

STAY ALERT FOR UTILITY SCAMS



Sometimes deceitful people attempt to imitate NV Energy employees. It is important to be aware of our practices to protect yourself and avoid falling victim to a scam.

NV Energy will never:

- Come to your property to request or take payment – do not allow unknown individuals inside. All our employees carry NV Energy identification – ask to see a badge if unsure of their identity.
- Demand immediate payment and threaten immediate disconnection, whether by phone, text message, or email.
- Accept payment via Zelle, MoneyPak, Venmo, Bitcoin or QR Code.

NV Energy will:

- Send advance notice of disconnection with your bill and in the mail.
- Provide pre-recorded courtesy calls requesting a call back.
- Schedule appointments for PowerShift services.

***If someone is requesting money,
hang up and call us directly 24/7 to verify your account status.***

(775) 834-4444
Northern Nevada

(702) 402-5555
Southern Nevada

REPORT SCAMS:

(775) 834-SCAM (7226)
Northern Nevada

(702) 402-SCAM (7226)
Southern Nevada

Visit [nvenergy.com/scam](https://www.nvenergy.com/scam) for more information on how to protect yourself.

This is what we do
 **NV**Energy.