

### Predictable Bills Ahead

Rates don't go up when the weather gets warm, but bills do. Know in advance your energy costs for the month with our Equal Pay service. Available to both residential and business customers, we'll average the last 12 months of energy usage at your property to determine your monthly payment. In southern Nevada, our Equal Pay - Summer Saver program features two payment amounts - one for the summer and one for the rest of the year. No matter where you live, you can say goodbye to high seasonal bills and hello to easier budgeting. Learn more and see your monthly Equal Pay amount at nvenergy.com/equalpay.

# Protection Plan

If your energy service is at risk of disconnection, we will notify a friend, relative or agency of your choice. Your designated third party is not responsible for payment of your bill, but can help provide an additional reminder or take other action. Learn more about this and other assistance programs we offer at **nvenergy.com/assistance**.



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#### Spring 2019



#### Count On Us

At NV Energy, we're dedicated to powering what's important to our more than 1.4 million customers and the millions of tourists who visit our beautiful state each year. And you can count on us to deliver more than just your power - you can count on the company that brings it to you. Our employees are dedicated to making a positive difference in the places where we live and work. Learn about the work we do each day to make a difference for our community, our environment and our state at nvenergy.com/csr.



#### Receive Account Notifications

We offer a variety of alerts and notifications to help make managing your account easy and convenient. Outage alerts let you know when your power is out, and provide an estimated time of restoration and other updates. Electricity usage and cost alerts allow you to set thresholds to help you stay on budget and conserve energy. Plus, we offer payment notices, bill reminders and more all through email, text or voicemail. View available options, and opt in through your MyAccount dashboard at nvenergy.com/myaccount.



## Time-of-Use Savings

If your schedule allows you to use most of your energy during the summer's off-peak hours, consider our Time-of-Use (TOU) service for extra savings. Peak times occur during the summer months when the weather is hottest and electricity use is greatest. Customers willing to reduce energy consumption during these times could save money on their bill. Learn more, including peak times for your service area, at **nvenergy.com/tou**.

## Moving Center

Moving can be stressful, but managing your utility service doesn't need to be. With our online moving center, you can easily start, stop or transfer your NV Energy service at your convenience – anytime, anywhere. Log on to MyAccount at **nvenergy.com/move** to start, stop or move your energy service to a new location.



## Call Before You Dig

NV Energy reminds you to Call Before You Dig. Whether you're planning a small spring planting project or large scale renovation, the law requires you or your contractor to call 811 at least two days prior to digging. A representative will come to your site to mark the path of underground utilities in order to prevent damage to pipes and lines, as well as possible injury and fines. Learn more about this free service at nvenergy.com/safety.

