

NV Energy has recently undergone a process and system improvement effort to better serve you. As a member of Nevada's new development community, you can expect several benefits in Fall 2010, including:

- Enhanced service delivery due to increased efficiencies in ordering materials and scheduling work
- Ability to track project status through a web-based dashboard
- Consistent design estimates through a single automated process
- Better response to and tracking of project scope changes
- Improved response to maintenance needs
- Served by a company that uses best practices and leading technology

This pamphlet provides an outline of the key changes and enhancements you can expect. NV Energy is confident that these changes will have a positive impact on our partnership with you. Thank you for your support as we enhance the way NV Energy does business with you.

WHAT'S CHANGING

- Developer Dashboard tool
- Modified designs with stations
- Inspection scheduling process
- Updated forms and contracts



For more information,
please call your regular point of contact,
or visit
NVEnergy.com

6100 Neil Road
Reno, Nevada 89520



New Business

CHANGES THAT MAY IMPACT YOU



NORTHERN NEVADA



PROJECT TIMELINE

In order to better support our customers we have introduced some new and/or updated tools, forms and contracts used to manage construction projects. Please review the primary changes/enhancements that may impact you across a standard project timeline.

PROJECT INITIATION

- ▶ Project Application (unchanged)
- ▶ Applicant Confirmation Letter
- ▶ Developer Dashboard

PLANNING & APPROVALS

- ▶ Design Initiation Agreement
- ▶ Statement of Advance/Credit Due

DESIGN & ESTIMATE

- ▶ Design Approval Agreement
- ▶ Design Drawings

CONSTRUCTION EXECUTION

- ▶ Contract Package
- ▶ Schedule Inspection
- ▶ Meter Set Application

INSPECTION SCHEDULING

A designated scheduler will be your new point of contact for scheduling inspections. When contacting the scheduler please have the following information ready:

- Company affiliation
- Phone number
- Project ID
- Project description/inspection type
- Station Details
- Address (including city)

TO SCHEDULE AN INSPECTION

1-888-999-1556

UPDATED FORMS AND CONTACTS

APPLICANT CONFIRMATION LETTER

New letter from NV Energy that confirms the applicant has completed the project application process. This letter includes the project details and applicant information, as well as the NV Energy point of contact.

DESIGN INITIATION AGREEMENT (DIA)

New form that requests agreement from the applicant to continue to provide necessary documentation and information to NV Energy to proceed with the project.

STATEMENT OF ADVANCE/CREDIT DUE

This statement displays the fees to be paid by the applicant. It is first distributed with the DIA (when the design advance is due), but it is also included in the contract package.

DESIGN APPROVAL AGREEMENT (DAA)

Requests approval from applicants that design meets their specifications to ensure designs are accurate and modifications are incorporated before construction begins.

CONTRACT PACKAGE

Includes the Line Extension Agreement and the Statement of Advance/Credit Due. Forms requiring applicant signature are to be signed and returned to NV Energy within 90 days.

METER SET APPLICATION

Requests service, billing, and contact information for electric meter installation. This form should be provided promptly to NV Energy once applicant receives street name confirmation from the county.

DEVELOPER DASHBOARD

The Developer Dashboard is a new web-based tool that allows applicants to view the status of their construction projects at every step of the process, from project application to meter sets.

To find out more and register online at www.nvenergy.com and select:



DESIGN DRAWINGS

Designs will now have station numbers, which are an identifier for the work and material needed for a specific location. Station numbers will allow for better asset management, help streamline scheduling work and ordering materials, and lead to more accurate estimates.

