



SPRING 2022



## Keep Your Bills Stable

The cost of natural gas has increased, and we know it's impacting your daily life. We're feeling it in our operations, too. NV Energy uses natural gas at its power plants to generate electricity and provides it as energy to our natural gas customers in northern Nevada. The cost of buying natural gas is passed through to our customers – you pay what we pay with no mark-up and no profit to NV Energy. While this has caused higher prices on your utility bills, please know we work hard to purchase the lowest-cost natural gas available.

We offer a variety of ways to help minimize the impact of this fuel cost increase and keep your bills stable. Visit [nvenergy.com/heretohelp](https://www.nvenergy.com/heretohelp) for more information.



## Get Ready for the Heat

Spring is here – and in Nevada that means summer is just around the corner. Our PowerShift bundled appointment can help ensure that high summer temperatures don't mean higher bills. During your appointment, we'll look for opportunities to make your home more energy efficient, and we'll provide and install free energy-saving products and services. Visit [nvenergy.com/bundle](https://www.nvenergy.com/bundle) to learn more and schedule your appointment.





## Protecting Our Customers

The safety of our customers and the environment is NV Energy's highest priority. We've been working to make our electric grid more resilient to help reduce the risk of natural disasters, including wildfires, through our Natural Disaster Protection Plan. To date, we have

- Evaluated more than 85,000 wooden poles in high fire risk areas and made needed critical repairs and vegetation corrections
- Installed 40 weather stations and 11 wildfire alert cameras in extreme and high fire risk areas to improve situational awareness across the state.
- Trimmed or removed more than 70,000 unhealthy or hazard trees in extreme fire risk areas

We continue to build partnerships with state and local agencies to further reduce wildfire and other risk. Visit [nvenergy.com/ndpp](https://nvenergy.com/ndpp) for more information about our Natural Disaster Protection Plan.

## HERE'S THE SCOOP:

**CALL 811  
BEFORE  
YOU DIG.**



Whether you're planning a DIY project or hiring a contractor, be sure to dial 811 before doing any work around your home or business that requires digging. Not only is it the law, but it could also save time, money and lives. Buried utility lines are everywhere and could be just a few inches below ground. Hitting a line could knock out electricity and other services or start a gas leak. Calling before you dig ensures a professional can locate and clearly mark underground utilities to help avoid any accidents. For more information, visit [nvenergy.com/call811](https://nvenergy.com/call811).

## Green Cross Program

If you or a permanent member of your household is dependent on electrically operated medical equipment, please let us know. Enrolling in the Green Cross program will ensure you receive advance notification of a planned service outage. And, in the event of an unexpected outage, we can take the necessary steps to better prioritize restoration efforts. Learn more at [nvenergy.com/greencross](https://nvenergy.com/greencross).



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