

# How To Read Your Statement

## FLEXPAY SERVICE



Bill samples are provided for illustrative and demonstration purposes only, and may not represent actual rates, charges and/or credits for your specific service type and region.

### 1. Service Address

The address where charges for this statement were incurred. This may be different than your mailing address.

### 2. Your Electric/Gas Usage

Data from this month, last month and last year to help you track increases or decreases in your energy use. If you are a new customer, you will only see data for the months you have occupied your home or business. If you are a northern Nevada customer with gas service, gas data is located on page two of your statement.

### 3. Account Number

You will need this number if you contact us with questions about your statement.

### 4. Account Summary

A recent overview of your account, including payments, current charges and credits.

### 5. Previous Account Balance

Also called your outstanding balance, this is the amount remaining from your traditional service account, and/or any extended credit incurred during times when your balance was \$0 but your energy could not be disconnected. Each time you add funds to your FlexPay account, 25 percent goes toward paying down your previous account balance.

### 6. Total Charges

Your account balance as of the statement date. This includes your previous account balance, plus payments during the current statement period, less electric and/or gas service charges. You can always check your current balance 24/7 from your desktop or mobile device via MyAccount.

### 7. Message Area

Important messages about your account, and/or personalized information about products and services.

### 8. Rate Class

The type of service received at this address, which determines your usage rate, Basic Service Charge, public policy charges and credits.

### 9. Electric/Gas Consumption

The amount of energy used during your billing period. Electricity charges are calculated

per kilowatt-hour, and gas charges are calculated per therm. If you are a northern Nevada customer with gas service, gas charges are shown on page two of your statement.

### 10. Deferred Energy Adjustment (DEAA)

The difference between the money collected for fuel and purchased power costs (BTER) and the actual costs for fuel and purchased power. This ensures customers pay only the actual costs of fuel and purchased power, without any profit to the utility for these energy costs. If the DEAA is currently set at \$0, the line item will not appear on your statement.

### 11. Temporary Green Power Financing (TRED)

A trust established by the Legislature to assure payment for the costs of renewable energy developers who had approved contracts to sell electricity to NV Energy and were having trouble getting financing to build their renewable generating plants at the time the TRED was created. Nevada Solar One is the only renewable generating plant that is paid through the trust, which is now closed to new applicants.

Continued on reverse

**NV Energy**  
H A21 B06 FLEXPAY  
Service Address: **JANE DOE**  
**1234 SUNNY ST**  
**LAS VEGAS, NV 89123**

**Go Paperless**

**FLEXPAY**  
Account Number: 300033333311111111  
Customer Number: 003333333  
Premises Number: 1111111  
Billing Date: May 3, 2018  
Next Read Date: May 31, 2018

**Electric Historical Usage Data**

Usage History	No. Days	kWh	Avg kWh Per Day
This Month	30	215	7.4
Last Month	31	392	11.9
Last Year	30	165	5.5

Avg Cost Per Day This Month: \$ 1.31

**Avg kWh Per Day By Month**

**Electric: Residential Service - Multi Family**

Meter Number	Service Type	Service Period From	To	Bill Days	Previous Meter Readings	Current Meter Readings	Meter Mult.	Usage
CC	kWh	Mar 31, 2018	Apr 30, 2018	30	26,692	26,942	1	250

**Account Summary**

Previous Account Balance	42.73
Payment - Jan 22, 2016	20.00 CR
Payment - Jan 15, 2016	30.00 CR
Electric Charges	37.35
<b>Total Charges</b>	<b>\$ 55.38 CR</b>

**Electric Consumption**

Electric Consumption	250.000 kWh	x	0.10396	25.99
Deferred Energy Adjustment	250.000 kWh	x	0.00727 CR	1.82 CR
Temp. Green Power Financing	250.000 kWh	x	0.00086	0.22
Renewable Energy Program	250.000 kWh	x	0.00095	0.24
Energy Efficiency Charge	250.000 kWh	x	0.00150	0.38
Tax Reduction	250.000 kWh	x	0.00346 CR	0.87 CR
Basic Service Charge				8.75
Prepaid Monthly Service Charge				2.50
Local Government Fee				1.86
Universal Energy Charge	250.000 kWh	x	0.00039	0.10
<b>Total Electric Service Amount</b>				<b>\$37.35</b>

**WE WORK HARD TO KEEP YOUR RATES LOW, FAIR AND STABLE.**  
Visit [nvergy.com](http://nvergy.com) to learn more.

**ACCOUNT NUMBER: 300033333311111111**

Customer Service: (702) 402-5555 or (800) 331-3103 Toll Free 24/7, excluding holidays  
Emergencies: (702) 402-2900  
Please return this portion with payment - to ensure timely processing do not use staples or tape

**NV Energy**  
Service Address: **1234 SUNNY ST**  
**LAS VEGAS, NV 89123**

Payment Options:  
Online at [nvergy.com](http://nvergy.com) or call (844) 343-3719  
At any of our authorized Shop&Pay locations  
By Phone: (800) 253-8084 (debit/credit card)  
By mail: PO Box 30150, Reno, NV 89520-3150

### 9. Electric/Gas Consumption

The amount of energy used during your billing period. Electricity charges are calculated

**12. Renewable Energy Program (REPR)**

A charge that helps the development of alternative energy projects and rebate programs approved by the PUCN, including the Solar Energy Systems Incentive Program for electric customers who install private rooftop solar.

**13. Energy Efficiency (EE) Charge**

A charge established by the Legislature that allows the utility to recover energy efficiency and conservation program costs.

**14. Tax Rate Reduction Rider (TRRR)**

Savings passed on to you as a result of federal tax reform passed in 2017. Credit amounts vary by rate class and are based on your monthly usage.

**15. Basic Service Charge**

All customers pay this flat, monthly fee to be connected to the grid and reimburse the utility for its investments that are not recovered in other charges, as well as customer-related expenses that do not vary with electric use. This includes meters and distribution facilities.

**16. Prepaid Monthly Service Charge**

A monthly fee charged to FlexPay customers that covers maintenance costs of the service.

**17. Local Government Fee**

A fee imposed by local government, including business license taxes, franchise fees and right-of-way fees. It varies by county and is based on the total amount of your bill, excluding the Universal Energy Charge. It is not kept by the utility and is passed through to local governments.

**18. Universal Energy Charge**

A mandated fee that funds energy assistance and conservation programs for low-income consumers through the Nevada Division of Welfare & Support Services and the Nevada Housing Division.

**19. Total Electric/Gas Service Amount**

Total charges for the billing period, including usage, Basic Service Charge and public policy charges (TRED, REPR, Energy Efficiency Charge and Universal Energy Charge). If you are a northern Nevada customer with gas service, the total gas service amount is shown on page two of your bill.

**Our dedicated FlexPay team is available should you need additional assistance. Please call (844) 569-0003 in northern Nevada or (844) 569-0004 in southern Nevada. Current rate information is available at [nvenergy.com/rates](https://www.nvenergy.com/rates).**