

COALFED APPLANCE REPLACEMENTS

FREE Appliance Upgrade

Upgrade your appliances for free with NV Energy's Qualified Appliance Replacement program, which offers eligible customers the chance to upgrade old appliances at no cost. The program is open to both homeowners and renters, and applying is simple. Visit **nvenergy.com/qar** for more information and to apply.

Save More with ESAP

NV Energy's Expanded Solar Access Program (ESAP) makes tapping into solar energy a possibility at no added cost. If you rent or live in a multifamily home, or own a business or nonprofit, you may be able to enjoy the benefits of solar power without the cost of installing solar panels. ESAP participants are currently saving 8 to 13 percent on the cost of their electric consumption. Visit nvenergy.com/esap to learn more and apply by October 31.



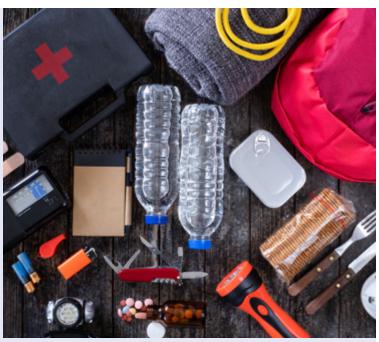
Shift Your Usage, Lower Your Bill

You could save money on your bill by changing your habits and using less energy during times of the day when demand is the highest. Customers who participate in time-of-use (TOU) are rewarded with a lower energy rate during off-peak hours than the standard flat rate. Visit nvenergy.com/tou to learn more and log on to MyAccount to see your personalized savings comparison.



Be Prepared

We are proud to provide some of the most reliable service in the nation, but unexpected outages are always possible due to extreme weather, vehicle accidents involving our equipment, and other circumstances beyond our control. You can be prepared by having an outage kit ready and by enrolling in text, email, and/ or voicemail alerts that provide updates on your service. Should you experience an outage, know that we'll do everything we can to restore your power as quickly as possible while ensuring the safety of the public and our employees. Visit nvenergy.com/outageprep to get started with your preparations.



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