



# Qualified Appliance Replacement

## Full Form Application Instructions

### 1. Verify eligibility

- You must be a current NV Energy customer and provide one electric bill from within the last 3 months.
- Meet annual income requirements as specified on page 2.

### 2. Verify equipment eligibility

- Your current refrigerator, freezer, washer, and/or dryer must be electric.
- Your current refrigerator, freezer, washer, and/or dryer must be at least eleven (11) years old to qualify for replacement.

### 3. Complete application

- Complete all fields in the document.
- If owning/renting the home, the property manager/owner will need to complete page 5.
- Offer is available on a first come first serve basis.

### 4. Include documentation

- Include current equipment model/serial number tags, proof of income, and copy of NV Energy bill.
- Send your application and attachments via email to [QAR@nvenergy.com](mailto:QAR@nvenergy.com), by mail, or by fax, see page 6.

### 5. Submit signed application and required documentation.

# Eligibility Requirements

The following qualifications must be met:

- Be a homeowner or renter who currently receives electric services through an NV Energy residential meter.
- Provide a copy of one NV Energy electric bill from within the last 3 months.
- Meet household and annual income requirements below:

Number of Household People	County							
	Carson, Humbolt, Lincoln, Lyon, Mineral, Nye, Pershing	Esmeralda	Churchill, Clark, White Pine	Eureka	Douglas	Reno, Storey, Washoe	Elko	Lander
1	\$51,700	\$53,100	\$53,350	\$54,550	\$56,400	\$56,700	\$59,650	\$60,600
2	\$59,100	\$60,700	\$60,950	\$62,350	\$64,450	\$64,800	\$68,200	\$69,250
3	\$66,500	\$68,300	\$68,550	\$70,150	\$72,500	\$72,900	\$76,700	\$77,900
4	\$73,850	\$75,850	\$76,150	\$77,900	\$80,550	\$80,950	\$85,200	\$86,550
5	\$79,800	\$81,950	\$82,250	\$84,200	\$87,000	\$87,450	\$92,050	\$93,500
6	\$85,700	\$88,000	\$88,350	\$90,400	\$93,450	\$93,950	\$98,850	\$100,400
7	\$91,600	\$94,100	\$94,450	\$96,650	\$99,900	\$100,400	\$105,650	\$107,350
8	\$97,500	\$100,150	\$100,550	\$102,850	\$106,350	\$106,900	\$112,500	\$114,250

Updated 6/2024

## Household Income

Household income refers to the combined gross income of all members of a household, defined as a group of people living together, who are 15 years or older.

## Household Size

To determine your household size, include:

- yourself (and if married, your spouse);
- the number of children who will receive more than half of their support from you during this calendar year. You may include any unborn children if they will be born during the year; and
- the number of people (not your children or spouse) who live with you and receive more than half of their support.

**You may also qualify if you or someone in your home participates in at least one of the eligible public assistance programs listed below.**

- Asian Community Resource Center
- Boys and Girls Club Family Resource Center
- CARE Chest
- Community Services Agency Weatherization Program
- Community Services of Nevada (CSN)
- Division of Welfare and Supportive Services: Energy Assistance Program
- East Valley Family Service
- HopeLink
- Las Vegas Urban League
- Nevada Rural Housing Authority
- Project REACH (Southern Nevada Energy Assistance Program)
- Southern Nevada Regional Housing Authority
- Supportive Services for Veteran Families (SSVF)
- Three Square
- US Department of Housing and Urban Development VA Supportive Housing (VA-HUD-VASH)
- WCSD Family Resource Centers (Sun Valley, Sparks, Central Reno, North Valleys, and Feemster)



**STOP!** If you already participate in any of the above programs, you are pre-qualified for this offer and should use the SHORT FORM application.

# Equipment Specifications

## Refrigerator, Freezer, Washer, and Dryer

*Current refrigerators, freezer, washers, and dryers must be 11 years or older to qualify for replacement. Your current refrigerator, washer, and/or dryer must be electric.*

**Refrigerator** - To check the age of your refrigerator locate the model/serial number inside the door of the appliance at the top right side (top left for some models).

**Freezer** - To check the age of your freezer locate the model/serial number inside the door of the appliance at the top right side (top left for some models).

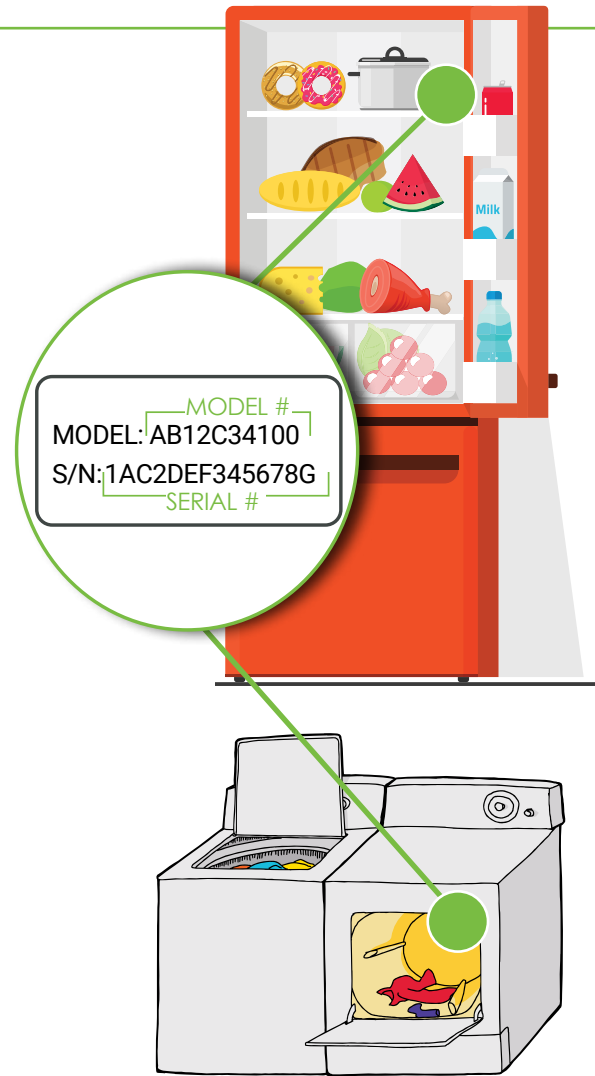
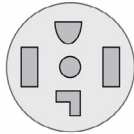
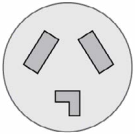
**Electric Clothes Washer** - To check the age of your washer locate the model/serial number on the frame of the washer after opening the door.

**Electric Clothes Dryer** - To check the age of your dryer locate the model/serial number on the frame of the dryer after opening the door.

**Take a photo of your current appliance model/serial number sticker and include it with your application.**

## PLEASE SELECT YOUR ELECTRICAL PLUG IF APPLYING FOR A DRYER

☐ 3 Prong Electrical Cord ☐ 4 Prong Electrical Cord



## Application - Customer Information

**Please complete all fields.**

NV Energy Account Number \_\_\_\_\_ Do you rent or own your home? \_\_\_\_\_

Contact Name \_\_\_\_\_ Main Phone \_\_\_\_\_

Secondary Phone \_\_\_\_\_ Contact Email \_\_\_\_\_

Home Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

How did you hear about Qualified Appliance Replacement? \_\_\_\_\_

# Qualified Appliance Replacement

Please complete all fields.

## Equipment Requested - see specifications on page 3

### ENERGY STAR® refrigerator with top freezer:

- ☐ None
- ☐ 16.6 cu. ft. = 64.75 H x 28 W x 32.62 D
- ☐ 18 cu. ft. = 66.6 H x 29.53 x 30.94 D

### ENERGY STAR® freezer:

- ☐ None
- ☐ 5.0 cu. ft. = 33.6 H x 24.6 W x 22 D

### ENERGY STAR® electric clothes dryer:

- ☐ None
- ☐ 7.4 cu. ft. = 46 H x 27 W x 30.5 D

### ENERGY STAR® electric clothes washer:

- ☐ None
- ☐ 4.8 cu.ft. = 44.5 H x 27 W x 28.36 D

## Additional Equipment Opportunities


**Advanced Power Strip:** By plugging in one item in the master port, all others will turn on or off depending on the activity of the master. Using an advanced power strip will reduce the amount of electricity wasted and save you money on your electric bill.

**Light Emitting Diode (LED) Bulbs:** You may receive up to 8 LED light bulbs to replace any light bulbs you may currently have. LED bulbs use less energy than an incandescent bulb and typically last years longer, saving you money on replacement bulbs.

☐ By checking this box I want a free In Home Energy Assessment by NV Energy.

## Income Pre-Qualification Information

### See specifications on page 2

Number of people living in household  \_\_\_\_\_

Annual Household Income  \_\_\_\_\_

Name \_\_\_\_\_

Relationship \_\_\_\_\_

Name \_\_\_\_\_

Relationship \_\_\_\_\_

Name \_\_\_\_\_

Relationship \_\_\_\_\_

Name \_\_\_\_\_

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Relationship \_\_\_\_\_

Name \_\_\_\_\_

Relationship \_\_\_\_\_

Name \_\_\_\_\_

Relationship \_\_\_\_\_

### Include Proof of Eligibility

Please black out social security number prior to submitting documents. Do not hide name, address, or income.

Please include both statements to prove eligibility:

- Please black out social security number prior to submitting documents. Do not hide name, address, or income.
- Please include both statements to prove eligibility:
- One NV Energy bill from the past 3 months
- W2(s) or Social Security statement from the past year
- Tax return for the previous (1) year.
- Any other documents that can be used to verify current and past income.



# Property Manager/Owner Acknowledgment Form

Please complete **all** fields.

## Property Manager/Owner Information

☐ Check if customer owns property

Property Management Company/Owner Name (if any) \_\_\_\_\_

Contact Name \_\_\_\_\_ Contact Title \_\_\_\_\_

Main Phone \_\_\_\_\_ Ext. \_\_\_\_\_ Secondary Phone \_\_\_\_\_

Contact Email \_\_\_\_\_

Mailing Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Tenant Name \_\_\_\_\_

Property Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

My signature certifies that I am aware that the tenant at the address listed above has my permission to replace appliances in the home that they are leasing.

- PowerShift by NV Energy ("NVE") is conducting Qualified Appliance Replacement ("Offer"). This Offer is at no cost to me. The Installer may install a free refrigerator, freezer, washer, and dryer. I may also receive LED light bulbs, advanced power strip, but in no event will the Installer repair any appliances or fixtures. I authorize the Installer to enter my property and perform services to be rendered under the Offer and there is no guarantee that the installation of these devices will achieve energy savings.
- **In order to receive the new appliance(s) the Installer must remove and dispose of the old appliance(s). I am aware that in no circumstance will the old appliance(s) be left on the premises.**
- I am fully aware that the Installer is not an employee of NV Energy and is a third party contractor who has entered into a contract with NV Energy to provide certain services for the benefit of their customers. I elect to voluntarily participate in the Offer and assume all risk of loss, damage, or injury that sustained by property or by me in the performance of services by the Installer.
- To the maximum extent allowed by law, I acknowledge and agree that NV Energy (including their employees and contractors) shall not be liable for any loss, damage or injury that may be sustained by me or my property arising from or in connection with any act or omission of the Installer or the Installer's agents or subcontractors in performing the Offer. I hereby waive any and all claims against NVE that may arise in connection with the Offer.
- I agree to maintain the energy saving appliance and products in my home for 5 years.
- As a condition of receiving the new appliances, I agree not to increase rent for the premise receiving the new appliances for 2 years after receiving the appliances. Except that, if the property manager/owner is a non-profit organization setting rent pursuant to a government mandate or rule, rent can be increased to comply with such a mandate or rule.
- By signing below, I certify that I have read, understand, and agree to the above terms and conditions.

Property Manager/Owner Name (print) \_\_\_\_\_

Title \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

☐ By typing my name above I certify that this is my digital signature

# Qualified Appliance Replacement Participation Agreement

- I understand that PowerShift by NV Energy ("NVE") is conducting Qualified Appliance Replacement ("Offer"). This Offer is at no cost to me. The Installer may install a free refrigerator, freezer, washer, and dryer. I may also receive LED light bulbs, advanced power strip.
  - I understand that in order to receive the new appliance(s) the Installer must remove and dispose of the old appliance(s). I am aware that in no circumstance will the old appliance(s) be left on the premises.
  - I agree to install the LED light bulbs and advanced power strip. I also agree to send before and after photos of the products installed.
  - In no event will the Installer repair any appliances or fixtures. I authorize the Installer to enter my property and perform services to be rendered under the Offer and I understand that there is no guarantee that the installation of these devices will achieve energy savings.
  - I am fully aware that the Installer is not an employee of NVE and is a third party contractor who has entered into a contract with NVE to provide certain services for the benefit of their customers.
- I elect to voluntarily participate in the Offer and assume all risk of loss, damage, or injury that sustained by property or by me in the performance of services by the Installer.
  - To the maximum extent allowed by law, I acknowledge and agree that NVE (including their employees and contractors) shall not be liable for any loss, damage or injury that may be sustained by me or my property arising from or in connection with any act or omission of the Installer or the Installer's agents or subcontractors in performing the Offer. I hereby waive any and all claims against NVE that may arise in connection with the Offer.
  - By signing below, I certify that I have read, understand, and agree to the above terms and conditions.
  - I agree NV Energy is not responsible for minor cosmetic scratches or dents that may arise during delivery from the manufacturer to NV Energy's third party contractor.

Applicant Name (print) \_\_\_\_\_

Applicant Signature \_\_\_\_\_

Date \_\_\_\_\_

☐ By typing my name above I certify that this is my digital signature.

## 3 Ways to Submit Your Application

When submitting please include all required documentation: completed application, proof of income, copy of NV Energy bill, and image of current appliance model/serial tags.



Email your completed application to:

[QAR@nvenergy.com](mailto:QAR@nvenergy.com)



Mail your completed application to:

Qualified Appliance Replacement  
6655 W. Sahara Ave. Ste A-214  
Las Vegas, NV 89146



Fax your completed application to:

1-833-524-3373

### CONTACT US

1-833-513-0960 | [QAR@nvenergy.com](mailto:QAR@nvenergy.com) | [nvenergy.com/QAR](http://nvenergy.com/QAR)

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