

NV Energy is **here to help** you with managing your **energy bill**.



NORTHERN NEVADA

We work hard to provide our customers affordable energy service. Plus, a variety of energy efficiency options and bill assistance programs are available to offset seasonal high bills and empower customers to control their energy costs.

ASSISTANCE PROGRAMS

SAFE (Special Assistance Fund for Emergencies)

SAFE, a program administered by United Way of Northern Nevada and the Sierra, assists individuals and families who are struggling to pay their utility bills due to income limitations or other unusual circumstances with a one-time payment.

nvenergy.com/assistance

Nevada Energy Assistance Program

Income-qualifying Nevadans can receive a supplement to assist with the cost of home energy. This is an annual payment made to the utility on your behalf.

dwss.nv.gov/Energy/1_Energy_Assistance/

Nevada 211

This statewide system connects callers to free information about crucial health and human services available in their community.

nevada211.org

PAYMENT PROGRAMS

Equal Pay

Take charge of your finances and know ahead of time your energy costs for the month. With Equal Pay, you pay the same amount every month and avoid high bills associated with extreme weather.

nvenergy.com/equalpay

FlexPay

You decide how much and when to prepay for your energy so you can better plan around your lifestyle, schedule and budget - no deposit, credit check or late fees.

nvenergy.com/flexpay

Select Your Due Date

Our Select Your Due Date service lets you choose the monthly payment date that works best for you, so you can better plan and budget.

nvenergy.com/payment



POWERSHIFT PRODUCTS & SERVICES

Qualified Appliance Replacement

This free service helps NV Energy's residential customers who meet income eligibility requirements replace select older, inefficient appliances with newer, more energy-efficient models. Customers will also receive free installation of other energy saving products.

nvenergy.com/qar

Air Conditioner Replacement

Provides an instant discount off the price of a qualifying new energy efficient AC unit. Visit our website for current discounts available to income qualified customers.

nvenergy.com/ac

AC Tune-up

Income qualified customers can receive a free air conditioning tune-up. This increases the system's efficiency, which may extend the equipment life, prevent costly and unforeseen repairs, as well as save more energy and money.

nvenergy.com/ac

Bundled Appointment

Customers receive a free in-home energy assessment, free smart thermostat installation and free energy efficient upgrades including air filters, smart power strips and LED light bulbs.

nvenergy.com/bundle

Energy-Saving Tips

- Keep your thermostat set at 78 degrees when you are home, and several degrees higher at night or when you are not home in the warmer months. For cooler months, the recommended temperature is 68 degrees.
- Close blinds and drapes during the day to keep the heat out.
- Turn off lights and appliances when not in use.
- Use your dishwasher, clothes washer and dryer before 5 p.m. or after 9 p.m. These appliances add heat to your home and make your AC work harder.
- If your AC unit is on the ground, keep the area around it clean and free of obstructions to maintain air flow to help it work more efficiently.
- Keep your freezer as full as possible. You can place containers filled with water in the empty spaces.

