

RULE NO. 16

SERVICE CONNECTIONS, METERS AND CUSTOMER'S FACILITIES

A. Service Installation

Services shall be installed subject to the requirements of Rule 9, Line Extensions, and the requirements of this rule.

1. Overhead Service Connections

Upon a bona fide application for service the Utility will furnish and install a single span of service wires from its pole to the Customer's first approved permanent support, provided such support is of a type, and is so located that such service wires may be installed in accordance with good engineering practice, and in compliance with the Utility's Standards and all applicable Commission and other laws, ordinances, rules, including those governing clearances and points of attachment.

2. Underground Service Connections

(A) General

In areas where the Utility establishes and maintains an underground distribution system, service connections within said underground areas will be made underground only, except upon written permission of the Utility.

(B) Underground Service from Underground Systems

(1) New Underground Service Installations

Upon a bona fide application for service, to an Applicant's premises located adjacent to the Utility's underground system, an underground service connection will be provided by the Utility in accordance with Rule 9, the Utility's Standards and the following provisions:

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Mary O. Simmons
Vice President

RULE NO. 16

SERVICE CONNECTIONS, METERS AND CUSTOMER'S FACILITIES

A. Service Installation (Continued)

2. **Underground Service Connections** (Continued)

(B) **Underground Service from Underground Systems** (Continued)

(a) the Applicant shall

1. provide and install, at the Applicant's expense, any required transformer vault, pull box, or other duct termination facilities,
2. furnish and install at the Applicant's expense, any specified conduit or duct from the transformer vault, pull box, or other duct termination facilities to the service connection point except where such conduit or duct is part of a residential development project (five or more units) and is located in or within 100 feet of that residential development,
3. furnish and install conduit or duct from the transformer vault, pull box, or other duct termination facilities to the service connection point where such conduit or duct is part of a residential development project (five or more units) with compensation by the Utility pursuant to the provisions of Rule 9,
4. permit the Utility to use the trench and any conduit or duct system on the Applicant's premises for the purpose of housing the Utility's service conductors or cables,
5. provide, install, and maintain, at the Applicant's expense, any necessary outdoor termination enclosures.

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RULE NO. 16

SERVICE CONNECTIONS, METERS AND CUSTOMER'S FACILITIES

A. Service Installation (Continued)

2. Underground Service Connections (Continued)

(B) Underground Service from Underground Systems (Continued)

(b) the Utility shall

1. specify the number, size and location of the transformer vaults, pull boxes, or other duct termination facilities,
2. specify the number, size, type and manner of installation of conduit or duct systems on Applicant's premises,
3. specify the size of the conductors or cables to be installed,
4. install the conductors or cables from the service connection point to the duct termination facilities, and
5. furnish, install, and maintain in conformance to Rule 9 , Line Extensions, all conductors or cables required for installation between the service connection point and the duct termination facilities.

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RULE NO. 16

SERVICE CONNECTIONS, METERS AND CUSTOMER'S FACILITIES

A. Service Installation (Continued)

2. Underground Service Connections (Continued)

(B) Underground Service from Underground Systems (Continued)

(c) the conductors or cables shall be terminated as follows:

1. Secondary service (480 volts or less). The conductors or cables shall terminate in the service terminating pull section of the Applicant's switchgear or in a pull box or other terminating facilities furnished and installed by the Applicant.
2. Primary service (2,400 volts or more). The conductors or cables shall terminate in the service terminating pull section of the Applicant's switchgear or in a room, vault or other suitable enclosure.

(C) Underground Services from Overhead Systems

(1) New Underground Service Installations

Upon a bona fide application for underground service from an overhead system to an Applicant's premises, an underground service connection will be provided by the Utility in accordance with the following provisions:

- (a) the Applicant shall
1. Provide and install, at the Applicant's expense, any required transformer vault, pull box, or other duct termination facilities,

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SERVICE CONNECTIONS, METERS AND CUSTOMER'S FACILITIES

A. Service Installation (Continued)

2. **Underground Service Connections** (Continued)

(C) **Underground Services from Overhead Systems** (Continued)

(a) the Applicant shall (Continued)

2. furnish and install at the Applicant's expense, any specified conduit or duct from the transformer vault, pull box or other duct termination facilities to the riser except where such conduit or duct is part of a residential development project and is located in or within 100 feet of that residential development,
3. furnish and install conduit or duct from the transformer vault, pull box, or other duct termination facilities to the service connection point where such conduit or duct is part of a residential development project (five or more units) with compensation by the Utility pursuant to the provisions of Rule 9,
4. permit the Utility to use the trench and any conduit and duct system on the Applicant's premises for the purpose of housing the Utility's service conductors or cables,
5. provide, install, and maintain, at the Applicant's expense, any necessary outdoor termination enclosures.

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SERVICE CONNECTIONS, METERS AND CUSTOMER'S FACILITIES

A. Service Installation (Continued)

2. Underground Service Connections (Continued)

(C) Underground Services from Overhead Systems (Continued)

(b) the Utility shall

1. specify the number, size and location of the transformer vaults, pull boxes or other duct termination facilities,
2. designate the pole or location of such pole where the service connection will be made,
3. specify the number, size, type and manner of installation of conduit or duct systems on Applicant's premises,
4. furnish riser conduit and the required protective coverings, attachments, and terminal to complete the riser installation,
5. specify the size of conductors or cables to be installed,
6. install the conductors or cables from the service connection point on the pole to the duct termination facilities,
7. install the riser, and
8. furnish, install, and maintain in conformance to Rule 9 , Line Extensions, all conductors or cables required for installation between the service connection point on the pole and the duct termination facilities.

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RULE NO. 16

SERVICE CONNECTIONS, METERS AND CUSTOMER'S FACILITIES

A. Service Installation (Continued)

2. Underground Service Connections (Continued)

(C) Underground Services from Overhead Systems (Continued)

(c) the conductors or cables shall be terminated as follows:

1. secondary service (480 volts or less). The conductors or cables shall terminate in the service terminating pull section of the Applicant's switchgear or in a pull box or other termination facilities furnished and installed by the Applicant.
2. Primary service (2,400 volts or more). The conductors or cables shall terminate in the service terminating pull section of the Applicant's switchgear or in a room, vault or other suitable enclosure.

(2) Underground Service Installations Replacing Existing Overhead Services

Upon a bona fide application for replacement of an existing overhead service with an underground service to an Applicant's premises, an underground service connection will be supplied in the same manner and subject to the same conditions as for new installations under Section A.2.(c).(1) above and subject to the requirements of Rule 9.

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RULE NO. 16

SERVICE CONNECTIONS, METERS AND CUSTOMER'S FACILITIES

A. Service Installation (Continued)

2. Underground Service Connections (Continued)

(C) Underground Services from Overhead Systems (Continued)

(3) Underground Service Installations Replacing Existing Overhead Services (Continued)

(a) Replacement or Reinforcement of Existing Underground Services

Whenever, in the judgment of the Utility, an underground service requires replacement or reinforcement, such replacement or reinforcement will be made in the same manner and subject to the same conditions as for new installations under Section A.2.(b).(1). hereof.

3. Number of Services to be Installed

The Utility will not install more than one service, either overhead or underground, for the same voltage and phase classification for any one building or group of buildings on a single premises, except that separate services may be installed for separate buildings or groups of buildings where necessary for the operating convenience of the Utility. Where required by law, local ordinance, and if a Customer's convenience; where the Utility installs more than one metered service, each meter will be billed separately. Where more than one class of service is required for a Customer and is to be supplied from the same pole, manhole or service box, the service outlets are to be located as close together as practicable.

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SERVICE CONNECTIONS, METERS AND CUSTOMER'S FACILITIES

A. Service Installation (Continued)

4. Connection of Applicant's Service to Utility Lines

Only authorized employees of the Utility will be permitted to connect the Applicant's service lateral and the Applicant's terminating facilities to, or disconnect the same from the Utility's electric lines.

5. Meters and Associated Equipment

(a) General

Except as provided below, the Utility will, at its own expense, install a suitable meter on an Applicant's premises in a location furnished by him and approved by the Utility, which location shall, at all reasonable times, be accessible for reading, testing and maintaining the meter. No rent or other charge shall be made by the Applicant for the use of this location.

The Utility will install a suitable Interval Meter on an Applicant's Premises where one does not exist if the Applicant is seeking Distribution-only Service as set forth in Schedule DOS. Such installation location shall be furnished by the Customer and approved by the Utility, which location shall, at all reasonable times, be accessible for reading, testing and maintaining the Meter. No rent or other charge shall be made by the applicant for the use of this location.

If the Customer is an Eligible Customer and is a Governmental Entity, the provider of energy, capacity, or Ancillary Services shall pay all costs for the Interval Meter and its installation by the Utility. If the Customer is an Eligible Customer and not a Governmental Entity, the Customer or the provider of energy, capacity, or Ancillary Services shall pay all costs for the Interval Meter and its installation by the Utility.

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RULE NO. 16

SERVICE CONNECTIONS, METERS AND CUSTOMER'S FACILITIES

A. Service Installation (Continued)

5. Meters and Associated Equipment (Continued)

(b) Multiple-Occupancy Buildings

In multiple-occupancy buildings where a number of meters are required to measure the electricity supplied, all meters will be located at a central point, except when permitted by Utility. Each meter socket or panel must be clearly marked to indicate the particular location supplied through it.

In buildings which are divided into two or more stores or other commercial premises, meters may be installed in the separate premises provided no adjacent alleyway, common basement or other location accessible to all the tenants and suitable for the installation of a group of meters exist. In such buildings, all wiring from the Utility's point of delivery to the individual meters shall be in rigid conduit.

(c) Sealing of Meters

All meters will be sealed by the Utility at the time of installation and no seal shall be altered or broken except by one of its authorized employees. The Utility shall seal all enclosures or compartments that contain conductors or busbars with unmetered energy.

(d) Equipment Furnished by Customer

All service switches, meter sockets, meter and instrument transformer housings, cutouts and similar devices, irrespective of voltage, required in connection with a service and meter installation on a Customer's premises shall be furnished, installed and maintained by the Customer in accordance with the Utility's requirements.

(e) Equipment Furnished by Utility

The Utility will furnish and install the necessary instrument transformers, test facilities and meters. The Utility will furnish the metering enclosures when in the opinion of the Utility it appears necessary to locate metering equipment at a point that is not accessible to the Customer.

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SERVICE CONNECTIONS, METERS AND CUSTOMER'S FACILITIES

A. Service Installation (Continued)

5. Meters and Associated Equipment (Continued)

(f) Master Meters

A master meter will be furnished and installed by the Utility upon application by the owner of lessee of any buildings where the floors (or portions thereof) or rooms or groups of rooms are rented separately and where electric energy is to be metered and resold by said owner or lessee to the individual tenants as provided in Rule No. 18, Supply To Separate Premises and Resale. In such cases, the said owner or lessee shall furnish, install, maintain and test the submeters.

(g) Meters installed on behalf of others

Not more than one person or entity may sell the energy that is delivered to a single service location. Only one Interval Meter will be installed for each Service Location, unless the Utility determines that more than one Interval Meter is required to measure demand and consumption. The Customer is responsible for the full cost of all required Interval Meters if service is to be taken under Schedule DOS. A Customer may install other metering or equipment that is necessary or appropriate provided such Meter or equipment does not affect the Utility system's reliability or Meter accuracy. In no case may the Customer make connections directly to the Utility metering circuit, including the instrument transformers, test switch, and meter socket. Equipment that is not Utility-owned will not be mounted in Utility-sealed compartments or enclosures except as provided in Rule 16.1.

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Director

RULE NO. 16

SERVICE CONNECTIONS, METERS AND CUSTOMER'S FACILITIES

A. Service Installation (Continued)

6. Transformer Installations on Applicant's Premises

(a) General

In those instances where the Utility, for aesthetic, economic or engineering reasons, desires to install transformers on Applicant's premises, the Applicant shall furnish a satisfactory right-of-way for the high voltage primary service conductors and shall provide adequate space for the transformer installation. Right-of-way and space provision must be such that legal clearances from adjacent structures can be maintained and the vault, transformer room, or enclosures shall conform with all applicable laws of the State of Nevada, and/or municipal regulations, and/or regulations of other public bodies having jurisdiction thereof, and shall meet with the approval of the Utility.

(b) Installations of 75 Kva and Larger

(1) The Utility will not furnish pole-type structures.

(2) Where transformers and associated equipment or appurtenances are to be located in a fireproof vault or room in a building (or structure), the Applicant shall, at the Applicant's expense, provide and maintain such vault or room as specified by the Utility. Applicant shall also furnish and install, at the Applicant's expense, all secondary equipment and material necessary to receive service at the secondary terminals of transformer(s) or as otherwise specified by the Utility. The Utility will, at its expense, complete the installation.

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RULE NO. 16

SERVICE CONNECTIONS, METERS AND CUSTOMER'S FACILITIES

A. Service Installation (Continued)

6. Transformer Installations on Applicant's Premises (Continued)

(b) Installations of 75 Kva and Larger (Continued)

- (3) Where transformers and associated equipment or appurtenances are to be located outdoors, the Applicant shall, at the Applicant's expense, provide and install, as specified by the Utility, a concrete pad or foundation and suitable enclosure, if required. The Applicant shall also furnish and install, at the Applicant's expense, all secondary equipment and material necessary to receive service at the secondary terminals of the transformer(s) or as otherwise specified by the Utility. The Utility will, at its expense, complete the installation.

(c) Installations of Less Than 75 KVA

- (1) The Utility will erect a pole-type transformer structure, at its expense, and service from this structure will be supplied as specified by the Utility.
- (2) In those instances where the Applicant has provided a fireproof vault or room, at the Applicant's expense, the installation shall be made in accordance with Section A.6.(b).(2). above.
- (3) In those instances where the Applicant has provided a concrete pad or foundation, the installation will be made in accordance with Section A.6.(b).(3). above.

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RULE NO. 16**SERVICE CONNECTIONS, METERS AND CUSTOMER'S FACILITIES****B. Ownership**

The transformers, meters, service wires, appliances, fixtures and other facilities furnished by the Utility at its own expense and located wholly or partially upon a Customer's premises for the purpose of delivering electric energy to the Customer will at all times be and remain the property of the Utility which shall have the right to repair or replace them at any time or to remove them after service to the Customer has been discontinued.

Such equipment may also be used to supply other Customers whether or not on the same premises, provided the proper rights-of-way have been obtained.

No rent or other charge whatsoever shall be made by the Customer against the Utility for placing or maintaining said transformers, meters, service wires, appliances, fixtures, etc. upon the Customer's premises.

The customer shall exercise reasonable care to prevent the facilities of the Utility upon said premises from being damaged or destroyed, and shall refrain from interfering with same, and, in case any defect therein shall be discovered, shall notify the Utility thereof.

C. Maintenance

The Utility will be responsible for the maintenance of its own property only, and the Customer shall be responsible for the maintenance of all other property required for the receipt of electric energy from the Utility.

D. Right of Access

Upon application for electric service and the establishment of service pursuant thereto, the Customer shall be deemed to grant to the Utility and its assigns, to whatever extent the Customer may be empowered to make such grant, an irrevocable easement upon and through the Customer's premises for the location of the facilities of the Utility required to provide service. Any such grant from the owner of the premises serviced shall be deemed to be an easement running with the land, and shall bind the Applicant's heirs and assigns.

The Utility will, at all reasonable times, have the right of access to a Customer's premises for any purpose normally connected with the furnishing of electric energy and the exercise of the rights secured to it by law or these rules.

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RULE NO. 16**SERVICE CONNECTIONS, METERS AND CUSTOMER'S FACILITIES****E. Responsibility for loss or damage**

The Utility will not be responsible for any loss or damage caused by any negligence or wrongful act of a Customer or Customer's authorized representatives in installing, maintaining, or operating the receiving facilities or utilizing equipment for which electric energy is being supplied.

The Customer shall, at the Applicant's sole risk and expense, furnish, install, inspect and keep in good and safe condition all electrical wires, lines, machinery and apparatus of any kind or character which may be required for: (1) receiving electric energy from the lines of the Utility, regardless of the location of the transformers, meters or other equipment of the Utility; and (2) applying and utilizing such energy, including all necessary protective appliances and suitable housing therefor.

The Customer shall also transmit and deliver and be solely responsible for the transmission and delivery of all electric energy over or through Customer's wires and equipment, regardless of the place where such electric energy may be transformed or metered.

F. Remote Metering

Remote metering is available to any Customer with 120/240 volt single phase service who does not desire to comply with Section D, Right of Access, hereto, relative to meter reading.

The Customer will be required to pay Utility \$100.00, in advance, for the cost of installing the facilities necessary to provide remote metering. The remote metering equipment will remain the property of Utility, and Utility will maintain the equipment.

Utility will require a minimum of two (2) annual inspections of the meter and remote register for verification of the meter readings.

If at any time there should exist a difference between the meter reading and the remote register reading, the meter reading will be considered as the proper basis for purposes of billing. If a meter test is required, it will be done in compliance with Rule No. 17.

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RULE NO. 16

SERVICE CONNECTIONS, METERS AND CUSTOMER'S FACILITIES

G. Customer's Responsibilities

Utility Owned Facilities

Utility property installed on the premises served for the purpose of measuring or supplying service to a customer is placed there under the Customer or property owner's protection. The Customer or property owner will be held responsible for the breaking of seals, tampering or interfering with Utility's meter or meters or other equipment of Utility placed under their protection. Only authorized employees of Utility will be allowed to make repairs or adjustments to meters or other apparatus belonging to Utility. Where such repairs or adjustments are necessary, a charge shall be made to the customer of property owner as appropriate, in addition to actual material costs. See Schedule MC.

H. Tax Liability on Customer Contributions

Contributions by customers of or for facilities or equipment provided under this rule will be increased by the appropriate tax liability factor from Section A.18 of Rule No. 9. to cover the Utility's tax liability on such contributions. Such tax liability will be paid in cash.

I. Inspection of Customer's Installations

1. Inspection Required by Law

Where the inspection of wiring by any governing body is required by ordinance, the Utility is not permitted to furnish service until it receives a certificate signed by the proper inspecting official, except when it is amply established as a matter of law that no certificate of inspection is required. In cases where no inspection by a governing body is required under the law, the Customer must provide a written declaration to Utility certifying that the installation meets appropriate codes and is safe to install. Such a declaration must be signed by a professional engineer licensed by the State of Nevada. All of the Customer's wiring shall be done in accordance with the National Electric Code as may be modified by local ordinance.

2. Utility Right to Inspect

Utility reserves the right, but does not assume the duty, to inspect Customer's installation at any time. The Customer's installation includes all wiring and equipment (except Utility's meter installation) on the Customer's side of the point of delivery of Utility's electrical energy.

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RULE NO. 16.1**INSTALLATION OF EQUIPMENT THAT IS NOT UTILITY-OWNED IN UTILITY –SEALED COMPARTMENTS OR ENCLOSURES FOR RESIDENTIAL CUSTOMERS****A. General**

This Rule 16.1 applies only to residential services.

The Utility will reevaluate this Rule three years after it becomes effective. In the event of any conflict between the terms of this rule and the terms of any other rule or contract, the terms of this rule shall control.

B. Conditions Under Which the Utility Will Allow Installation of Non-Utility-Owned Equipment in Utility-Sealed Compartments or Enclosures

Certain equipment that is not Utility-owned that demonstrates that it is intended to provide societal benefit by reducing electrical demand or electrical energy usage through its own functionality or through interaction with the Customer, and cannot otherwise be installed in a customer-controlled compartment or enclosure, may be installed by the Utility in Utility-sealed compartments or enclosures provided all of the criteria listed below, which ensure continued safe, secure, and reliable electrical service to the Customer, are met. The Utility shall not unreasonably refuse to install such allowed equipment. The cost for installation of such equipment is the Customer's responsibility.

1. All such equipment must be properly rated for the intended installation, be UL listed, and meet all applicable National Electric Code requirements, as amended by local building officials. The UL listing label must be plainly visible and appropriate for the type of equipment. The equipment must pass electrical inspection by the governing body as described in Rule No. 16. Alternatively, a written waiver of inspection that explains the basis of the waiver by the governing body will be accepted by the Utility and such waiver may be in the form of a "blanket" waiver for all identical equipment supplied by the same manufacturer. Provision of such waiver to the Utility is solely the responsibility of the equipment manufacturer or the Customer. Installation by Utility of equipment that is not Utility-owned in no way infers the equipment shall be accepted by governing bodies under the NEC exemption for utility equipment.

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RULE NO. 16.1**INSTALLATION OF EQUIPMENT THAT IS NOT UTILITY-OWNED IN UTILITY –SEALED
COMPARTMENTS OR ENCLOSURES FOR RESIDENTIAL CUSTOMERS****B. Conditions Under Which the Utility Will Allow Installation of Non-Utility-Owned
Equipment in Utility-Sealed Compartments or Enclosures (Continued)**

2. All equipment that is provided to the Utility for installation must be tamper resistant and be able to be secured using standard Utility locking bands and seals. If the equipment requires the use of more of these locking and sealing materials than would have otherwise been used in the absence of such equipment, all such additional materials will be provided by the Utility at the Customer's cost. If the Utility determines that the equipment demonstrably increases energy theft or tampering, the Utility may reasonably decline to install or, if already installed, remove such equipment at the Customer's cost. The Utility shall timely notify the Regulatory Operations Staff of the Commission of its action.
3. All such equipment either (a) must be provided directly to the Utility from the equipment manufacturer; or (b) if provided to the Utility by the Customer must be easily determinable, with a visual inspection, to be intact and untampered, requiring no disassembly by the Utility. All components of equipment not provided directly to the Utility must be tamper resistant or sealed in a manner to provide visual indication of tampering. Upon receipt by the Utility, any equipment found to be tampered with will not be installed and will be returned to the manufacturer, if received from the manufacturer, unless the Utility determines that such equipment may be used as evidence in any administrative or judicial proceeding.
4. Any necessary equipment maintenance or repair shall be the Customer's responsibility. Removal of the equipment as necessary for maintenance or repair shall be performed solely by the Utility and will be done so at the Customer's cost. No seal or lock may be opened, altered, or removed by the Customer. Equipment that has been shown to require excessive maintenance or has failed will be removed by the Utility at the Customer's cost. In case of potential damage to equipment, impairment of service to customers, or safety hazard to the public or utility personnel, the Utility may remove the device prior to making such a showing, providing that it timely notifies the Regulatory Operations Staff of the Commission of its action. The Customer is solely responsible for the cost of any damage that is a result of the equipment.

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RULE NO. 16.1**INSTALLATION OF EQUIPMENT THAT IS NOT UTILITY-OWNED IN UTILITY –SEALED
COMPARTMENTS OR ENCLOSURES FOR RESIDENTIAL CUSTOMERS****B. Conditions Under Which the Utility Will Allow Installation of Non-Utility-Owned
Equipment in Utility-Sealed Compartments or Enclosures (Continued)**

5. Equipment will only be installed at the Customer's request if the Customer is the owner of the service equipment that the equipment is being installed in or if the Customer provides written permission from the service equipment owner for the installation. Any customer who is a tenant of the property must provide the owner's (or the owner's representative's) written permission to install the equipment.
6. The Utility will endeavor to install equipment permitted under this Rule 16.1 within 30 calendar days of the Utility's receipt of such equipment. The Utility will inform the Customer if it is unable to timely install such equipment. The Utility's obligation to install equipment under this section will apply to the first 500 customers in any month unless the Utility is otherwise constrained from completing that number by unexpected workload demands. Should such unexpected workload demands exist, the Utility will notify the Regulatory Operations Staff of the Commission of the nature of such constraints and the expected timing when the equipment installations will occur.
7. The charges for services provided under this Rule 16.1 shall be specified in Schedule MC, "Miscellaneous Charges".

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