

Special Assistance

If you or permanent members of your household depend on electrically operated medical equipment, let NV Energy know by calling the customer service number on your bill. You may be eligible for enrollment in the Green Cross program, which ensures you receive advance notification of planned electric outages for service maintenance. Visit nvenergy.com/assistance for more information.



Stay in the Know

Follow us on Facebook, Twitter and Instagram, and subscribe to our YouTube channel so you can stay updated on our money- and energy-saving products and services, what we're doing in the community, tips for saving, and more. Plus, check out our media room at nvenergy.com/news for more details about great projects we're working on.



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Investing in the Future



The Public Utilities Commission of Nevada recently approved our proposal for 1,001 megawatts of new renewable energy resources and 100 megawatts of battery energy storage capacity – the largest clean energy investment in Nevada's history. Not only will these new projects help us meet our goal of doubling our renewable energy by 2023, they will also reduce costs for customers.

Once complete, these projects will bring our company's total clean energy portfolio to more than 3.2 gigawatts – and we're not finished! Learn more at nvenergy.com.

Lending a Hand

Our employees are dedicated to making a personal impact in the places where they live and work. In 2018, they gave 34,000 hours of their time to volunteer efforts with various nonprofit organizations across the state of Nevada. From cleaning up parks to serving meals to mentoring youth, we have a long history of jumping in to assist with the goal of making our state the best it can be. It's just one of the ways at NV Energy, the power of good is always on.



Gas Safety

To help warn us of leaks, a substance is added to natural gas prior to distribution that gives it a strong sulfur-like smell, similar to rotten eggs. Northern Nevada gas customers: If you smell natural gas, immediately evacuate everyone from the area. Once safely away from the potential leak site, call 911 and then call our gas emergency line at (775) 834-4100. Do not use a phone of any kind or any electronic device at the site that operates on batteries. Important gas safety information can be found at nvenergy.com/safety.

Savings Tips

Saving energy and money is something you can do year round. For example, open window coverings on the sunny side of your home in the winter to take advantage of free heat from the sun. And, set your thermostat to 68 degrees when home, then back to 55 to 68 degrees when away. Find more tips for every season at nvenergy.com/save.

