



This is what we do
NV Energy

SUMMER 2026

Smart Thermostat Programming Tips

Follow these tips to keep your home comfortable while also saving on energy costs.

Set a higher temperature when away: Program your thermostat to increase the temperature by 7-10°F when you're not home. This can help you save on cooling costs.

Set your thermostat at 78°F: Maintaining a summer temperature of 78°F strikes a balance between comfort and efficiency. Using fans and other cooling methods can enhance comfort and save approximately 3 percent on energy costs for each degree the temperature is increased.

Use a gradual schedule: Instead of making large temperature changes, adjust the temperature gradually. For example, set it to cool down just before you wake up and to warm up slightly when you leave for work.

Utilize "away" mode: If your thermostat has an "away" mode, use it to automatically adjust the temperature when no one is home. This can prevent unnecessary cooling and reduce energy consumption.

Optimize night settings: Set a slightly higher temperature at night. Using fans can help you feel cooler without lowering the thermostat too much.

Regular maintenance: Ensure your thermostat and HVAC system are well-maintained. Clean filters and check for any issues to keep your system running efficiently.

PowerShift by NV Energy offers a FREE smart thermostat and installation for residential customers. For more information, visit nvenergy.com/powershift or call 855-676-9373.

COOL MOVE



Don't Fall for Utility Scams

Higher temperatures can make customers more vulnerable to utility scams as imposters threaten to disconnect power if they don't receive a payment immediately. Some scammers can "spoof" or replicate utility phone numbers and recordings, making these threats seem legitimate. Don't panic or fall for their tricks and never provide personal information or payment. Instead, call us directly at (775) 834-4444 in northern Nevada or (702) 402-5555 in southern Nevada to verify the status of your NV Energy account. Visit nvenergy.com/scam to learn more.

Financial Assistance

Payment assistance programs are available to NV Energy customers statewide who may need a helping hand.

For our northern Nevada customers, the Special Assistance Fund for Emergencies (SAFE) is administered by the United Way of Northern Nevada and the Sierra. SAFE provides a one-time payment to individuals and families who are struggling to pay their utility bills due to income limitations or other unusual circumstances.

In southern Nevada, Project REACH is administered by United Way of Southern Nevada and is available once during a 12-month period to residential customers age 62 or older who meet income guidelines.

The State of Nevada also offers an energy assistance program that makes payments directly to utilities on your behalf.

Financial aid is available until funding is depleted. Learn more about all options available to you at nvenergy.com/assistance.



Stay Informed

Never miss an update about your account and any outages that may impact you. With our alerts and notifications delivered by text message, voicemail and email, you can always be in the loop. Plus, you can customize which type of alerts you would like to receive, like account balance updates, planned outages, payment confirmation, and more. Log on to MyAccount and visit the Profile & Preferences section to update your contact information and preferences.

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