Understanding Your Bill

1. **Service Address**
   The location where you receive and use electricity. It may be different from your mailing address.

2. **Electric Historical Usage Data**
   Usage data from the current and previous month, as well as usage for the prior year so that you can track increases and decreases in the amount of energy you use. New customers will only see graphs for the months they have occupied their home.

3. **Account Number**
   You will need this number when you make a billing inquiry. If you pay your bill by check, remember to include this number on your payment to ensure proper accounting.

4. **Account Summary**
   At-a-glance information about your billing date, next read date, previous balance, payments, charges, and the current amount due.

5. **Message Area**
   Important messages about your account, products and services.

6. **KWHD (Kilowatt-Hours Delivered)**
   The energy delivered to your home from the power grid.

7. **KWHR (Kilowatt-Hours Received)**
   The excess energy generated by your renewable system that is pushed back to the power grid. The amount of energy you push back to the grid is marked on your bill as an Excess Energy Credit.

8. **KWAH (Kilowatt-Hours Accumulated)**
   Applies to customers who had their net meters set prior to January 1, 2016 and refers to a bank of excess kilowatt-hours. You will see a zero (0) on your statement for this category since you receive an Excess Energy Credit for your excess kilowatt-hours.

9. **KWN (Kilowatt-Hours Net)**
   Your billable kilowatt-hours, calculated as KWHD – KWAH = KWAN.

   *The letters used to represent these service types vary for time-of-use (TOU) and hybrid electric vehicle (HEV) customers. Refer to page two for category equivalents.

10. **KWHG (Kilowatt-Hours Generated)**
    If you have a generation meter, this is the total amount of energy generated by your renewable system.

11. **Net Electric**
    The amount of electricity used during your billing period, noted as KWHN in your meter readings chart.

12. **Excess Energy Credit**
    Compensation for your excess kilowatt-hours that are pushed back to the power grid.

13. **Deferred Energy Adjustment**
    The difference between the money collected for fuel and purchased power costs (BTER) and the actual costs for the fuel and purchased power. This ensures ratepayers pay only the actual costs of fuel and purchased power, without any profit to the utility for these energy costs.

14. **Temporary Green Power Financing (TRED)**
    A trust established by the Legislature to assure payment for the costs of renewable energy developers who had approved contracts to sell electricity to NV Energy and were having trouble getting financing to build their renewable generating plants at the time the TRED was created. Nevada Solar One is the only renewable generating plant that is paid through the trust, which is now closed to new applicants.
15. Renewable Energy Program (REPR)
A charge that helps the development of alternative energy projects and rebate programs approved by the PUCN, including the Solar Energy Systems Incentive Program, Wind Energy Systems Demonstration Program and Waterpower Energy Systems Demonstration Program.

16. Energy Efficiency (EE) Charge
A charge established by the Legislature that allows the utility to recover energy efficiency and conservation program costs, and other expenses.

17. Basic Service Charge
A flat, monthly charge that reimburses the utility for its investment in the meters and other distribution facilities not recovered in other charges, as well as customer-related expenses that do not vary with electric use.

18. Local Government Fee
A fee imposed by local government, including business license taxes, franchise fees and right-of-way fees. It is based on the total amount of your bill, excluding the Universal Energy Charge. It is not kept by the utility and is passed through to local governments.

19. Universal Energy Charge
A mandated fee that funds energy assistance and conservation programs for low-income consumers through the Nevada Division of Welfare & Support Services and the Nevada Housing Division.

Bill items 14-16 and 19 are assessed based on the total kilowatt-hours delivered (KWHD) to your home. If there is no energy delivered to your home during the billing period, you pay the basic service charge and local government fee to retain electric service.

Time-of-Use (TOU) & Hybrid Electric Vehicle (HEV) Net Metering
You may choose to participate under a TOU or HEV schedule and are billed in the same manner as our standard net metering customers. Each rate period has a delivered, received, accumulated and net category. Simply apply the same methods described on page one to each TOU or HEV period. This is important because the energy produced during these periods is only applied to the period it is produced. Choose the best option to meet your needs. To review the TOU or HEV rates, please refer to the current rate schedule at nvenergy.com/rates.

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Learn more at nvenergy.com/netmetering
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