Giving Back

The NV Energy Foundation, NV Energy and its employees gave $6.9 million statewide in 2019. The total is made up of both financial and in-kind donations, including nearly 38,000 volunteer hours, to support Nevada nonprofit organizations in the last year. Employees donated $610,000 through NV Energy's annual United Way employee giving campaign, making our company Nevada's largest donor to United Way in both northern and southern Nevada. Learn more about our efforts at **nvenergy.com/news**.

Call Before You Dig

Never dig before you know what's below. Whether you're planting a tree, or planning a home improvement project, the law requires you or your contractor to call 811 at least two days before digging to prevent damage to underground utility pipes and lines. Don't be responsible for gas leaks or electrical outages, causing inconvenience, injury or worse. Always call before you dig. Visit **nvenergy.com/call811** for more information.

Call 811 before you dig.

(Llame al 811 antes de excavar.)

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Gas Safety.

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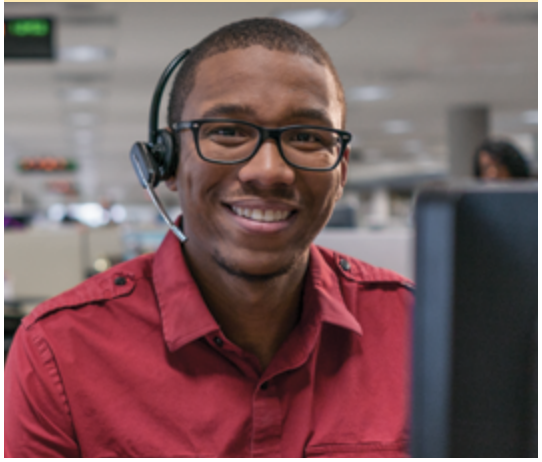
Ways to Save

PowerShift by NV Energy has powerful tools to help you save energy and money. One tool is a free, online home energy assessment. To get started, log into your MyAccount, expand the My Energy Use by Appliance tile, click on Ways to Save and fill out your home's profile. You'll quickly see how you use energy, and receive customized tips on how you can save on monthly bills. It's that easy. For more ways to save, visit **nvenergy.com/powershift**.

Payment Assistance Programs

Assistance programs are available to help customers who are having difficulty paying their utility bill. The **Special Assistance Fund for Energy (SAFE)** is administered by social service agencies throughout our northern Nevada service territory to those who, through income limitations or other circumstances, are facing financial hardships. **ProjectREACH** is an NV Energy Foundation-funded program administered through United Way of Southern Nevada for those in southern Nevada experiencing an economic hardship. Visit **nvenergy.com/assistance** for information on both services and to see if you qualify.



Prepay with FlexPay

If you're looking for a better way to plan your energy bill around your lifestyle, schedule and budget, look no further than FlexPay, our prepaid energy service. FlexPay puts you in control – you decide when to pay and how much to pay. Plus, there are no deposits, credit checks or late fees. You get low balance alerts and can refill your account anytime, anywhere. Learn more at **nvenergy.com/flexpay**.

Green Cross

If you or permanent members of your household depend on electrically operated medical equipment, let us know by calling the customer service number on your bill. You may be eligible for enrollment in the Green Cross program, which ensures you receive advance notification of planned electric outages for service maintenance. It will also allow us to better plan restoration efforts during times of unplanned outages due to weather and other events. Visit **nvenergy.com/assistance** for more information.