



Talking Points – Southern Nevada Demand Charge

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Beginning April 1, 2026, residential and small commercial customers in southern Nevada will begin to see a demand charge included on bills.

- This change is not designed to increase bills but changes the existing structure of the bill, putting control of energy usage into customers' hands and allowing for more efficient use of the energy system.
- Customers can maintain control of their energy costs by keeping a steady use of energy throughout the day and spreading out the use of high-energy appliances, like clothes washers and dryers, dishwashers, and pool pumps.
- This does not bring more money into NV Energy, but it does change how we recover the cost of delivering electricity to our customers.
 - To ensure this doesn't increase the bill, the basic service charge and cost of energy use will go down slightly.
- Each day, we will look at your highest amount of kilowatts used in a 15-minute time frame and multiply that against the new rate (which is 14 cents).
 - The average NV Energy customer uses about 3.5 KW during their highest concentration of energy use. To calculate the daily charge, you multiply 3.5 by 0.14, which equates to 49 cents for the day.
 - We do that each day during the billing cycle, then add that all up for the monthly bill.
 - **The average overall customer bill will stay the same.** The demand charge will be offset by a lower basic service charge and a reduction to the volumetric rate.
- This method better matches what it costs to deliver energy. NV Energy needs to make sure we make smart investments so customers have energy where and when they need it. We need to build and maintain our system to meet demand, and it makes sense to charge customers accordingly.
- This gives customers another tool to manage their costs, if they want to. While the majority of customers can make no changes to their day-to-day routines and have their bill stay the same or go down slightly, customers can also manage their demand to see a lower bill.

- **Importantly, the demand charge helps to fix inequities caused by the current rooftop solar system.** Rooftop solar customers represent a small overall portion of residential customers, around 10 percent.
 - Right now, rooftop solar customers do not pay their fair share of the cost it takes to serve them. By law, NV Energy is required to charge rooftop solar and non-rooftop solar customers the same rates.
 - The demand charge will apply to all residential customers, whether or not they have private rooftop solar systems.
 - We do anticipate that rooftop solar customers will see slightly higher bills – about \$12.
- More information is available at [nvenergy.com/demandcharge](https://www.nvenergy.com/demandcharge).