

# Understanding Your Bill



NMR-A South

## 1. Service Address

The location where you receive and use electricity. It may be different from your mailing address.

## 2. Electric Historical Usage Data

Usage data from the current and previous month, as well as usage for the prior year so that you can track increases and decreases in the amount of energy you use. New customers will only see graphs for the months they have occupied their home.

## 3. Account Number

You will need this number when you make a billing inquiry. If you pay your bill by check, remember to include this number on your payment to ensure proper accounting.

## 4. Account Summary

At-a-glance information about your billing date, next read date, previous balance, payments, charges, and the current amount due.

## 5. Message Area

Important messages about your account, products and services.

## 6. KWHD (Kilowatt-Hours Delivered)\*

The energy delivered to your home from the power grid.

## 7. KWHR (Kilowatt-Hours Received)\*

The excess energy generated by your renewable system that is pushed back to the power grid. The amount of energy you push back to the grid is marked on your bill as an Excess Energy Credit.

## 8. KWAH (Kilowatt-Hours Accumulated)\*

Applies to customers who had their net meters set prior to January 1, 2016 and refers to a bank of excess kilowatt-hours. You will see a zero (0) on your statement for this category since you receive an Excess Energy Credit for your excess kilowatt-hours.

## 9. KWHN (Kilowatt-Hours Net)\*

Your billable kilowatt-hours, calculated as KWHD - KWAH = KWHN.

\*The letters used to represent these service types vary for time-of-use (TOU) and hybrid electric vehicle (HEV) customers. Refer to page two for category equivalents.

## 10. KWGH (Kilowatt-Hours Generated)

If you have a generation meter, this is the total amount of energy generated by your renewable system.

## 11. Net Electric

The amount of electricity used during your billing period, noted as KWHN in your meter readings chart.

## 12. Excess Energy Credit

Compensation for your excess kilowatt-hours that are pushed back to the power grid.

## 13. Deferred Energy Adjustment

The difference between the money collected for fuel and purchased power costs (BTER) and the actual costs for the fuel and purchased power. This ensures ratepayers pay only the actual costs of fuel and purchased power, without any profit to the utility for these energy costs.

## 14. Temporary Green Power Financing (TRED)

A trust established by the Legislature to assure payment for the costs of renewable energy developers who had approved contracts to sell electricity to NV Energy and were having trouble getting financing to build their renewable generating plants at the time the TRED was created. Nevada Solar One is the only renewable generating plant that is paid through the trust, which is now closed to new applicants.

**1** JANE DOE  
Service Address: 1234 SUNNY ST  
LAS VEGAS, NV 89123

**2** Electric Historical Usage Data

Usage History	No. Days	kWh	Avg kWh Per Day
This Month	29	424	14.6
Last Month	33	392	11.9
Avg Cost Per Day This Month: \$1.65			

**3** Avg kWh Per Day By Month

**4** Account Summary

Previous Account Balance	102.72
Payment - Jan 22, 2016	52.72 CR
Payment - Jan 15, 2016	50.00 CR
Electric Charges	47.87
<b>Current Amount Due</b>	<b>\$47.87</b>

**5** Thank you for maintaining an excellent payment record. We look forward to serving you in the years to come.

**6** Meter Number: CC03222222

**7** Service Type: KWhD

**8** Service Period From: Jan 6, 2016 To: Feb 4, 2016

**9** Bill Days: 29

**10** Meter Readings

Meter Number	Service Type	Service Period From	To	Bill Days	Previous	Current	Meter Mult.	Usage
CC03222222	KWhD	Jan 6, 2016	Feb 4, 2016	29	5,962	6,386	1	424
	KWhR	Jan 6, 2016	Feb 4, 2016	29	1,723	1,932	1	209
	KWhA	Jan 6, 2016	Feb 4, 2016	29	0	0	1	0
	KWhN	Jan 6, 2016	Feb 4, 2016	29	392	816	1	424
BB11111111	kWhG	Jan 6, 2016	Feb 4, 2016	29	4,833	5,122	1	289

**11** Net Electric: 424.000 kWh x 0.10920 = 46.30

**12** Excess Energy Credit: 209.000 kWh x 0.09199 CR = 19.23 CR

**13** Deferred Energy Adjustment (New Rate): 424.000 kWh x 0.00250 CR = 1.06 CR

**14** Temp. Green Power Financing (TRED): 424.000 kWh x 0.00062 = 0.26

**15** Renewable Energy Program (REPR): 424.000 kWh x 0.00051 = 0.22

**16** Energy Efficiency (EE) Charge: 424.000 kWh x 0.00245 = 1.04

**17** Basic Service Charge: 17.90

**18** Local Government Fee: 2.27

**19** Universal Energy Charge: 424.000 kWh x 0.00039 = 0.17

**Total Electric Service Amount**: \$47.87

Customer Service: (702) 402-5555 or (800) 331-3103 Toll Free 24/7, excluding holidays Office: 6226 W Sahara Ave, Las Vegas, NV 89146 Emergencies: (702) 402-2900

ACCOUNT NUMBER: 300033333311111111

DATE DUE: Feb 26, 2016  
AMOUNT DUE: \$47.87

Enter Amount Enclosed: \$

Payment Options: Online at nvernergy.com or call (844) 343-3199

**15. Renewable Energy Program (REPR)**

A charge that helps the development of alternative energy projects and rebate programs approved by the PUCN, including the Solar Energy Systems Incentive Program, Wind Energy Systems Demonstration Program and Waterpower Energy Systems Demonstration Program.

**16. Energy Efficiency (EE) Charge**

A charge established by the Legislature that allows the utility to recover energy efficiency and conservation program costs, and other expenses.

**17. Basic Service Charge**

A flat, monthly charge that reimburses the utility for its investment in the meters and other distribution facilities not recovered in other charges, as well as customer-related expenses that do not vary with electric use.

**18. Local Government Fee**

A fee imposed by local government, including business license taxes, franchise fees and right-of-way fees. It is based on the total amount of your bill, excluding the Universal Energy Charge. It is not kept by the utility and is passed through to local governments.

**19. Universal Energy Charge**

A mandated fee that funds energy assistance and conservation programs for low-income consumers through the Nevada Division of Welfare & Support Services and the Nevada Housing Division.

Bill items 14-16 and 19 are assessed based on the total kilowatt-hours delivered (KWHD) to your home. If there is no energy delivered to your home during the billing period, you pay the basic service charge and local government fee to retain electric service.

**Time-of-Use (TOU) & Hybrid Electric Vehicle (HEV) Net Metering**

You may choose to participate under a TOU or HEV schedule and are billed in the same manner as our standard net metering customers. Each rate period has a delivered, received, accumulated and net category. Simply apply the same methods described on page one to each TOU or HEV period. This is important because the energy produced during these periods is only applied to the period it is produced. Choose the best option to meet your needs. To review the TOU or HEV rates, please refer to the current rate schedule at [nvenergy.com/rates](http://nvenergy.com/rates).

**Electric: Residential Service (net-opt A Hev)**

Meter Number	Service Type	Service Period		Bill Days	Meter Readings		Meter Mult.	Usage
		From	To		Previous	Current		
CC999999999	WTOD	Sep 12, 2016	Oct 11, 2016	29	377	416	1	39
	WTOR	Sep 12, 2016	Oct 11, 2016	29	2,349	2,574	1	225
	WOTE	Sep 12, 2016	Oct 11, 2016	29	1,110	1,149	1	39
	WTOA	Sep 12, 2016	Oct 11, 2016	29	0	0	1	0
	WHVD	Sep 12, 2016	Oct 11, 2016	29	662	800	1	138
	WHVR	Sep 12, 2016	Oct 11, 2016	29	0	0	1	0
	WHEV	Sep 12, 2016	Oct 11, 2016	29	1,877	2,015	1	138
	WHVA	Sep 12, 2016	Oct 11, 2016	29	0	0	1	0
	SUMD	Sep 12, 2016	Oct 11, 2016	29	519	562	1	43
	SUMR	Sep 12, 2016	Oct 11, 2016	29	679	818	1	139
	SOTE	Sep 12, 2016	Oct 11, 2016	29	519	562	1	43
	SUMA	Sep 12, 2016	Oct 11, 2016	29	0	0	1	0
	SUFD	Sep 12, 2016	Oct 11, 2016	29	695	761	1	66
	SUFR	Sep 12, 2016	Oct 11, 2016	29	1,011	1,225	1	214
	SFTE	Sep 12, 2016	Oct 11, 2016	29	695	761	1	66
	SUFA	Sep 12, 2016	Oct 11, 2016	29	0	0	1	0
SHVD	Sep 12, 2016	Oct 11, 2016	29	1,798	2,061	1	263	
SHVR	Sep 12, 2016	Oct 11, 2016	29	0	0	1	0	
SHEV	Sep 12, 2016	Oct 11, 2016	29	1,798	2,061	1	263	
SHVA	Sep 12, 2016	Oct 11, 2016	29	0	0	1	0	

		Rate Period				
		Winter TOU	Winter HEV	Summer TOU On-Peak	Summer TOU Off-Peak	Summer HEV
Service Type Equivalent	KWHD	WTOD	WHVD	SUMD	SUFD	SHVD
	KWHR	WTOR	WHVR	SUMR	SUFR	SHVR
	KWHA	WTOA	WHVA	SUMA	SUFA	SHVA
	KWHN	WOTE	WHEV	SOTE	SFTE	SHEV

**Learn more at [nvenergy.com/netmetering](http://nvenergy.com/netmetering)**

6226 W. Sahara Avenue • Las Vegas, NV 89146 • (702) 402-2330 or (844) 882-0767