

# Outage Alerts by Text

We're proud of our reliable energy service, but sometimes outages occur due to circumstances beyond our control, like vehicle accidents and poor weather. In the event of an outage in your area, get updates instantly to your mobile phone with our outage text alerts. We'll notify you of the cause, estimated restoration time, and other important updates to the phone number you specify. Download our mobile app or visit [nvenergy.com/myaccount](https://www.nvenergy.com/myaccount) to set your preferences.

**KNOW  
ON THE GO.**



# Giving Back

Did you know that in 2020, NV Energy gave more than \$2 million to pandemic response and recovery efforts in Nevada? This included helping non-profit organizations that provide emergency financial assistance, address food insecurity, drive workforce development and more. Visit [nvenergy.com/news](https://www.nvenergy.com/news) to read more.



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Spring 2021



# Call Before You Dig

If you're planning springtime DIY projects, be sure to dial 811 before doing any work around your home or business that requires digging. Not only is it the law, it could save time, money and lives. Buried utility lines are everywhere and could be just a few inches below ground. Hitting a line could knock out electricity and other services or start a gas leak. Calling before you dig ensures a professional can locate and clearly mark underground utilities to help avoid any accidents. For more information, visit [nvenergy.com/call811](https://www.nvenergy.com/call811).



## Payment Assistance

We understand many of our customers continue to struggle financially from the COVID-19 pandemic, and we are here to help. If you are in need of assistance, visit [nvenergy.com/assistance](https://www.nvenergy.com/assistance) to learn more about **SAFE** in northern Nevada and **Project REACH** in southern Nevada, both of which are designed to help those who meet income qualifications and are experiencing financial hardships with paying past-due energy bills. We also offer a number of flexible payment programs – visit [nvenergy.com/payment](https://www.nvenergy.com/payment) to see which might be right for you.

## Greenlink Nevada

With the recent approval of our Greenlink Nevada initiative by the Public Utilities Commission of Nevada (PUCN), Nevada is one step closer to achieving its environmental and carbon reduction goals. Greenlink Nevada will transform our state's clean energy landscape, increase electric reliability and drive the creation of thousands of jobs and millions of dollars in economic recovery from the COVID-19 pandemic. Read more about the benefits and what's to come at [nvenergy.com/alwayson](https://www.nvenergy.com/alwayson).



## Save with PowerShift

Springtime is a great time to improve the energy efficiency of your home or business, especially before the high summer temperatures arrive. PowerShift by NV Energy can help you do just that with a variety of products and services designed for money and energy savings. From free Smart Thermostats to home energy assessments, qualified appliance replacements and business incentives and facility improvements, there's something for everyone. Visit [nvenergy.com/powershift](https://www.nvenergy.com/powershift) to get started.

