## The Power of Good

We are proud members of the community who give back year after year, and 2019 was no different. We're excited to announce that we exceeded our goal of 35,000 employee volunteer hours, happily giving our time to various nonprofit organizations across the state. Take some time to see us in action, and learn how we are making a difference in the places where we live and work. Visit nvenergy.com/alwayson.



## Take Your Savings Poolside

Southern Nevada customers: If you're planning to install a pool this summer, get instant savings on the price of a qualifying variable speed pool pump for your home. Already have a pool? You could see additional savings on your energy bill by using more efficient equipment. Visit nvenergy.com/pool for details.



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Winter 2020



At NV Energy, we're committed to keeping your rates low while being an industry leader in reliability and providing the latest in energy products and services. On January 1, 2020, a \$5 million rate cut took effect for our northern Nevada customers. Later this year, we'll file for a rate cut in southern Nevada as part of our General Rate Case. If approved by the Public Utilities Commission of Nevada, new rates would take effect in the region on January 1, 2021.

These lower prices are in addition to quarterly rate cuts we've been implementing as a result of decreased fuel and purchased power costs we pay on your behalf. This decrease is passed on dollar-for-dollar, with no profit to the company. Read about our rate cuts at nvenergy.com/news, and see the price for your energy at any time on your bill or at nvenergy.com/rates.

## Pay Your Way

Not only do we offer a wide variety of ways for you to quickly and easily pay your NV Energy bill — online, by phone and via Automatic Monthly Payments — we also offer a number of convenient services designed to fit your lifestyle and budget. Check out Equal Pay, FlexPay and our other options like Select Your Due Date and Paperless Billing at nvenergy.com/paymyway.

# Instant Savings on LEDs

Did you know that a few lighting upgrades around your home can add up to powerful savings? PowerShift by NV Energy offers instant discounts on qualifying LED bulbs, so you can save big while making your home more efficient. Visit **nvenergy.com/led** for a list of participating retailers.



## Stay in the Know

Follow us on Facebook, Twitter and Instagram, and subscribe to our YouTube channel so you can stay updated on our money- and energy-saving products and services, what we're doing in the community, tips for saving, and more. Plus, check out our media room at **nvenergy.com/news** for more details about great projects we're working on.



### Get Alerts

At NV Energy, we aim to deliver industry-leading service each day – including in times of extreme weather. However, should you experience an outage, know that we'll do everything we can to restore your power as quickly as possible, while ensuring the safety of the public, our customers and our employees. Sign up for outage alerts and notifications through MyAccount, and prepare for and report any outages at nvenergy.com/outage.

#### A Clean Future

Coal-fired electricity generation is now a thing of the past in southern Nevada, and we're hard at work increasing the amount of renewable resources in our portfolio to meet our long-term goal of serving our customers with 100 percent renewable energy. We're excited to have received approval of three additional renewable energy projects — enough to power 230,000 homes — and an additional 590 megawatts of energy storage capacity. Stay tuned to **nvenergy.com/news** for the latest developments.



