

Want More Billing and Payment Options?

At NV Energy, we believe excellent customer service is the trademark of a great company. And to us, a large part of excellent customer service is offering you choices. We have a number of different billing and payment options so you can choose the one that best meets your needs.

Offering more choices such as:

- **Pay your Bill with MyAccount**
Sign up today to pay bills online immediately, analyze your energy usage and find ways to save.
- **Paperless Billing with Online Pay***
Go Paperless with Online Pay, you can view and pay your power bill from your computer.
- **More Payment Locations with Shop & Pay**
You can pay at more than 200 supermarkets and drugstores state-wide.
- **Select Your Due Date**
You can select which day of the month (excluding holidays) you want your power bill to be due.
- **Equal Payment Plan**
Pay the same amount every month.
- **Credit/Debit Cards with Western Union Speedpay**
In northern Nevada call 1-800-809-1013 and in southern Nevada call 1-800-253-8084.
Please note: Speedpay will charge a processing fee.
- **Summary Billing**
Consolidate multiple bills into one easy-to-read billing statement.

**Unfortunately, we are not able to offer Online Pay in California at this time.*

Northern Nevada
(775) 834-4444

Southern Nevada
(702) 402-5555



Want a Convenient Way to Pay Your Bills?

Automatic Monthly Payments



No CHECKS.
STAMPS.
FEES.
HASSLE.
WAITING IN LINE.



WHO QUALIFIES FOR AUTOMATIC MONTHLY PAYMENTS?

The Automatic Monthly Payment program is open to all residential and commercial customers with a current account and no more than one returned check in a 12-month period.

IT'S EASY TO JOIN.

Complete the application on the back of this brochure and return it to NV Energy. Include a voided check if payment will be made from your checking account. You will be asked for a Transit Routing Number. This number is the first nine digits at the bottom left corner of your personal check. If you prefer payment be made from your savings account, include a savings deposit slip. Please continue to pay your bill as before until a message appears on your bill that states, "Do Not Pay." Once that happens, the Automatic Monthly Payments program is doing the work for you.



HOW WILL I KNOW THE AMOUNT OF MY BILL?

You will continue to receive your NV Energy bill at the same time you do now. It will even look the same, except for the "Do Not Pay," message. The only difference is that it will state the amount to be deducted from your account on the due date. Your regular bank statement will reflect the charge as well.

WHEN WILL THE AMOUNT BE DEDUCTED FROM MY ACCOUNT?

The due date is listed on your NV Energy printed bill. This is the date that money will be transferred from your bank account to NV Energy.

WHAT IF I DECIDE I DON'T LIKE MY BILLS PAID AUTOMATICALLY?

Simply notify us in writing with your name, address and NV Energy account number (located on your NV Energy bill). If you change banks or close your bank account, please notify NV Energy immediately at the numbers listed below to avoid any unnecessary charges.

WHAT IF I HAVE QUESTIONS ABOUT MY BILL?

Just call NV Energy at the number listed below to ask about your Automatic Monthly Payments account.

Northern Nevada..... (775) 834-4444

Southern Nevada..... (702) 402-5555

EVEN MORE CONVENIENCE

Select Your Due Date is a perfect companion program to the Automatic Monthly Payment program. It lets you pick the date your bill is due. These are just a couple of the many convenient programs available from NV Energy.

AUTOMATIC MONTHLY PAYMENT APPLICATION AND AGREEMENT

Please complete this application, attach a voided check or savings deposit slip, and return to NV Energy. Notice of your enrollment in Automatic Monthly Payments will appear on your bill within two billing periods. Please continue to make payments until a notice appears on your monthly statement.

Return to:

**Northern Nevada
Customer Service
P.O. Box 10100,
Reno, NV 89520**

**Southern Nevada
Customer Service
P.O. Box 98910 M/S 18
Las Vegas, NV 89151-0001**

Name _____
as shown on bill

NV Energy Account # _____
as shown on bill

Service Address _____

City _____ State _____ Zip _____

Daytime Phone _____

Name(s) on bank account _____

Mailing Address _____

City _____ State _____ Zip _____

Checking (please include a voided check).

Savings (please include a deposit slip).

I (we) hereby authorize NV Energy and the financial institution designated on this application to charge the account specified for payment of my (our) monthly utility bill. I (we) understand that I (we) are in full control of the payment and have the right to stop payment by notifying NV Energy within five days after receiving a bill. I (we) understand that a \$10 fee will be charge to my (our) account for each payment returned for insufficient funds. If two requests are returned for insufficient funds, I (we) will be excluded from the program. In addition, I (we) understand that both NV Energy and my (our) financial institution reserve the right to terminate this payment plan and my (our) participation therein. If I (we) choose to withdraw from this plan, I (we) will immediately notify NV Energy in writing.

Signature _____ Date _____

Signature _____ Date _____

Please note everyone on bank account must sign authorization.

For NV Energy Use Only

NV Energy Rep # _____

Date input _____ Initials _____