



## Beware Utility Scams

We care about your safety and urge you to learn the signs of a utility scam, including NV Energy's practices for contacting customers and collecting payments. Scammers tend to target customers more often in the summertime when we are more dependent on energy for cooling our homes and businesses.

**REMEMBER:** NV Energy will never use intimidation tactics like demanding immediate payment to avoid disconnection. Past-due accounts receive notice on the bill and in the mail of a pending disconnection for nonpayment. Work crews will have NV Energy uniforms and company vehicles. Never hesitate to ask for employee identification or call for assistance. Visit [nvenergy.com/scam](https://nvenergy.com/scam) for more scam awareness tips.



## Summer Savings Tips

Ever wonder why your energy bill increases in the summertime? Higher temperatures lead to increased energy usage as your A/C unit works to keep your space cool. Follow these helpful tips:

- Set the thermostat to 78-80 degrees when home and 5-10 degrees warmer when away.
- If your A/C unit is on the ground, keep the area around it clean and free of obstructions to maintain air flow.
- Use dishwashers, clothes washers and dryers as late in the evening as possible. Be sure to run full loads in your washer and dryer and use the energy saver option on your dishwasher so dishes can air dry.
- Keep your freezer as full as possible. You can place containers or plastic bottles filled with water in the empty spaces.

Visit [nvenergy.com/powershift](https://nvenergy.com/powershift) to get more helpful tips and to learn more about our FREE energy-saving products and services that can help you save on your bill.



# Notice of General Consumer Sessions

Customers of NV Energy are invited to a General Consumer Session conducted by the Public Utilities Commission of Nevada (PUCN). Customers are given an opportunity to appear and be heard on any topic concerning a public utility regulated by the PUCN. Public comments may be limited to three (3) minutes per person at the discretion of the Commission.

If within 15 minutes after the start of the Consumer Session no member of the public has appeared to participate or comment, the Consumer Session may be adjourned at the discretion of the Commission.

Representatives of the utilities and the PUCN will be available to answer questions. For details, call the PUCN in northern Nevada at (775) 684-6101 or in southern Nevada at (702) 486-7210.

The sessions will be held:

## ELKO COUNTY

Tuesday, August 20, 2024 at 6 p.m.  
Elko County Commission Chambers  
Nannini Administration Building  
540 Court St., Suite 102 • Elko, NV 89801

## WASHOE COUNTY

Wednesday, August 28, 2024 at 1 p.m. and 6 p.m.  
Washoe County Commission Chambers  
1001 E. Ninth St., Building A • Reno, NV 89512

## CLARK COUNTY

Monday, September 23, 2024 at 1 p.m.  
Wednesday, September 25, 2024 at 6 p.m.  
Public Utilities Commission of Nevada  
9075 W. Diablo Dr., Suite 250 (Hearing Room A)  
Las Vegas, NV 89148



## Stay Informed

With our alerts and notifications, you can always be in the loop about what's going on with your account and any outages impacting you. Plus, you can customize the alerts you receive and how you receive them. Log on to MyAccount and visit the Profile & Preferences section to update your contact information and alert preferences. We'll text, call or email you with updates on your account balance, planned and unplanned outage information, payment confirmation, and more.



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NV Energy

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