

# Lower Income Solar Energy Program

## PROGRAM HANDBOOK



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## DEFINITIONS

This section includes a list of terms that defined for common use within this program handbook.

**Applicant:** The party responsible for preparing the application and incentive claim package in PowerClerk.

**Designated Applicant:** Where the NV Energy Host Customer is a tenant in a residence owned by the low-income housing service provider (landlord), the Host Customer can designate the Landlord to serve as the Designated Applicant and fulfill all of the duties and responsibilities of the Host Customer.

**Generation Meter:** The meter provided and installed by NV Energy that measures the solar energy system's production of kWh over time. This meter is required for projects completed in the program and is installed in a meter socket provided by the Host Customer. Also referred to as a REC meter.

**Host Customer:** The NV Energy customer of record at the proposed installation location. The Host Customer name must exactly match the name on the NV Energy bill. The Host Customer is responsible for making any changes to their NV Energy bill prior to application. Persons listed as co-applicants on the NV Energy bill may apply as the Host Customer.

**Installation Contractor or Installer:** The Nevada licensed electrical contractor (C-2 or C-2g) who performs the installation and system interconnection.

**Meter Set:** The installation of the net and generation meters by NV Energy which occurs after submission of complete incentive claim and satisfactory net metering verification.

**Net Metering:** Enables customers to offset the cost of their electrical consumption by measuring the difference between the electricity supplied by NV Energy and the electricity generated by the customer that is fed back to the utility over the billing period.

**Net Meter:** The meter provided and installed by NV Energy that measures the electricity used by the customer from the grid and the amount of electricity that the customer's renewable energy system sends back to the grid. This meter is usually installed in the place of the original revenue meter.

**Portfolio Energy Credit (PEC):** A measured unit that represents one kilowatt hour (kWh) of renewable energy.

**Seller:** The party that sells or leases the system to the Host Customer.

**Solar Program:** The solar energy systems incentive program established by NRS 701B.240.

**System Owner:** The owner of the generating system when the incentive is paid. Systems that are on a leasing arrangement, a lease-to-own arrangement, or a Purchase Power Agreement (PPA) are owned by the leasing company or the company providing the Purchase Power Agreement (PPA); therefore, those entities are considered the System Owner.

## INCENTIVE PROGRAM OVERVIEW

- The goals of the program are to support the installation of solar energy systems and distributed energy systems at locations throughout the service territories of NV Energy that benefit lower-income customers, including, without limitation, homeless shelters, low-income housing developments and public entities, other than municipalities, that serve significant populations of low-income residents.
- The program was created by the Nevada State Legislature and is regulated by the Public Utilities Commission of Nevada defined in Nevada Revised Statutes and Nevada Administrative Code Chapter 701B. The program is subject to changes made by the Nevada State Legislature, the Public Utilities Commission of Nevada, and NV Energy.
- The Lower Income Solar Energy Program (LISEP) was established by the 2017 Nevada Legislature in Senate Bill 145 to replace the original lower-income solar energy pilot program. The statute authorizes \$1,000,000 per year in incentives to be paid through 2023 for solar installations that benefit low-income customers throughout the State.
- The program is funded by NV Energy customers and is administered by NV Energy.
- All program participants must qualify for, participate in and comply with all of the rules of Net Metering as outlined on our website at: <https://www.nvenergy.com/account-services/energy-pricing-plans/net-metering>.
- Installations must be permitted through the local building authority and interconnections must be performed by a Nevada licensed C-2 or C-2g electrical contractor.
- Projects in construction prior to the issuance of a Reservation Notice or a Conditional Reservation Notice are not eligible for an incentive.
- NV Energy pays incentives as available per NRS 701B.
- The Nevada Governor's Office of Energy pays incentives as available in collaboration with NV Energy.
- All portfolio energy credits issued for a solar energy system installed pursuant to the Solar Program must be assigned to and become property of NV Energy. Any generating capacity installed outside of the Solar Program must be separately metered to maintain ownership of portfolio energy credits.
- NV Energy will install digital "smart meters" for both the revenue and generation meters for all program participants.
- NV Energy is not responsible for operation, maintenance, or energy production of renewable energy systems installed through this program.
- NV Energy is not responsible for consumption changes or billing changes because of the customer's decision to install a renewable energy system.

## ELIGIBILITY

Participants must be NV Energy customers in one of two categories:

1. Businesses that serve a significant population of lower income individuals. Examples include homeless shelters, food banks, and low-income health clinics.
2. Low income housing and multi-family housing that qualifies for the Federal Low Income Housing Tax Credits (LIHTC)

The incentive is not available to municipalities.

If the solar system project is being installed on a leased building, the applicant must show evidence that at least five years remain on the lease agreement.

The System Owner may be the NV Energy Host Customer or a third party as designated by the Host Customer.

**Contractors.** Installers must have an active C-2 or C-2g Nevada contractor's license. If a contractor's license is suspended, applications associated with the contractor are not eligible to receive a Reservation Notice or an incentive payment, unless the system was completed and inspected by the local building authority prior to the suspension date. Customers may select a different Installer if needed. Additional information is provided in the ***Application Changes*** section in this handbook.

## APPLICATION

Applications are submitted online through PowerClerk. Learn more about how to apply, and find a link to PowerClerk at: <https://www.nvenergy.com/cleanenergy/renewable-energy-incentives/application-process>. Applications must be submitted between July 2, 2018 and June 30, 2019.

Applications are reviewed to confirm that the Host Customer is eligible for the program and that all required documentation is provided.

Important communications are sent by email to program participants. Accurate email addresses are required for ALL program participants, including Host Customers.

Deficient applications will be returned to the applicant for corrections. Deficient applications that are not corrected within 20 days of the Applicant being notified of the deficiency are canceled and the application fee is forfeited.

**An application must include:**

1. A copy of the installation contract or energy services agreement for the installation of the system.

2. A recent copy of the Host Customer's NV Energy utility bill.
3. For applications where the Host Customer has authorized a Designated Applicant (as described above), a fully executed Designated Applicant Authorization Form.
4. Attestation that the Host Customer serves a significant number of customers according to the **Low Income Housing** or **Other Entity** category requirements as listed above, that the net bill savings will be used to benefit the Host Customer's lower income customers and that an annual report will be submitted to NV Energy stating the amount of bill savings the photovoltaic ("PV") system provided, what amount of those savings went to the allowed uses of the savings and how the net savings were used to benefit the Host Customer's lower income customers. For applications where the Host Customer has authorized a Designated Applicant using the form provided in PowerClerk.
5. A site plan indicating where the panels are proposed to be installed. This plan can be from a commercially available overhead image that has been modified to show the location of the solar panels.
6. If the building the solar energy system is being installed on is leased, the Host Customer must provide evidence that shows at least five years remain on the lease agreement.

**Contract or agreement must include:**

1. Names and signatures of the NV Energy Host Customer and the Installer. Host Customer name on the contract or agreement must match the name on the application and the NV Energy bill. If the Host Customer has authorized a Designated Applicant, then the name of the Designated Applicant must be included in the contract or agreement.
2. The physical address of the installation.
3. The AC wattage, expected energy output of the system or other clear indication of proposed system size.

**Utility Bill:**

If NV Energy service has not been established, as in new construction or pending transfer of property title to the low-income service provider, the Applicant may submit, in place of the utility bill, a document indicating future service with the host customer's name and the physical address of the property as it will appear on the NV Energy account (utility bill). NV Energy service must be established before the system will be interconnected. To demonstrate that service has been established a copy of a recent utility bill must be provided with the incentive claim package.

## APPLICATION FEE

A \$35 non-refundable fee is required for all applicants. The fee must be received by NV Energy before the application will be reviewed and approved. Applications are reviewed when fees are received. Since the fee may be paid by the customer or the solar company, customers should communicate with their solar company before submitting payment. If NV Energy receives duplicate fee payments for the same application, the first payment is posted and subsequent payments are returned.

The fee may be submitted by check or electronically through the NV Energy Western Union payment portal, SpeedPay. The link to SpeedPay is provided in the application. The application number, generated when the application is submitted must be written on checks and provided in SpeedPay. Application fee checks are not accepted prior to submission of an application. Cash is not accepted. SpeedPay is only available when an NV Energy account number exists. Residential and commercial new construction will not yet have an NV Energy account number, so SpeedPay will not be available; therefore, payment must be made by check.

If the fee is not received within 30 days of submission of the application, the application will be cancelled.

Application fees may be mailed to:

**NV Energy RenewableGenerations**  
**MS S2A35**  
**P.O. Box 20000 Reno, Nevada**  
**89520**

If a complete incentive claim for the completed system is not submitted prior to the expiration date on the Reservation Notice the fee is forfeited.

## **SYSTEM SIZING**

When it comes time to properly size a solar PV system, the Installation Contractor will utilize NV Energy's PowerClerk software, or will determine the size based upon historical energy usage at the premise. The highest energy usage that occurred in 12 consecutive months out of the last 24 months will be used to determine the maximum size of the new solar PV system. The system size can be less than the amount estimated to be used at the premise, but it cannot be sized to create more energy than is estimated to be consumed in a year based on the customer's annual requirements for electricity.

**Customer's Annual Requirements for Electricity** equals kilowatt-hours (kWh) consumed at the installation location in the consecutive 12 months using the highest energy usage during the two years prior to the application submittal.

The size of a net metered solar PV system is measured in kilowatts (kW) in alternating current (AC). The CEC-AC wattage of a system equals the California Energy Commission (CEC) rating of each panel multiplied by the number of panels, multiplied by the CEC efficiency rating of the inverter(s).

The Design Factor is determined by taking the ratio of estimated production for the actual system to that of an idealized system.

## **ALTERNATIVE METHOD FOR SYSTEM SIZING**

If energy has not been consumed at a proposed location for a 12-consecutive month period during the two prior years, or if the customer has a change of circumstances that would make the historical usage calculation incorrect, then a Nevada licensed engineer's estimated energy usage may be used for systems as an alternative method for estimating usage. Some of the factors that may contribute to a change of energy consumption include:

1. customers that add on additional square footage to a dwelling that already has a solar installation;
2. customers that add electric vehicles;
3. premises that do not have 12 consecutive months of billing history prior to submission of the application;
4. a change in the intended use of an existing facility; or
5. other significant changes to the electrical usage of the facility causing load changes.

The estimated production of the proposed system (kWh) may not exceed the engineer's calculation.

## **SYSTEM ADDITIONS**

Host Customers may interconnect additional capacity at a premise with existing renewable generation capacity. System addition applications are subject to special terms that require review and approval by NV Energy. The list below addresses some of the considerations for system additions.

### **Ask before you add!**

- All renewable generation capacity on a Premise that has received or will receive an incentive cannot exceed 500 kW (CEC-AC) inclusive of any existing installed capacity. This limitation applies separately for renewable generation systems of other types (i.e. wind and hydro generation).
- If ownership of Portfolio Energy Credits (PECs) for previously installed capacity (for systems that did not receive an incentive) is to be maintained by the System Owner, the new capacity must have a generation meter installed to separately measure system production in order to get an incentive for the additional capacity. PECs for any previously installed capacity that is not separately metered are assigned by the System Owner to NV Energy.
- Installation of additional capacity on a system receiving production based incentive requires that the reserved capacity have a separate generation meter from the additional, unreserved capacity.



## ADDITIONAL NOTES ON CAPACITY

Customers may install a system larger than the size indicated on the Reservation Notice provided that the system does not exceed 500 kW (CEC-AC) and the size limits as described in Net Metering law. However, the incentive will not exceed the amount specified on the Reservation Notice.

## SITING AND EQUIPMENT

All completed solar systems must adhere to the following siting requirements:

- The array may not have more than 25 percent annualized shading.
- Completed systems will be reviewed and inspected following submission of the incentive claim to confirm compliance with program rules and the PowerClerk application. If siting requirements cannot be visually verified during the program post inspection, the Applicant may provide NV Energy with a stamped and signed attestation of system azimuth or shading from a Nevada licensed professional land surveyor or engineer, or other evidence of actual azimuth as approved by NV Energy.
- The solar panels (modules) and inverters in the system must be listed on the California Energy Commission (CEC): [http://www.gosolarcalifornia.ca.gov/links/equipment\\_links.php](http://www.gosolarcalifornia.ca.gov/links/equipment_links.php).
- Solar systems must be new and must have the following warranties:
  - Solar panels – 20 years (product or production)
  - Inverters – 7 years (product)
  - Labor and Workmanship – 2 years

## INCENTIVE

The maximum eligible incentive is calculated and reserved during the initial application process and is listed on the Reservation Notice. The total incentive combines the NV Energy incentive and the Governor's Office of Energy incentive. Incentives are paid as a one-time payment and limited to a maximum of 125 kW CEC-AC of installed capacity per project for both the NV Energy and the Governor's Office of Energy incentives.

### NV ENERGY INCENTIVE

Applicants in LISEP are categorized by type of entity and NV Energy service territory:

- Nevada Power - Low Income Housing (NLIH)
- Nevada Power– Other Entity (NOE)
- Sierra Pacific Power– Low Income Housing (SLIH)
- Sierra Pacific Power– Other Entity (SOE)

Each customer category is initially allotted an incentive block of \$250,000.

<b>Available Incentives July 1, 2018 - June 30, 2019</b>			
<b>Blocks</b>			
<b>Nevada Power</b>		<b>Sierra Pacific</b>	
<b>Low Income Housing</b>	<b>Other Entity</b>	<b>Low Income Housing</b>	<b>Other Entity</b>
<b>\$250,000</b>	<b>\$250,000</b>	<b>\$250,000</b>	<b>\$250,000</b>

After four (4) months, unreserved incentive funds within a Block will become available to any other eligible LISEP applicants, regardless of the Block for which they qualify. Released funds will first be made available to applicants with a "Conditional Reservation Notice", as described in the **Reservation Notice** section of this manual and then to new applicants.

<b>Incentive Rates</b>		
<b>NV Energy</b>	<b>Governor's Office of Energy</b>	
<b>All Blocks</b>	<b>Low Income Housing</b>	<b>Other Entity</b>
<b>\$2.00/Watt</b>	<b>\$0.20/Watt</b>	<b>\$0.50/Watt</b>

#### **NEVADA GOVERNOR’S OFFICE OF ENERGY (NGOE) INCENTIVE**

The NGOE incentive will be \$0.20/Watt for Low Income Housing blocks and \$0.50/Watt for Other Entity Blocks.

The total of NGOE incentives for all Blocks will not exceed \$200,000.

## **RESERVATION NOTICE**

Once an application has been reviewed and approved, the Applicant, Host Customer, Installer and System Owner are sent a Reservation Notice by email that indicates that incentive funds have been reserved for the project. The notice lists the kilowatt capacity of the system the incentive is based on and the incentive amounts as calculated above. The Host Customer has sole rights to the Reservation Notice. Unless the applicant has received an incentive reservation expiration date extension, as detailed below, the application reservation expires one year from the date listed on the Reservation Notice.

Applicants may check the status of their application by signing into PowerClerk. “Active” status indicates that a Reservation Notice has been issued.

Project construction may not begin before a Reservation Notice or Conditional Reservation Notice has been issued. Projects that are in construction prior to receiving a Reservation Notice or a Conditional Reservation Notice are not eligible for an incentive.

During the first four months of the start of the LISEP program year, if an Applicant that was issued a Reservation Notice forfeits, or otherwise loses their incentive, then the incentive amount will be made available within the Block that it was originally allocated. If the forfeiture occurs after the first four months of the start of the program year, then the available incentive funds will be issued in accordance with the conditions described below under ***Conditional Reservation Notice***.

### **CONDITIONAL RESERVATION NOTICE**

Once the available funds in a Block have been reserved, all subsequently approved applications in that Block will receive a “Conditional Reservation Notice” in order of their application submission. If there are not enough funds remaining in a Block to cover an entire Reservation Notice, the remaining amount will be issued as a Conditional Reservation.

Construction on the solar system may begin upon issuance of the Conditional Reservation Notice. If construction has started prior to this date the project is not eligible for an incentive. Although construction may begin once a Conditional Reservation Notice has been issued, there is no guarantee that the Conditional Reservation Notice will receive funding. The Applicant may choose to continue with the construction at their own discretion.

During the first four months of the program year, if an applicant withdraws or forfeits their reservation or is disqualified from the program, the incentive will be issued to Conditional Reservation holders in priority order within the Block or be credited back to the Block for issuance to new applicants.

If an applicant is issued a Reservation within the first four months of the program year and withdraws, forfeits, or is disqualified after the fourth month of the program year, then the reservation will first be made available to applicants issued a Conditional Reservation in the same Block in priority order. If there are no Conditional Reservations in the same Block the reservation will be available to all applicants in priority order who have been issued a Conditional Reservation, regardless of the Block in which they qualify.

Unreserved incentives within any of the four Blocks will become available to applicants who have received a Conditional Reservation Notice in priority order of their application submission regardless of Block designation.

***Conditional Reservations for the current plan year will no longer be issued after June 30, 2019.***

### **One-Time, One Year Reservation Extension**

An Applicant who has received a Reservation Notice can request a one-time, one-year extension to the expiration date listed on the reservation notice. Applicants will be required to submit, prior to the original expiration date, proof of progress and intent to complete the project. The proof of progress is subject to review and approval by NV Energy and may include, without limitation:

- Evidence that substantial percentage of project construction has been completed
- Evidence that the principal components of the system have been purchased and delivered to the installation location
- Evidence of substantial non-refundable payments of installation costs

Applicants must also provide an attestation, signed by the Host Customer, Installer and System Owner, of their intent to complete the system and acknowledgement that project will not be eligible for an incentive if not completed by the extended expiration date.

## APPLICATION CHANGES

### **INSTALLATION LOCATION**

Changes may require submission of new documents and requalification.

Applicants and Host Customers may change the installation address of a reservation to another address with the same Host Customer. Changes must be requested in writing to NV Energy and are subject to system sizing rules. Location changes will require that the Applicant provide a copy of a recent NV Energy bill for the proposed location. The new installation location is recorded in PowerClerk, but the Reservation Notice is not revised. The terms of the original Reservation Notice apply to the new installation location.

### **APPLICANT OR INSTALLER**

Host Customers may change or rescind affiliation with any of the parties of the original application with written notice to NV Energy. The Installer may be changed by either the Applicant, System Owner or the Host Customer with written notice to NV Energy.

### **HOST CUSTOMER**

The Host Customer name for an application may be changed before project completion and interconnection by the original Host Customer with written request to NV Energy. A copy of a recent utility bill in the name of the new Host Customer must be provided with the change request.

### **RESERVATION NOTICES**

Reserved incentives listed on the Reservation Notice cannot be changed. An Applicant can choose to withdraw their Application and reapply for a larger system size if justified by past consumption, and if construction on the Solar PV system has not been started. New applications are subject to incentive levels

and the availability of incentive funds at the time of the new application and must comply with current net metering rules. New Applications require a new non-refundable \$35 application fee, and a new Reservation Notice will be sent.

## INCENTIVE CLAIM

The Applicant requests interconnection of the system and payment of the incentive for a completed project by submitting the incentive claim prior to the expiration date listed on the Reservation Notice.

**Completed:** The solar energy system is considered completed when it is completely installed, the building permit is satisfied, the system is capable of producing electricity in the manner and in the amounts for which it was designed and it is ready for Safety Inspection, Net Metering Interconnection, and meter set.

The incentive claim is submitted online through PowerClerk, similar to submitting the original application.

If an incentive claim package is incomplete and suspended, the Applicant has 60 days to make corrections. If the correction is not received within 30 days, NV Energy will send a final notice indicating that the applicant has 30 days to correct or their application will be forfeited. In the case that an incentive application is forfeited the system may still be connected but the reserved incentive funds and the application fee is forfeited.

The incentive claim must include the following:

- Signed Net Metering Agreement
- Signed Incentive Claim Form. If an Applicant changes a system size, then the Incentive Claim Form must list the new size and the new size will supersede the size listed on the installation contract. However, incentives will not exceed those listed on the Reservation Notice.
- A copy of the satisfied building permit from the local jurisdiction indicating the date of satisfactory final solar system inspection. (In the case of jurisdictions that do not have a building official, verification by a Nevada licensed professional engineer is required attesting to compliance with all applicable state, county, and federal codes and ordinances.)
- A copy of the final installation invoice

**Eligible System Costs:** Applicants indicate the completed system cost in PowerClerk. System cost includes the cost of the tangible materials and labor for the installed system. The cost of the local building authority permitting must also be listed. Other costs, including other equipment, and design and engineering may be listed as balance of cost of system. The total installed system cost for LISEP projects may include the cost for canopies that are used for the mounting of solar modules.

## INSPECTIONS AND VERIFICATION

### PROGRAM POST INSPECTION

A Program Post Inspection will be conducted for all projects. The Program Post Inspection verifies the information contained in the incentive claim, including:

- installation location and siting;
- installed equipment; and
- Verification that the final installation invoice matches what was installed and listed in the application.

If the Program Post Inspection identifies any information or conditions that need to be corrected or verified by the Host Customer or contractor, NV Energy will notify the Host Customer and Contractor of the required corrections. Once those corrections are made, NV Energy will confirm the corrections have been made and continue processing the Incentive Claim.

### NET METERING INTERCONNECTION SAFETY VERIFICATION

The Interconnection Safety Verification is an inspection to confirm the system's compliance with net metering standards and is performed by the NV Energy Meter Operations department.

If the system passes the safety verification, the net meter and generation meter are installed and the system may be operated.

If the system does not satisfy the requirements of either the program post inspection or net metering interconnection safety verification, NV Energy will contact the Installer and/or Host Customer to inform them of the issue. Re-inspection may be necessary after corrections are made.

*NOTE: Systems may not be energized prior to successful final net metering verification by NV Energy. The customer will not receive kWh credit for energy put back into the grid until the NV Energy net meter is set.*

All Projects must comply with applicable NV Energy construction standards which can be found at the following link: [https://www.nvenergy.com/publish/content/dam/nvenergy/brochures\\_arch/account-services/building-and-new-construction/electric-service-standards-south/re/ESRNPC-RE003-REV10.pdf](https://www.nvenergy.com/publish/content/dam/nvenergy/brochures_arch/account-services/building-and-new-construction/electric-service-standards-south/re/ESRNPC-RE003-REV10.pdf)

The use of a battery backup system on a grid connected system requires advance review and approval by NV Energy in order to ensure safe interconnection and that all energy produced by the system is recorded as outlined in NV Energy Rules.

Modifications to customer-owned electrical service equipment may compromise the original equipment listing. All modifications shall be approved in writing by the Authority Having Jurisdiction (e.g. local building department), the manufacturer, or a Nationally Recognized Testing Laboratory (NRTL). Learn more about NRTLs: <https://www.osha.gov/dts/otpc/nrtl/>

## SYSTEMS LARGER THAN 25 KW

- The Installer must upload to PowerClerk a one-line metering diagram of the proposed installation prior to construction.
- The customer is responsible for the cost of any upgrades required to make the renewable energy system compatible with the NV Energy distribution system. System upgrades must be completed in accordance with NV Energy procedures and standards.

### ***All Generating Facility Interconnections are subject to the provisions outlined in Rule 15:***

Nevada Power Company provisions can be found at:

[https://www.nvenergy.com/publish/content/dam/nvenergy/brochures\\_arch/about-nvenergy/rates-regulatory/electric-rules-south/Rule\\_15\\_South.pdf](https://www.nvenergy.com/publish/content/dam/nvenergy/brochures_arch/about-nvenergy/rates-regulatory/electric-rules-south/Rule_15_South.pdf)

Sierra Pacific Power Company provisions can be found at:

[https://www.nvenergy.com/publish/content/dam/nvenergy/brochures\\_arch/about-nvenergy/rates-regulatory/electric-rules-north/Rule\\_15\\_Electric\\_North.pdf](https://www.nvenergy.com/publish/content/dam/nvenergy/brochures_arch/about-nvenergy/rates-regulatory/electric-rules-north/Rule_15_Electric_North.pdf)

## PAYMENTS

Incentive payments are processed only after satisfaction of required inspections and the installation of the net and generation meters. Completed systems must be producing energy before incentive payments may be issued.

Payments are issued to the Payee as indicated on the Incentive Claim Form. Payees must provide NV Energy with a W-9 Form in the same name as the payee on the PowerClerk application. The W9 form can be found at <http://www.irs.gov/pub/irs-pdf/fw9.pdf>. NV Energy will issue an Internal Revenue Service 1099-MISC to all Payees at the end of each year in which incentives are paid. To protect Payee privacy, W-9 forms are not submitted in the PowerClerk incentive claim, but are submitted directly to NV Energy. Incentive payments are not made until the W-9 is provided.

## PRODUCTION VARIATIONS

Variations in the production of completed systems, as determined by the readings of the generation meter, may indicate that the actual capacity of the completed system differs from the capacity indicated in the original application. NV Energy may conduct inspections or reviews of completed and operating systems at any time for the purpose of determining the reason for the production variation.

## CANCELLATION, WITHDRAWAL, AND FORFEITURE

An application that has not yet been approved and issued a Reservation Notice may be cancelled by written or verbal request from the Applicant, Installer, System Owner or Host Customer.

An application that has been issued a Reservation Notice may be withdrawn from the program by written request directly from the Host Customer to NV Energy. A Withdrawal Form is available in PowerClerk.

An application is forfeited if the complete incentive claim is not submitted by the expiration date listed on the Reservation Notice or the date granted for the extension.

Reserved incentive funds for withdrawn and forfeited applications are returned to the program and these applications are no longer eligible for payment to the applicant. Host Customers may reapply to the program but subsequent applications are subject to the program rules in place at the time of the new application.

If a Host Customer applies for and receives an incentive reservation for an installation location but fails to complete the system on three occasions, the Host Customer may not submit a Low Income Solar Energy Program application for that location.

## FOR MORE INFORMATION

Additional information, programs, and services can be found on our website at [nvenergy.com](http://nvenergy.com).

### **LOWER INCOME SOLAR ENERGY PROGRAM:**

Website: <https://www.nvenergy.com/cleanenergy/thinkingaboutsolar/lisep>  
Email: [RenewableGenerations@NVEnergy.com](mailto:RenewableGenerations@NVEnergy.com)  
Toll-Free: 866-786-3823

### **RENEWABLEGENERATIONS INCENTIVE PROGRAM:**

Website: <https://www.nvenergy.com/cleanenergy/renewable-energy-incentives>  
Email: [RenewableGenerations@NVEnergy.com](mailto:RenewableGenerations@NVEnergy.com)  
Toll-Free: 866-786-3823

### **NET METERING:**

Website: <https://www.nvenergy.com/account-services/energy-pricing-plans/net-metering>  
Email: [NetMetering@NVEnergy.com](mailto:NetMetering@NVEnergy.com)