift.



Solar Savings Available

Did you know NV Energy offers incentives to help you offset the cost of installing rooftop solar? In fact, we've supported more than 20,000 private rooftop installations across the state assisted by \$230 million in rebates. Interested? The RenewableGenerations program is open and accepting applications. Visit nvenergy.com/solargen to learn more.

Follow Us On    



High Temps, Low Bills

Rates don't go up in the summer, but bills do. Take charge of your finances and know ahead of time your energy costs for the month. We've redesigned the Equal Pay service to give you added convenience and predictability for better control over your NV Energy account. Plus, a brand new Summer Saver option for southern Nevada customers takes the heat out of high summer payments. Visit nvenergy.com/summersaver to see your Equal Pay amount and say goodbye to high seasonal bills.



Notice of General Consumer Sessions

Customers of Nevada Power Company and Sierra Pacific Power Company d/b/a NV Energy are invited to a General Consumer Session conducted by the Public Utilities Commission of Nevada (PUCN). Customers are given an opportunity to appear at the PUCN offices and be heard on any topic concerning a public utility regulated by the PUCN. Public comments may be limited to three (3) minutes per speaker at the discretion of the Commission.

If within 15 minutes after the start of the Consumer Session no member of the public has appeared to participate or comment, the Consumer Session may be adjourned at the discretion of the Commission.

Representatives of the utilities and the PUCN will be available to answer questions. For details, call the PUCN in the north at (775) 684-6101 or in the south at (702) 486-7210.

The sessions will be held:

WASHOE COUNTY

Thursday, Sept. 6 at 1 p.m. and 6 p.m.
Washoe County Commission Chambers
1001 E. Ninth St., Building A
Reno, NV 89512

CLARK COUNTY

Wednesday, Sept. 19 at 1 p.m. and 6 p.m.
Public Utilities Commission of Nevada
9075 W. Diablo Dr., Suite 250,
Hearing Room A
Las Vegas, NV 89148

ELKO COUNTY

Thursday, Sept. 27 at 6 p.m.
Spring Creek High School,
Auxiliary Gymnasium
14550 Lamoille Highway
Spring Creek, NV 89815



Beware of Scams

Utility bill payment scams have become very sophisticated, often using “spoofing” tactics that make it appear scammers are calling from the utility’s telephone number. They also have the ability to mimic automated system recordings to make you think you’re being connected to a real representative.

Please remember that NV Energy will NEVER call or visit your home or business to demand immediate payment and/or threaten immediate service disconnection. We will also never come to your home offering an unscheduled Home Energy Assessment or Smart Thermostat installation. Visit [nvenergy.com/scam](https://www.nvenergy.com/scam) to learn how to protect yourself from scams.



Third Party Protection Plan

If your service is at risk of disconnection, we will notify a friend, relative or agency of your choice. Your designated third party is not responsible for payment of your bill, but can help provide an additional reminder or take other action. Learn more about this and other assistance programs at [nvenergy.com/assistance](https://www.nvenergy.com/assistance).