

How To Read Your Bill

RESIDENTIAL ELECTRIC AND/OR GAS SERVICE



Bill samples are provided for illustrative and demonstration purposes only, and may not represent actual rates, charges and/or credits for your specific service type and region.

1. Service Address

The address where charges for this bill were incurred. This may be different than your mailing address.

and gas charges are calculated per therm. If you are a northern Nevada customer with gas service, gas charges are shown on page two of your bill.

2. Rate Class

The type of service received at this address, which determines your usage rate, Basic Service Charge, public policy charges and credits.

8. Deferred Energy Adjustment (DEAA)

The difference between the money collected for fuel and purchased power costs (BTER) and the actual costs for fuel and purchased power. This ensures customers pay only the actual costs of fuel and purchased power, without any profit to the utility for these energy costs. If the DEAA is currently set at \$0, the line item will not appear on your statement.

3. Your Electric/Gas Usage

Data from this month, last month and last year to help you track increases or decreases in your energy use. If you are a new customer, you will only see data for the months you have occupied your home or business. If you are a northern Nevada customer with gas service, gas data is located on page two of your bill.

Continued on reverse.

4. Account Number

You will need this number if you contact us with questions about your bill. If you pay your bill by mail, remember to include this number on your check to ensure proper accounting.

5. Account Summary

A recent overview of your account, including the last bill amount and payment, current charges for energy use, and total amount due.

6. Message Area

Important messages about your account, and/or personalized information about products and services.

7. Electric/Gas Consumption

The amount of energy used during your billing period. Electricity charges are calculated per kilowatt-hour,

1 JOHN SMITH
1234 MAPLE ROAD
LAS VEGAS, NV 89000

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2 **Electric Usage: Residential Service**

Average Daily Electric Usage

This month your average daily cost **\$2.20**

Your average daily electric consumption is **LESS** this month compared to last year.

3 **Meter Information**

Meter#	Type	Service Period	Bill Days	Previous	Current	Multiplier	Usage
CC00000000	kWh	Mar 7, 2019 to Apr 8, 2019	32	86,504	86,995	1	491

7 **Charge Details**

Description	Amount	Unit	Rate	Usage
Electric Consumption				491
Deferred Energy Adjustment	491.000	kWh	x 0.11056	54.28
Temp. Green Power Financing	491.000	kWh	x 0.00000	0.00
Renewable Energy Program	491.000	kWh	x 0.00086	0.42
Energy Efficiency Charge	491.000	kWh	x 0.00077	0.38
Universal Energy Charge	491.000	kWh	x 0.00192	0.94
Tax Reduction	491.000	kWh	x 0.00039	0.19
Basic Service Charge	491.000	kWh	x 0.00361 CR	1.77 CR
Local Government Fee				12.50
			5%	3.34
Total Electric Service Amount				\$70.28

4 **Please Pay By: Apr 29, 2019**

\$70.28

Additional time is provided to pay this bill. Please pay the amount due by May 7, 2019 to avoid a 1.50% late fee or deposit.

4 Account: **000000000000000000**

Customer Number: **0000000**

Premises Number: **0000000**

Billing Date: Apr 11, 2019

Next Read Date: May 8, 2019

5 **Account Summary**

Previous Account Balance	66.21
Payment - Apr 3, 2019	66.21 CR
Electric Charges	70.28
Current Amount Due	\$70.28

6 **WE WORK HARD TO KEEP YOUR RATES LOW, FAIR AND STABLE.**

Visit nvenergy.com to learn more.

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Customer Service: (702) 402-5555 or (800) 331-3103 Toll Free 24/7, excluding holidays **Emergencies: (702) 402-2900**

Please return this portion with payment - to ensure timely processing do not use staples or tape

ACCOUNT NUMBER: **000000000000000000**

Customer Number: **0000000**

Please Pay By: Apr 29, 2019

Enter Amount Enclosed: \$70.28

\$

PUBLIC POLICY CHARGES

These fees are based on your energy usage (per kilowatt-hour of electricity and per therm of gas).

9. Temporary Green Power Financing (TRED)

A trust established by the Legislature to assure payment for the costs of renewable energy developers who had approved contracts to sell electricity to NV Energy and were having trouble getting financing to build their renewable generating plants at the time the TRED was created. Nevada Solar One is the only renewable generating plant that is paid through the trust, which is now closed to new applicants.

10. Renewable Energy Program (REPR)

A charge that helps the development of alternative energy projects and rebate programs approved by the PUCN, including the Clean Energy Incentives programs for electric customers who install private rooftop solar or other renewable resources.

11. Energy Efficiency (EE) Charge

A charge established by the Legislature that allows the utility to recover energy efficiency and conservation program costs.

12. Universal Energy Charge

A mandated fee that funds energy assistance and conservation programs for low-income consumers through the Nevada Division of Welfare & Support Services and the Nevada Housing Division.

13. Tax Rate Reduction Rider (TRRR)

Savings passed on to you as a result of federal tax reform passed in 2017. Credit amounts vary by rate class and are based on your monthly usage.

14. Basic Service Charge*

All customers pay this flat, monthly fee to be connected to the grid and reimburse the utility for its investments that are not recovered in other charges, as well as customer-related expenses that do not vary with electric use. This includes meters and distribution facilities.

15. Local Government Fee*

A fee imposed by local government, including business license taxes, franchise fees and right-of-way fees. It varies by county and is based on the total amount of your bill, excluding the Universal Energy Charge. It is not kept by the utility and is passed through to local governments.

16. Total Electric/Gas Service Amount

Total charges for the billing period, including usage, Basic Service Charge and public policy charges. If you are a northern Nevada customer with gas service, the total gas service amount is shown on page two of your bill.

**If there is no energy delivered to your home during the billing period, you pay the Basic Service Charge and Local Government Fee to retain service.*

Our Customer Service representatives are available to assist you 24/7. Please call (775) 834-4444 in northern Nevada or (702) 402-5555 in southern Nevada if you need additional assistance. Current rate information is available at nvenergy.com/rates.