

Sierra Pacific Power Company d/b/a NV Energy

POWER CONTENT LABEL SOURCES OF ENERGY



SOURCES OF ENERGY

Annually, Sierra Pacific Power Company d/b/a NV Energy generates approximately 55 percent of the electricity needed to supply our customers. The balance of power used to serve our customers is purchased from the “grid,” a transmission network connected to various generating facilities in the Western United States. Electricity, when purchased in this way, cannot be labeled as coming from any one particular source. The following table represents our average fuel mix from both our own generation and the power purchased to serve you for the 12-month period ending September 30, 2023.

ENERGY SOURCE	MEGAWATT HOURS	% OF TOTAL
Coal	1,501,803	13.36
Natural Gas	5,417,617	48.19
Oil	979	0.01
Hydroelectric	361,724	3.22
Geothermal	593,433	5.28
Solar	3,038,744	27.03
Nuclear	119,800	1.07
Wind	172,771	1.54
Biofuel	10,592	0.09
Biomass	17,413	0.15
Other	6,357	0.06
Total	11,241,233	100.00%

EMISSIONS OF ENERGY SOURCES

Like you, we care about the environment and continuously strive to operate all our facilities at less than permitted emission limits approved by the regulatory authorities (U.S. Environmental Protection Agency, Nevada Division of Environmental Protection). The provided emissions data is derived from actual

NV Energy reported emissions and regional averages to account for purchased power.*

SPECIFIC EMISSION TYPE	POUNDS PER MEGAWATT-HOUR
High-level Radioactive Waste	N/A
Sulfur Dioxide	0.77
Carbon Dioxide	1,301.68
Carbon Monoxide	0.32
Particulate Matter	0.05
Volatile Organic Compounds	0.00
Oxides of Nitrogen	1.06
Heavy Metals	<0.01

**The above tables are calculated in compliance with Nevada Administrative Code, NAC 704.2785. Company data is based on a 12-month period ending September 30, 2023.*

POWERFUL PARTNERSHIPS TO SAVE ENERGY AND MONEY

PowerShift by NV Energy values powerful partnerships – that’s why we work closely with our customers to help you better manage your energy use and save money on monthly utility bills.

The advertisement features a smart thermostat on the left and the PowerShift logo on the right. The logo consists of a green plug icon with a leaf inside, followed by the text "powershift" in a bold, sans-serif font, and "by NV Energy" in a smaller font below it. Below the logo, the text "Visit nvenergy.com/powershift for energy efficiency tips and ways to save." is displayed. A green checkmark icon is positioned at the bottom left of the advertisement.

POWERSHIFT PRODUCTS AND SERVICES

Want to know how you're using energy? It's easy and convenient with our free online home energy assessment. Just log in to nvenergy.com/myenergy to get started. Select the Edit Home Profile button and fill out the short assessment. You'll get personalized, timely information about your energy use along with money-saving tips you can use all year long.

PowerShift also offers free smart thermostats and in-home energy assessments, along with qualifying discounts and incentives that help our customers increase the comfort of their home. Those customers who meet income-eligibility guidelines can qualify to have their old, inefficient refrigerator, electric clothes dryer and chest freezer replaced. And, as Nevadans continue to embrace electric vehicles and solar energy, we provide resources to support a sustainable energy environment for generations to come. For more information and details on all the ways you can save, at nvenergy.com/powershift.

TIPS FOR RECYCLING AND DISPOSING ELECTRONIC WASTE

Did you know that your energy-efficient Compact Fluorescent Lamps (CFLs) and electronic waste, like computers, televisions, DVD players and cell phones, could contain materials potentially hazardous to the environment? Electronic waste is one of the fastest growing segments of our nation's waste stream; however, the good news is that many of these products can be reused, refurbished, or recycled.

CFLs can be recycled for free at any Home Depot and most Lowe's stores throughout the United States. The stores maintain drop-off bins at the customer service desk at each location.

Since many electronic wastes can be reused or refurbished, they can be donated to select organizations or can be given to stores that refurbish electronics. If your electronics cannot be refurbished or reused, then they should be recycled. Your local waste service company can provide further information regarding the safe handling of these materials.

The website nevadarecycles.nv.gov also provides information about electronic recycling and offers some options right here in our state. Further information is also provided at epa.gov/recycle.

ENERGY ASSISTANCE SOURCES

The State of Nevada **Energy Assistance Program** (EAP) can help low-income customers pay their energy bills. To qualify, you must be a residential customer and meet certain income guidelines. To find out if you qualify or for more information about EAP, call (775) 684-0730 or visit dwss.nv.gov.

The Nevada Housing Division has available a **Weatherization Assistance Program** that uses a network of sub-grantees to conduct onsite audits to assess the need for the installation of energy saving measures in low-income households. For more information about the Weatherization Assistance Program and/or to determine if you may qualify, visit their website at housing.nv.gov.

The **Special Assistance Fund for Energy** (SAFE) is NV Energy's energy assistance program in northern Nevada. Based on several criteria, partner agencies determine eligibility for SAFE. For more information, call the number listed on your bill.

If you have difficulty making a payment, contact us at the telephone number shown on your bill. We may be able to make **payment arrangements** with you depending upon several factors, including your past credit history.

FlexPay is our prepaid energy service that lets you pay according to your schedule and budget. We'll let you know when your funds are running low, and you can add the amount of your choice at any time. Because your energy is prepaid, there are no credit checks or deposits. Plus, when you add money to your FlexPay account, a portion of the funds is applied to any past-due balance so you can continue to pay your balance a little at a time while keeping your lights on. Visit nvenergy.com/flexpay to get started.

Another payment option for is **Equal Pay**. We'll take your average power usage and divide it into equal monthly payments, so you'll know in advance what your bill will be each month. Call Customer Service at (775) 834-4444 or visit nvenergy.com/equalpay.

If anyone residing at this address is either disabled or 62 years of age or older, please contact the telephone number shown on your bill so we can update your account information.