

How To Read Your Statement

FLEXPAY SERVICE



Bill samples are provided for illustrative and demonstration purposes only, and may not represent actual rates, charges and/or credits for your specific service type and region.

1. Service Address

The address where charges for this statement were incurred. This may be different than your mailing address.

2. Rate Class

The type of service received at this address, which determines your usage rate, Basic Service Charge, public policy charges and credits.

3. Your Electric/Gas Usage

Data from this month, last month and last year to help you track increases or decreases in your energy use. If you are a new customer, you will only see data for the months you have occupied your home or business. If you are a northern Nevada customer with gas service, gas data is located on page two of your statement.

4. Account Number

You will need this number if you contact us with questions about your statement.

5. Account Summary

A recent overview of your account, including payments, current charges and credits.

6. Previous Account Balance

Also called your outstanding balance, this is the amount remaining from your traditional service account, and/or any extended credit incurred during times when your balance was \$0 but your energy could not be disconnected. Each time you add funds to your FlexPay account, 15 percent of the amount you add will be applied toward your balance and 85 percent will be applied toward your FlexPay usage, if the balance is less than \$2,000. If the balance is greater than \$2,000, 20 percent will be applied towards your balance and 80 percent will be applied toward your FlexPay account.

7. Total Charges

Your account balance as of the statement date. This includes your previous account balance, plus payments during the current statement period, less electric and/or gas service charges. You can always check your current balance 24/7 from your desktop or mobile device via MyAccount.

8. Message Area

Important messages about your account, and/or personalized information about products and services.

9. Electric/Gas Consumption

The amount of energy used during your billing period. Electricity charges are calculated per kilowatt-hour, and gas charges are calculated per therm. If you are a northern Nevada customer with gas service, gas charges are shown on page two of your statement.

10. Deferred Energy Adjustment (DEAA)

The difference between the money collected for fuel and purchased power costs (BTER) and the actual costs for fuel and purchased power. This ensures customers pay only the actual costs of fuel and purchased power, without any profit to the utility for these energy costs. If the DEAA is currently set at \$0, the line item will not appear on your statement.

Continued on reverse

NV Energy

JOHN SMITH
1234 MAPLE ROAD
LAS VEGAS, NV 89000

Electric Usage: Residential Service

Average Daily Electric Usage

This month your average daily cost: **\$2.28**

Your average daily electric consumption is **LESS** this month compared to last year.

Usage in total electric kilowatt hours

■ Last Year ■ This Year

Meter#	Type	Service Period	Bill Days	Previous	Current	Multiplier	Usage
CC00000000	kWh	Mar 7, 2019 to Apr 8, 2019	32	86,504	86,995	1	491

Charge Details

Charge	Amount	Unit	Rate	Amount
Electric Consumption	491.000	kWh	x 0.11056	54.28
Deferred Energy Adjustment	491.000	kWh	x 0.00000	0.00
Temp. Green Power Financing	491.000	kWh	x 0.00086	0.42
Renewable Energy Program	491.000	kWh	x 0.00077	0.38
Energy Efficiency Charge	491.000	kWh	x 0.00192	0.94
Universal Energy Charge	491.000	kWh	x 0.00039	0.19
Tax Reduction	491.000	kWh	x 0.00361 CR	1.77 CR
Basic Service Charge				12.50
Prepaid Monthly Service Charge				2.50
Local Government Fee				3.46
Total Electric Service Amount				\$72.90

Account Information

Account Number: 300033333311111111
Customer Number: 003333333
Premises Number: 1111111
Billing Date: April 11, 2019
Next Read Date: May 8, 2019

Account Summary

Item	Amount
Previous Account Balance	66.21
Payment - Mar 2, 2019	75.00 CR
Payment - Mar 28, 2019	50.00 CR
Payment - Apr 7, 2019	50.00 CR
Electric Charges	72.90
Total Charges	\$19.68 CR

WE WORK HARD TO KEEP YOUR RATES LOW, FAIR AND STABLE.

Visit nvenergy.com to learn more.

Customer Service: (702) 402-5555 or (800) 331-3103 Toll Free 24/7, excluding holidays
Emergencies: (702) 402-2900

NV Energy

Service Address: 1234 MAPLE ROAD
LAS VEGAS, NV 89000

ACCOUNT NUMBER: 00000000000000000000
Customer Number: 00000000

Payment Options:
Online at nvenergy.com or call (844) 343-3719
At any of our authorized Shop&Pay locations
By Phone: (800) 253-8084 (debit/credit card)
By mail: PO Box 30150, Reno, NV 89520-3150

PUBLIC POLICY CHARGES

These fees are based on your energy usage (per kilowatt-hour of electricity and per therm of gas).

11. Temporary Green Power Financing (TRED)

A trust established by the Legislature to assure payment for the costs of renewable energy developers who had approved contracts to sell electricity to NV Energy and were having trouble getting financing to build their renewable generating plants at the time the TRED was created. Nevada Solar One is the only renewable generating plant that is paid through the trust, which is now closed to new applicants.

12. Renewable Energy Program (REPR)

A charge that helps the development of alternative energy projects and rebate programs approved by the PUCN, including the Clean Energy Incentives programs for electric customers who install private rooftop solar or other renewable resources.

13. Energy Efficiency (EE) Charge

A charge established by the Legislature that allows the utility to recover energy efficiency and conservation program costs.

14. Universal Energy Charge

A mandated fee that funds energy assistance and conservation programs for low-income consumers through the Nevada Division of Welfare & Support Services and the Nevada Housing Division.

15. Tax Rate Reduction Rider (TRRR)

Savings passed on to you as a result of federal tax reform passed in 2017. Credit amounts vary by rate class and are based on your monthly usage.

16. Basic Service Charge

All customers pay this flat, monthly fee to be connected to the grid and reimburse the utility for its investments that are not recovered in other charges, as well as customer-related expenses that do not vary with electric use. This includes meters and distribution facilities.

17. Prepaid Monthly Service Charge

A monthly fee charged to FlexPay customers that covers maintenance costs of the service.

18. Local Government Fee

A fee imposed by local government, including business license taxes, franchise fees and right-of-way fees. It varies by county and is based on the total amount of your bill, excluding the Universal Energy Charge. It is not kept by the utility and is passed through to local governments.

19. Total Electric/Gas Service Amount

Total charges for the billing period, including usage, Basic Service Charge and public policy charges (TRED, REPR, Energy Efficiency Charge and Universal Energy Charge). If you are a northern Nevada customer with gas service, the total gas service amount is shown on page two of your bill.

Our dedicated FlexPay team is available should you need additional assistance. Please call (844) 569-0003 in northern Nevada or (844) 569-0004 in southern Nevada. Current rate information is available at [nvenergy.com/rates](https://www.nvenergy.com/rates).