

2017 ENERGY SMART SCHOOLS

Frequently Asked Questions



Q: What is NV Energy's Energy Smart Schools Program?

A: The program helps eligible schools identify and implement cost-effective, energy-efficient upgrade projects. Assistance comes in the form of technical support and rebates.

Q: What is the purpose of the program?

A: The Energy Smart Schools Program is designed to help schools save money on utility bills, improve comfort and protect the environment through increased efficiency and reduced consumption.

Q: What are the rebate amounts?

A: Rebates will be \$0.05 per first-year kWh savings for all projects. Incentives cannot exceed project costs, and all projects require pre-notification. Funds are limited, and rebates will be paid on a first-come, first-served basis until funds are exhausted.

Q: Who is eligible for the program?

A: Public K-12 schools and institutions of higher education located in NV Energy's service territory are eligible.

Q: When does it begin and end?

A: The program year is January 1 to December 31 or until funds are exhausted.

Q: Where can I find concise and important information?

A: If you are a prospective customer seeking clear, concise information about the program, please request a Customer Toolkit. The toolkit includes case studies, eligible measures, qualifying projects, customer benefits and project application forms.

Q: How will NV Energy provide support and ensure savings?

A: NV Energy provides technical guidance and customer assistance to help participating schools identify and complete effective energy-saving projects. Services may include energy benchmarking, energy master planning, project opportunity identification, effective technology selection and calculation of savings.

Q: What do typical projects look like?

A: Below are projects that have been completed in the past:

- Energy-efficient lighting and sensors
- Vending machine sensors
- Heating and air conditioning upgrades
- Premium-efficiency motors and pumps
- LED gym lighting
- Energy management systems
- Set-back thermostats
- PC power management
- Retro-commissioning
- Custom applications

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Q: When will we receive our rebate check?

A: Upon submission of the incentive request, NV Energy will verify project completion and kWh savings amounts, and then process the incentive check.

Q: What are the immediate benefits?

A: Annual cost savings on your energy bill and the incentive of \$0.05 per first-year kWh saved are the immediate fiscal benefits. Our program staff works with you to customize a plan that fits your budget, current needs and facility while maximizing your return on investment.

Q: How can we afford to pay for energy-efficient installations?

A: NV Energy creates a customer-specific project-level report at the onset of every project to give customers assurance of anticipated energy and cost savings. We may also prepare a customized Energy Master Plan that prioritizes energy efficiency improvements and provides guidance on planning and budgeting for equipment installation and/or replacements. Our staff may also provide suggestions on various options for financing energy efficiency projects.

Q: Previously, NV Energy's Energy Smart Schools program helped private schools achieve their energy savings goals. How can private schools receive energy efficiency incentives?

A: Due to a change in program rules private schools interested in completing energy efficiency projects will now contact NV Energy's Commercial Energy Services Program (formerly know as the Sure Bet Program) at 1-800-342-6335.

Q: How will I receive customer support?

A: We pride ourselves on our ability to develop strong one-on-one relationships. You will have direct contact with our Energy Advisors. You can reach out to our program manager and field engineers for technical guidance, program information and other support.

Q: How does our school participate?

A: Contact Andy DuMond at **(775) 741-8922** or email **adumond@cleareresult.com** with any inquiries or to request a Customer Toolkit, which has enrollment material and other important information. You may also visit NV Energy's website at **www.nvenergy.com**.