

cancel

Tariff No. 1-A (withdrawn)

Second Revised  
Cancelling First Revised

P.S.C.N. Sheet No. 86

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Rule No. 11  
INFORMATION ON FORMS

A. Customer's Bill

1. Each bill for service will contain a statement that this bill is due and payable upon date of presentation.

B. Customer's Deposit Receipt

Each receipt for cash deposit made to establish credit pursuant to utility's Rule No. 13 will contain a statement that this deposit, less the amount of unpaid service bills, will be refunded, together with any interest due upon discontinuance of service in accordance with the utility's Rule No. 13, Deposits.

C. Customer's Statement

1. A utility shall send to each customer a statement containing a clear and concise explanation of its existing rate schedules which are applicable to the customer. The statement must be sent to each customer;
  - a. At the time he makes application for service; and
  - b. In the next bill sent to him after any change is made in a rate schedule applicable to him.
2. On each residential and general service bill, a utility shall include a formula which the customer may use for calculating the amount of the bill. If more than one rate is applicable to a customer during any billing period, the rate used in the formula must be a weighted average of those rates. For the purpose of this section "weighted average" means an average of the applicable rates during a billing period, calculated according to the number of days each rate is in effect.
3. Each utility, at the request of a customer, shall send him a clear and concise statement of his actual consumption of electric energy for each billing period during the prior year at the location where service is provided.

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