

**Project REACH** is funded by NV Energy's Foundation and is administered by the United Way of Southern Nevada. The energy assistance program is provided to residential customers, age 62 and older, medically fragile, Reservist or National Guard members who meet income guidelines.

Project REACH is provided to help pay a past due energy bill once during a 12-month period. Call (702) 402-5200 or visit our website at [nvenergy.com/assistance](http://nvenergy.com/assistance) for guidelines. Project REACH is available until funds are exhausted.

If you have difficulty making a payment, contact us at the telephone number shown on your bill. We may be able to make **payment arrangements** with you depending upon a number of factors, including your past credit history.

Another payment option for residential customers is Equal Pay. We'll take your average power usage and divide it into equal monthly payments, so you'll know in advance what your bill will be each month. Call Customer Service at (702) 402-5555 or visit [nvenergy.com/equalpay](http://nvenergy.com/equalpay).

If anyone residing at this address is either disabled or 62 years of age or older, please contact the telephone number shown on your bill so we can update your account information.

Visit [nvenergy.com/powershift](http://nvenergy.com/powershift) for energy efficiency tips and ways to save. Visit [nvenergy.com/paymyway](http://nvenergy.com/paymyway) for details about various payment options.

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## Nevada Power Company d/b/a NV Energy Power Content Label

### Sources of Energy

Annually, Nevada Power Company d/b/a NV Energy generates approximately 71 percent of the electricity needed to supply our customers. The balance of power used to serve our customers is purchased from the "grid," a transmission network connected to various generating facilities in the Western United States. Electricity, when purchased in this way, cannot be labeled as coming from any one particular source. The following table represents our average fuel mix from both our own generation and the power purchased to serve you for the 12-month period ending March 31, 2019.

ENERGY SOURCE	MEGAWATT HOURS	% OF TOTAL
Coal	1,720,315	7.45%
Natural Gas	17,288,584	74.83%
Oil	700	0.00%
Hydroelectric	640,094	2.77%
Geothermal	1,477,741	6.40%
Solar	1,393,050	6.03%
Nuclear	88,527	0.38%
Wind	412,572	1.79%
Biofuel	62,187	0.27%
Biomass	14,113	0.06%
Other	5,365	0.02%
<b>Total</b>	<b>23,103,248</b>	<b>100.00%</b>

## Emissions of Energy Sources

Like you, we care about the environment and continuously strive to operate all our facilities at less than permitted emission limits approved by the regulatory authorities (U.S. Environmental Protection Agency, Nevada Division of Environmental Protection and Clark County Department of Air Quality Management). The provided emissions data is derived from actual NV Energy reported emissions and regional averages to account for purchased power.\*

SPECIFIC EMISSION TYPE	POUNDS PER MEGAWATT-HOUR
High-level Radioactive Waste	N/A
Sulfur Dioxide	0.03
Carbon Dioxide	642.99
Carbon Monoxide	0.02
Particulate Matter	0.03
Volatile Organic Compounds	0.00
Oxides of Nitrogen	0.12
Heavy Metals	<0.01

\*The above tables are calculated in compliance with Nevada Administrative Code, NAC 704.2785. Company data is based on a 12-month period ending March 31, 2019.

## Energy Conservation

Making your home more energy efficient can help reduce high energy bills while improving your level of comfort. NV Energy offers a number of products and services designed to help our customers save energy and money. Learn more at [nvenergy.com/savemyway](http://nvenergy.com/savemyway).

## Energy Efficiency

PowerShift by NV Energy provides customers with products and services to help you manage your energy use and save money. This includes offering PowerShift discounts, as well as partnering with you to find ways to make your home more energy efficient while improving your level of comfort. Also, when you use energy wisely you're doing your part to help the environment, and that benefits us all. Learn more at [nvenergy.com/powershift](http://nvenergy.com/powershift).

## Tips for Recycling and Disposing

### Electronic Waste

Did you know that your energy-efficient Compact Fluorescent Lamps (CFLs) and electronic waste, like computers, televisions, DVD players and cell phones, could contain materials potentially hazardous to the environment? Electronic waste is one of the fastest growing segments of our nation's waste stream; however, the good news is that many of these products can be reused, refurbished, or recycled.

CFLs can be recycled for free at any Home Depot and most Lowe's stores throughout the United States. The stores maintain drop-off bins at the customer service desk at each location.

Since many electronic wastes can be reused or refurbished, they can be donated to select organizations or can be given to stores that refurbish electronics. If your electronics cannot be refurbished or reused, then they should be recycled. Your local waste service company can provide further information regarding the safe handling of these materials.

The website [nevadarecycles.nv.gov](http://nevadarecycles.nv.gov) also provides information about electronic recycling and offers some options right here in our state. Further information is also provided at [epa.gov](http://epa.gov)/recycle.

## Energy Assistance Sources

The State of Nevada **Energy Assistance Program (EAP)** can help low-income customers pay their energy bills. To qualify, you must be a residential customer and meet certain income guidelines.

To find out if you qualify or for more information about EAP, call (702) 486-1404 or visit [dwss.nv.gov](http://dwss.nv.gov).

The Nevada Housing Division has available a **Weatherization Assistance Program** that uses a network of sub-grantees to conduct onsite audits to assess the need for the installation of energy saving measures in low-income households. For more information about the Weatherization Assistance Program and/or to determine if you may qualify, visit their website at [housing.nv.gov](http://housing.nv.gov) or call (775) 687-2227.

The **Special Assistance Fund for Energy (SAFE)** is NV Energy's energy assistance program in northern Nevada. Based on a number of criteria, partner agencies determine eligibility for SAFE. For more information, call the number listed on your bill.

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