

# PUBLIC SAFETY OUTAGE MANAGEMENT

The safety of our customers, our employees and our electric system is NV Energy's number one priority. Due to changes in our climate and our environment, extreme weather and wildfire pose a significant threat to our customers and our system. To protect high-risk communities including Lake Tahoe during extreme weather, NV Energy may shut off power for public safety in order to reduce the risk of a wildfire. This is called Public Safety Outage Management (PSOM).

No single factor drives a PSOM event. NV Energy will closely monitor a number of factors in order to determine whether to shut off power for safety. These factors include, but are not limited to:

 <b>WEATHER CONDITIONS</b> Temperature, wind gusts, humidity levels, etc.	 <b>DRY VEGETATION AS FUEL AND ASSOCIATED ENERGY</b>	 <b>FIELD OBSERVATIONS</b>	 <b>LOCATION OF ANY EXISTING FIRES</b>	 <b>INFORMATION FROM FIRST RESPONDERS</b>
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## KEEPING YOU INFORMED

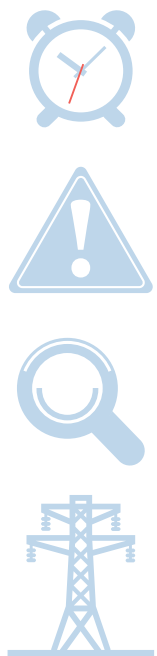
If a PSOM event is needed, you can expect:

**Early Warning Notification** - Our goal is to provide notification as far in advance as possible via [nvenergy.com](http://nvenergy.com), social media and other channels. NV Energy will notify impacted customers directly at least 48 hours in advance, if possible, before shutting off power. Customers should ensure they are signed up for phone, text and email alerts via MyAccount at [nvenergy.com](http://nvenergy.com).

**Ongoing Updates** - NV Energy will provide updates through local news outlets, [nvenergy.com](http://nvenergy.com) and social media.

**Safety Inspections** - Once PSOM conditions have passed, NV Energy will manually inspect the affected lines and take corrective actions as needed before power is safely restored.

**Power Restoration** - We hope to tell you in advance how long a PSOM event will last. It is important that you have an emergency preparedness plan in place.





## BE PREPARED FOR A POWER OUTAGE

Our PSOM events are planned for high fire-risk areas, but outages can happen for multiple reasons including weather, vehicle collisions and equipment failure. All NV Energy customers can benefit from having an emergency preparedness plan.

- Update your contact information and sign up for outage alerts through MyAccount at [nvenergy.com](http://nvenergy.com)
- Identify backup charging methods for phones
- Keep hard copies of emergency numbers and other important contacts
- Build or restock your emergency kit with flashlights, fresh batteries, first-aid supplies, food and bottled water
- Know how to manually open your garage door
- Understand how to safely operate any backup generators, and ensure they are ready
- Have an alternate plan for storing medications that require refrigeration or using medical devices that need power



## ADDITIONAL PREPAREDNESS RESOURCES:

[ready.gov](http://ready.gov) ..... Department of Homeland Security

[fire.nv.gov](http://fire.nv.gov) ..... Nevada State Fire Marshall

[livingwithfire.info](http://livingwithfire.info) ..... Living with Fire

[weather.gov](http://weather.gov) ..... National Weather Service

