

Notice of General Consumer Sessions

Customers of NV Energy are invited to a General Consumer Session conducted by the Public Utilities Commission of Nevada (PUCN). Customers are given an opportunity to appear and be heard on any topic concerning a public utility regulated by the PUCN. Public comments may be limited to three (3) minutes per person at the discretion of the Commission.

If within 15 minutes after the start of the Consumer Session no member of the public has appeared to participate or comment, the Consumer Session may be adjourned at the discretion of the Commission. Representatives of the utilities and the PUCN will be available to answer questions. For details, call the PUCN in northern Nevada at (775) 684-6101 or in southern Nevada at (702) 486-7210.

THE SESSIONS WILL BE HELD:

WASHOE COUNTY

Thursday, August 21, 2025 at 1 p.m. and 6 p.m.
Washoe County Commission Chambers
1001 E. Ninth St., Building A
Reno, NV 89512

CLARK COUNTY

Monday, August 25, 2025 at 1 p.m. and 6 p.m.
Public Utilities Commission of Nevada
9075 W. Diablo Dr., Suite 250 (Hearing Room A)
Las Vegas, NV 89148

ELKO COUNTY

Wednesday, August 27, 2025 at 6 p.m.
Elko County Commission Chambers
Nannini Administration Building
540 Court St., Suite 102
Elko, NV 89801



Avoid Summer Scams

Utility scams often increase in the summer, when customers rely on power for air conditioning in the hotter months and are more likely to fall prey to scare tactics. We care about your safety and urge you to learn the warning signs of a utility scam. Scammers often use “spoofing” to replicate NV Energy’s phone number and recordings. You should know we will never contact you in any manner to demand immediate payment and threaten immediate disconnection. Never give your personal information to anyone. Instead, call us directly to discuss your account and report a scam. Visit [nvenergy.com/scam](https://www.nvenergy.com/scam) for more information.



Smart Thermostat Programming Tips

Set a higher temperature when away: Program your thermostat to increase the temperature by 7-10°F when you're not home. This can help you save up on cooling costs.

Set your thermostat at 78°F: Maintaining a summer temperature of 78°F strikes a balance between comfort and efficiency. Using fans and other cooling methods can enhance comfort and save approximately 3% on energy costs for each degree the temperature is increased.

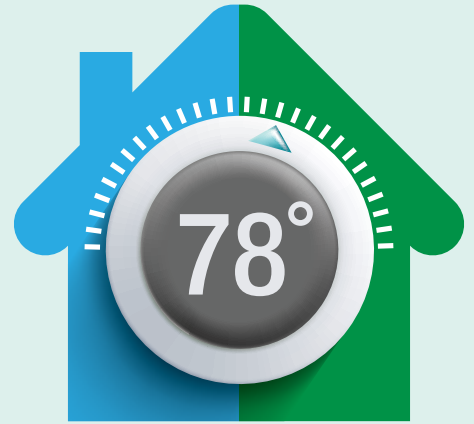
Use a gradual schedule: Instead of making large temperature changes, adjust the temperature gradually. For example, set it to cool down just before you wake up and warm up slightly when you leave for work.

Utilize "away" mode: If your thermostat has an "Away" mode, use it to automatically adjust the temperature when no one is home. This can prevent unnecessary cooling and reduce energy consumption.

Optimize night settings: Set a slightly higher temperature at night. Using fans can help you feel cooler without lowering the thermostat too much.

Regular maintenance: Ensure your thermostat and HVAC system are well-maintained. Clean filters and check for any issues to keep your system running efficiently.

By following these tips, you can keep your home comfortable while also saving on energy costs. PowerShift by NV Energy offers a FREE smart thermostat and installation for residential customers. For more information visit nvenergy.com/powershift or call 855-676-9373.



Better Budgeting with Equal Pay

Our Equal Pay budget billing service is not a discount on your energy bill, rather a valuable tool to help you keep control of your energy costs. To start, we calculate your average annual bill to determine your monthly payment amount. After six months, we review your account to make sure you're on track and adjust your payment amount as needed. Monitoring your energy usage and conserving energy where possible is critical to avoiding drastic increases in your monthly payment amount. Visit nvenergy.com/equalpay to get started by seeing your estimated monthly payment amount.

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