

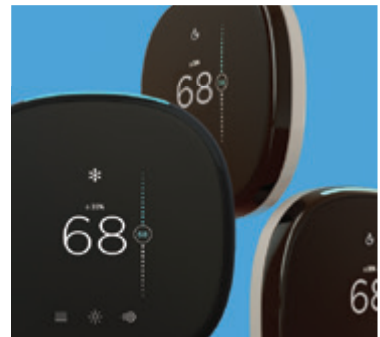


We Are Here to Help

NV Energy offers a variety of **FREE** products and services to help you control your energy usage and costs.

- **FREE** MyAccount: Your one-stop home for account information
- **FREE** Weekly Snapshots: Stay updated on your usage and costs
- **FREE** Energy Assistance: We can help you with paying your bill

Plus, PowerShift by NV Energy offers **FREE** products and services, like smart thermostats and energy assessments, that can save energy and money. Visit [nvenergy.com/heretohelp](https://www.nvenergy.com/heretohelp) to get started.



Free Appliance Upgrades

With PowerShift's Qualified Appliance Replacement program, energy-efficient upgrades are available at no cost to NV Energy's residential customers who meet income eligibility requirements. The program even includes free installation. Visit [nvenergy.com/qar](https://www.nvenergy.com/qar) to learn more and apply.



Flexibility at Your Fingertips

We offer our customers a variety of convenient payment and billing options available right at your fingertips. For example, did you know you can sign up for a payment arrangement online? Get additional assistance by paying your balance with one, two, or three payments made weekly, bi-weekly, or monthly. Visit nvenergy.com/paymyway to get started and to learn more about other flexible options like Automatic Monthly Payments, Equal Pay, and Paperless Billing.



Be Prepared

We are proud to provide some of the most reliable service in the nation, but unexpected outages are always possible due to extreme weather, vehicle accidents involving our equipment, and other circumstances beyond our control. You can be prepared by having an outage kit ready and by enrolling in text, email, and/or voicemail alerts that provide updates on your service. Should you experience an outage, know that we'll do everything we can to restore your power as quickly as possible while ensuring the safety of the public and our employees. Visit nvenergy.com/outageprep to get started with your preparations.



Third-Party Notification

With our third-party notification service, we'll let a person or organization of your choice know if your service is pending disconnection because of non-payment. You will still receive a termination of service notice and the third party is not responsible for payment of your bill. However, a third party can provide you with a reminder or assistance should you need it. Visit nvenergy.com/assistance for more information.

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