

# Understanding Your Bill

## 1. Service Address

The location where you receive and use electricity. It may be different from your mailing address.

## 2. Electric Historical Usage Data

Usage data from the current and previous month, as well as usage for the prior year so that you can track increases and decreases in the amount of energy you use. New customers will only see graphs for the months they have occupied their home.

## 3. Account Number

You will need this number when you make a billing inquiry. If you pay your bill by check, remember to include this number on your payment to ensure proper accounting.

## 4. Account Summary

At-a-glance information about your billing date, next read date, previous balance, payments, charges, and the current amount due.

## 5. Message Area

Important messages about your account, products and services.

## 6. KWHD (Kilowatt-Hours Delivered)\*

The energy delivered to your home from the power grid.

## 7. KWHR (Kilowatt-Hours Received)\*

The excess energy generated by your renewable system that is pushed back to the power grid. The amount of energy you push back to the grid will be subtracted from the amount of energy delivered to you.

## 8. KWAH (Kilowatt-Hours Accumulated)\*

Extra, unused kilowatt-hours produced by your renewable system are banked so they can be applied on a future bill. This is not a channel on your meter, and is only used to manage the banked kilowatt hours each month. The total accumulated kilowatt-hours is listed as part of the "Current" amount under the Meter Readings section of your bill.

## 9. KWHN (Kilowatt-Hours Net)\*

Your billable kilowatt-hours, calculated as (KWHD - KWHR) - KWAH = KWHN.

\*The letters used to represent these service types vary for time-of-use (TOU) and hybrid electric vehicle (HEV) customers. Refer to page two for category equivalents.

## 10. KWHG (Kilowatt-Hours Generated)

If you have a generation meter, this is the total amount of energy generated by your renewable system during the billing period.

## 11. Electric Consumption

The amount of electricity used during your billing period.

## 12. Deferred Energy Adjustment (DEAA)

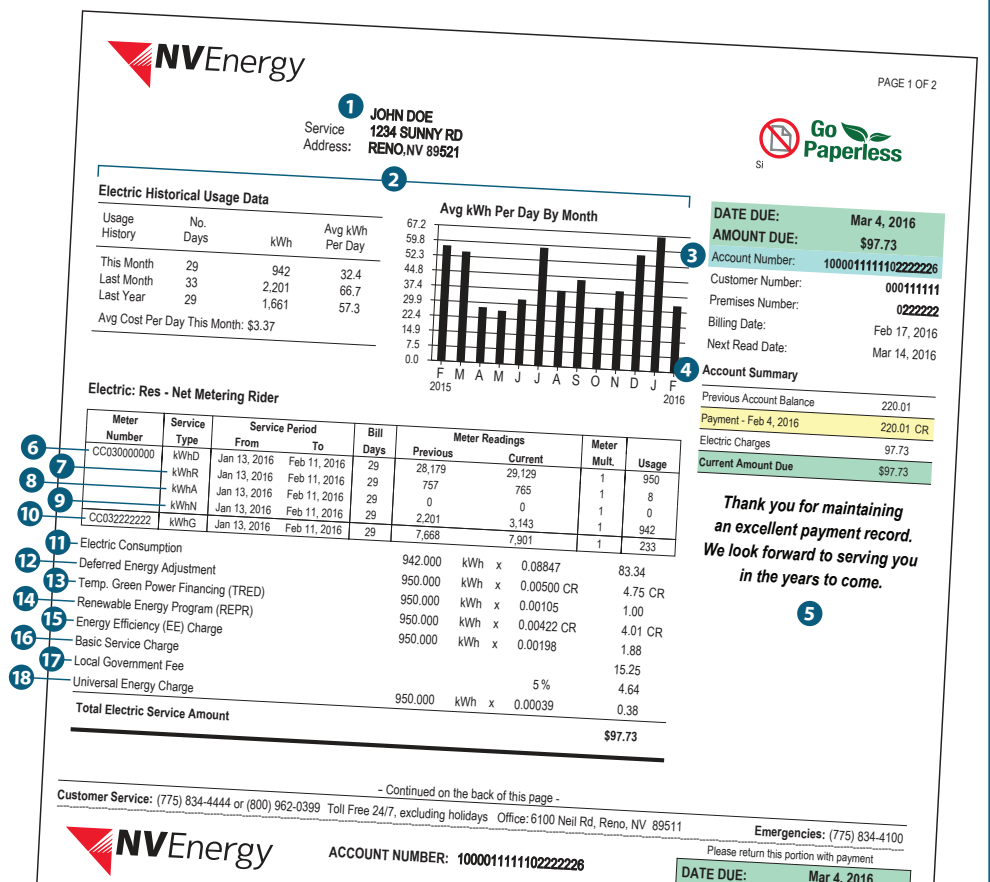
The difference between the money collected for fuel and purchased power costs (BTER) and the actual costs for the fuel and purchased power. This ensures ratepayers pay only the actual costs of fuel and purchased power, without any profit to the utility for these energy costs.

## 13. Temporary Green Power Financing (TRED)

A trust established by the Legislature to assure payment for the costs of renewable energy developers who had approved contracts to sell electricity to NV Energy and were having trouble getting financing to build their renewable generating plants at the time the TRED was created. Nevada Solar One is the only renewable generating plant that is paid through the trust, which is now closed to new applicants.

## 14. Renewable Energy Program (REPR)

A charge that helps the development of alternative energy projects and rebate programs approved by the PUCN, including the Solar Energy Systems Incentive Program, Wind Energy Systems Demonstration



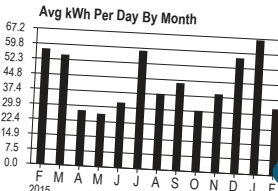
**1** JOHN DOE  
Service: 1234 SUNNY RD  
Address: RENO, NV 89521

**2** Electric Historical Usage Data

Usage History	No. Days	kWh	Avg kWh Per Day
This Month	29	942	32.4
Last Month	33	2,201	66.7
Last Year	29	1,661	57.3

Avg Cost Per Day This Month: \$3.37

**3** Avg kWh Per Day By Month



**4** Account Summary

DATE DUE: Mar 4, 2016  
AMOUNT DUE: \$97.73  
Account Number: 10000111110222226  
Customer Number: 000111111  
Premises Number: 022222  
Billing Date: Feb 17, 2016  
Next Read Date: Mar 14, 2016

Electric: Res - Net Metering Rider

Meter Number	Service Type	Service Period From	To	Bill Days	Previous	Current	Meter Mult.	Usage
CC030000000	KWHD	Jan 13, 2016	Feb 11, 2016	29	28,179	29,129	1	950
	KWHR	Jan 13, 2016	Feb 11, 2016	29	757	765	1	8
	KWAH	Jan 13, 2016	Feb 11, 2016	29	0	0	1	0
CC032222222	KWHN	Jan 13, 2016	Feb 11, 2016	29	2,201	3,143	1	942
	KWHG	Jan 13, 2016	Feb 11, 2016	29	7,668	7,901	1	233

Item	Amount	Unit	Rate	Amount
Electric Consumption	942.000	kWh	x 0.08847	83.34
Deferred Energy Adjustment	950.000	kWh	x 0.00500 CR	4.75 CR
Temp. Green Power Financing (TRED)	950.000	kWh	x 0.00105	1.00
Renewable Energy Program (REPR)	950.000	kWh	x 0.00422 CR	4.01 CR
Energy Efficiency (EE) Charge	950.000	kWh	x 0.00198	1.88
Basic Service Charge				15.25
Local Government Fee				4.64
Universal Energy Charge	950.000	kWh	x 0.00039	0.38
<b>Total Electric Service Amount</b>				<b>\$97.73</b>

Customer Service: (775) 834-4444 or (800) 962-0399 Toll Free 24/7, excluding holidays Office: 6100 Neil Rd, Reno, NV 89511  
Emergencies: (775) 834-4100  
ACCOUNT NUMBER: 10000111110222226  
DATE DUE: Mar 4, 2016

Program and Waterpower Energy Systems Demonstration Program.

**15. Energy Efficiency (EE) Charge**

A charge established by the Legislature that allows the utility to recover energy efficiency and conservation program costs, and other expenses.

**16. Basic Service Charge**

A flat, monthly charge that reimburses the utility for its investment in the meters and other distribution facilities not recovered in other charges, as well as customer-related expenses that do not vary with electric use.

**17. Local Government Fee**

A fee imposed by local government, including business license taxes, franchise fees and right-of-way fees. It is based on the total amount of your bill, excluding the Universal Energy Charge. It is not kept by the utility and is passed through to local governments.

**18. Universal Energy Charge**

A mandated fee that funds energy assistance and conservation programs for low-income consumers through the Nevada Division of Welfare & Support Services and the Nevada Housing Division.

Bill items 13-15 and 18 are charges for the sustainable energy programs referred to as Temporary Green Power Financing (TRED), Renewable Energy Program (REPR), Energy Efficiency (EE) Charge and Universal Energy Charge. The charges are assessed based on the total kilowatt-hours delivered (KWHD) to your home. If there is no energy delivered to your home during the billing period, customers you pay the basic service charge and local government fee to retain electric service.

**Time-of-Use (TOU) & Hybrid Electric Vehicle (HEV) Net Metering**

You may choose to participate under a TOU or EV schedule and are billed in the same manner as our standard net metering customers. Each rate period has a delivered, received, accumulated and net category. Simply apply the same methods described on page one to each TOU or EV period. This is important because the energy produced during these periods is only applied to the period it is produced. Choose the best option to meet your needs. To review the TOU or EV rates, please refer to the current rate schedule at [nvenergy.com/rates](http://nvenergy.com/rates).

**Electric: Optional TOU - Net Meter**

Meter Number	Service Type	Service Period		Bill Days	Meter Readings		Meter Mult.	Usage
		From	To		Previous	Current		
CC123456789	WTOD	Sep 7, 2016	Oct 6, 2016	29	0	21	1	21
	WTOR	Sep 7, 2016	Oct 6, 2016	29	0	0	1	0
	WTOA	Sep 7, 2016	Oct 6, 2016	29	0	0	1	0
	Win On	Sep 7, 2016	Oct 6, 2016	29	0	21	1	21
	WTFD	Sep 7, 2016	Oct 6, 2016	29	0	61	1	61
	WTFR	Sep 7, 2016	Oct 6, 2016	29	0	158	1	158
	WTFA	Sep 7, 2016	Oct 6, 2016	29	0	97	1	97
	Win Off	Sep 7, 2016	Oct 6, 2016	29	0	0	1	0
	SUOD	Sep 7, 2016	Oct 6, 2016	29	0	14	1	14
	SUOR	Sep 7, 2016	Oct 6, 2016	29	0	222	1	222
	SUOA	Sep 7, 2016	Oct 6, 2016	29	0	208	1	208
	Sum On	Sep 7, 2016	Oct 6, 2016	29	0	0	1	0
	SUFD	Sep 7, 2016	Oct 6, 2016	29	0	52	1	52
	SUFR	Sep 7, 2016	Oct 6, 2016	29	0	224	1	224
SUFA	Sep 7, 2016	Oct 6, 2016	29	0	172	1	172	
Sum Off	Sep 7, 2016	Oct 6, 2016	29	0	0	1	0	
BB987654321	kWhG	Sep 7, 2016	Oct 6, 2016	29	7,956	8,951	1	995

		Rate Period					
		Winter TOU On-Peak	Winter TOU Off-Peak	Winter HEV	Summer TOU On-Peak	Summer TOU Off-Peak	Summer HEV
Service Type Equivalent	KWHD	WTOD	WTFD	WHVD	SUOD	SUFD	SHVD
	KWHR	WTOR	WTFR	WHVR	SUOR	SUFR	SHVR
	KWHA	WTOA	WTFA	WHVA	SUOA	SUFA	SHVA
	KWHN	Win On	Win Off	WHEV	Sum On	Sum Off	SHEV

**Learn more at [nvenergy.com/netmetering](http://nvenergy.com/netmetering)**

Residential (775) 834-3020 • Commercial (775) 834-4337 • Toll Free (855) 227-5686  
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